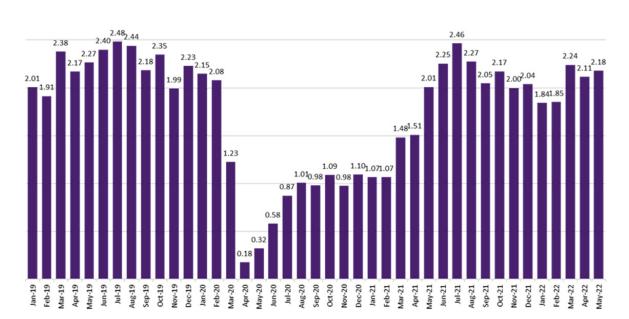
# Elevations



## State of the Industry

Do you have travel plans this summer? You're not alone. Air travel is roaring back at record levels as consumers plan for the vacation they have been putting off the last two years. At the same time, airlines are struggling to meet demand due to pilot and other staff shortages. Other factors, such as increasing airfares, the rising cost of fuel and aircraft delivery delays, are adding to the challenging environment for air travel. Airlines have reduced their schedules below 2019 levels to provide reliable service during the busy summer months. The good news is SLC's available seat capacity for the summer is 97% of 2019's and was recently ranked one of the most on-time airports in the country.

#### **SLC Total Monthly Passengers In Millions**



#### **SLC Airport Update**

Passenger volumes are back to normal at SLC with monthly traffic near 2019 levels. The airport continues to be one of the most recovered hubs and was recently ranked by the Federal Aviation Administration as the 20th busiest in the nation, up from 23rd busiest in 2019.

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### Air Service Update

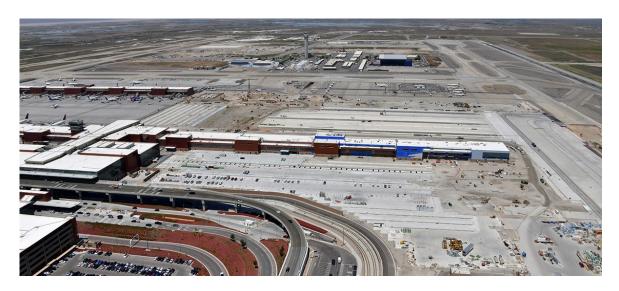
Good things come in threes! The summer travel season has officially taken off and with it comes three new carriers at SLC. Within two weeks in May, the airport welcomed Eurowings Discover, Spirit Airlines and Air Canada to the market.

On May 23, the much-anticipated Eurowings Discover flight from Frankfurt landed with great fanfare and celebration. This is SLC's first-ever nonstop flight to Germany and fourth destination in Europe. Three days later, Spirit Airlines' bright yellow planes entered SLC skies for the first time with daily flights to Las Vegas, Los Angeles and Orlando. The ultra-low-cost carrier hopes to make travel more affordable at SLC by offering low fares to the places people want to go most.

On June 3, Air Canada became the third airline to join SLC this season, returning to the airport after a five-year absence. Air Canada now offers weekly flights to Toronto and connections to eastern Canada, Europe, Africa and the Middle East.

In addition to new air carriers, Delta resumed nonstop service to London on May 14. With this new service, SLC now has more seats to more international destinations than ever before.

## Airport News & Notes





Ongoing construction of Phase 2 and 3 of the Airport Redevelopment Program is steadily moving forward. The exterior finishes are wrapping up on Concourse A-east and the focus is now on the interior build out and surrounding paving. Four gates will open in Concourse A-east come May 2023, with the remaining 18 gates scheduled to open later that year. In addition, the foundation work on Concourse B-east is well underway and the Central Tunnel is now covered over, and construction workers are building out the tunnel's interior.



## New Concessions Selected for Phase 2

On May 3, Salt Lake City Department of Airports unveiled a varied menu of new restaurants and retail shops for Phase 2 of The New SLC Redevelopment Program. The selections provide a snapshot into the area's local flavor as well as a taste of well-known national brands.

When selecting Phase 2 concessions, the airport wanted a mix of local, regional and national choices, while taking into consideration pricing, hours of operation and service standards. When the first phase of The New SLC opened, all concessions began offering street pricing, which is a requirement for Phase 2 as well.

The New SLC Phase 2 was designed for 19 retail and restaurant spaces totaling 23,873 sq. ft. Many of the vendors selected are businesses that are Airport Concessions Disadvantaged Business Enterprise (ACDBE) certified. This program is designed to level the playing field for small businesses who wish to participate in contracting opportunities at airports.

The concession operators selected are: HG SLC Retailers JV, HMSHost, Marshall Retail Group, OHM Concession Group, Paradies Lagardère, Millcreek Coffee Roasters, Minute Suites and SLC Hospitality Partners. You can <u>view all of</u> the New SLC's current food and beverage, and retail options here.



# SLC Recognized for Excellence in Airport Concessions

SLC International was named winner of the 2022 Richