



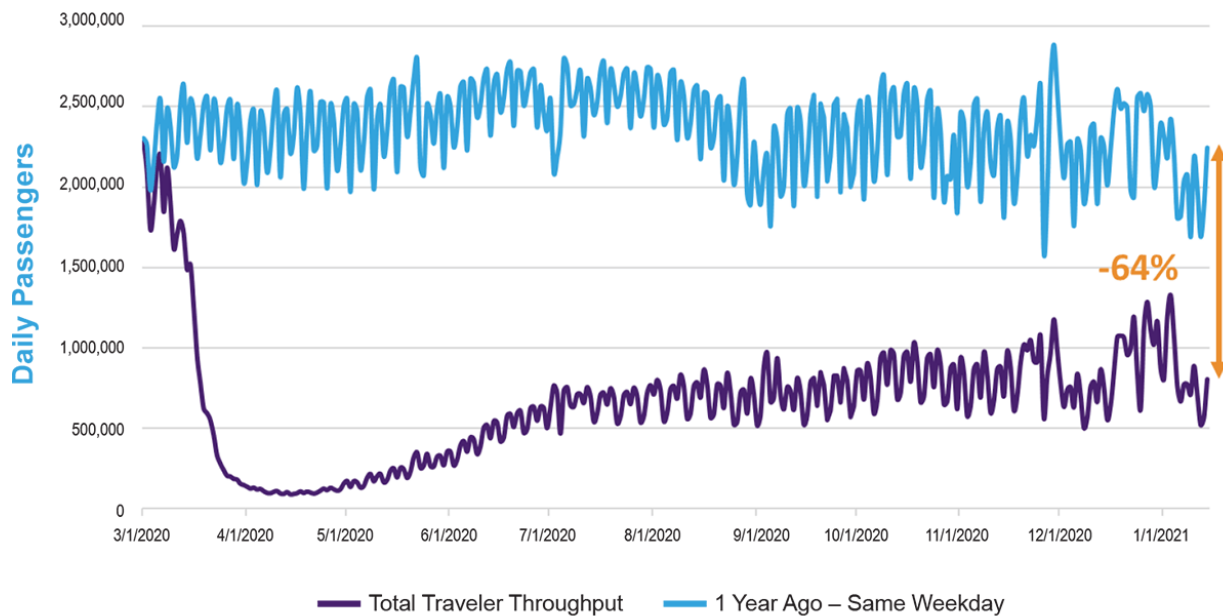
State of Industry

The aviation industry continues to suffer dramatically decreased passenger volumes due to COVID-19. As of December 2020, passenger traffic in the U.S. was down over 60% compared to 2019 levels even with a surge in travel during the winter holiday period. Despite the reduction, SLC continues to outperform nearly every other large-hub airport in the country in terms of passenger and seat recovery. On January 3, the airport experienced its busiest day since the pandemic began, with over 21,000 passengers checking through TSA.

Looking ahead, airlines and airports share optimism that 2021 will be a year of meaningful recovery. As the COVID-19 vaccine becomes more widespread, the risk of transmission will decrease, and passenger confidence will return. It's anticipated that this will lead to pent up travel demand as consumers look to get out of the house and vacation once again. Business and international travel is also expected to increase, though at slower rates.

In the meantime, airlines continue to be extremely flexible with their flight schedules as they navigate the pandemic. As recently as mid-January, the Center for Disease Control (CDC) announced that all inbound international passengers to the U.S. are required to have a negative COVID-19 test effective January 26. This will undoubtedly put an additional strain on already weakened international air service. For more information on this new requirement, [click here](#).

TSA U.S. Throughput



Source: Transportation Security Administration (TSA)

The New SLC



Concourse B and Mid-Concourse Tunnel Now Open

The second act of The New SLC debuted on Oct. 27 with the opening of Concourse B. All airlines serving SLC are now operating out of entirely new facilities.

The move took place overnight with a team from the airport, airlines, concessions, tenants and others who worked late into the night and early morning to make sure the first flight took off without a hitch. In addition, the Mid-Concourse Tunnel also opened Oct. 27, which connects Concourses A & B and is adorned with expansive wall murals to make the journey more enjoyable for passengers.

With the completion of Phase I of The New SLC comes an entirely new airport experience. Please remember to arrive at least two hours prior to departure to allow enough time to navigate the new space. You can view passenger walk times on our website [here](#).

Demolition for Phase II Begins

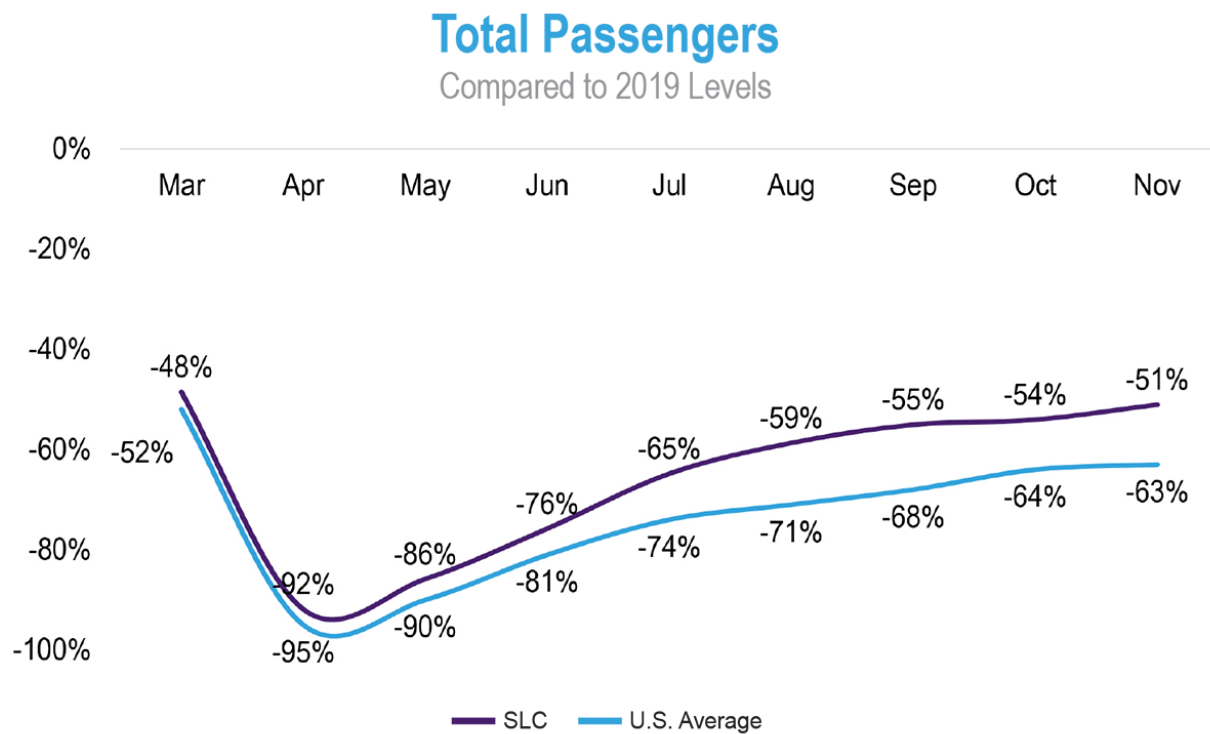
Immediately following the opening of Phase I of The New SLC, demolition of all the airport's former facilities began. This monumental task is necessary to make room for Phase II of the project, which includes the build out of Concourse A-east and the construction of the Central Tunnel. If passenger demand warrants, a portion of Concourse B-east will also be built.

As of January 2021, the old parking garage, international terminal, Concourse D and portions of Terminal 2 had already been demolished with completion expected by the end of March.

SLC and COVID-19

After an unprecedented 2020, SLC is hopeful for a much brighter 2021. During the first two months of the year, it is expected that passenger traffic at the airport will remain nearly half of 2019 levels, similar to previous months. However, as spring approaches, SLC projects an earnest climb in traffic as the virus is subdued and passenger confidence improves.

Utah's relatively strong economic position is expected to continue to drive an already nation-leading recovery from which SLC will benefit. In addition, the airport's status as one of Delta Air Lines' core hubs, its limited reliance on international and corporate traffic and its proximity to the state's outdoor recreational assets will help bolster demand throughout 2021.



Air Service Update

Many carriers, including at SLC, have redeployed their aircraft to more leisure driven routes. For instance, this past November and December, Delta resumed its service to Hawaii, Mexico and Miami from SLC. Below are the outlined upcoming flight schedule changes as airlines prepare for spring.

- JetBlue increases frequency to Fort Lauderdale, New York City and Orlando Feb. 11
- JetBlue resumes service to Boston Feb. 11
- Delta tentatively resumes service to Amsterdam and Paris March 4 and May 1, respectively
- Delta tentatively resumes service to Calgary March 2

- Southwest begins new daily Orange Country service March 11
- Southwest resumes service to Baltimore and Sacramento March 11
- Southwest begins new weekly Orlando service now on April 17
- Southwest resumes service to Burbank and San Jose April 17
- Delta's London service is suspended indefinitely

[Air Service Development Committee](#)

In mid-January, SLC held its inaugural meeting for the newly formed Air Service Development Committee (ASDC) to promote community support for SLC's air service program. The purpose of the committee is to create a coalition among airport stakeholders with the resolution of re-establishing, growing and acquiring new air service at SLC.

Members of the committee are leaders throughout the community whose organization and/or industry relies heavily on SLC for air travel. These include Utah's travel and tourism industry, economic development organizations and large companies within the region. Members were enthusiastic during the first meeting and are eager to help SLC move forward. To view committee membership, click [here](#).

[Airport Saves World Map](#)

The iconic World Map that graced the floor of Terminal 1 for 60 years has successfully been removed from the former airport. Originally, it was believed the map could not be saved, but engineers later discovered it could be salvaged. Passengers will be able to see the World Map reinstalled in Concourse B when Phase II of The New SLC opens.

[Wyatt Named Airport Director of the Year](#)

Congratulations to SLC's Executive Director Bill Wyatt on being named Airport Director of the Year 2020 by Airport Experience News. Read the article on page 14 [here](#).

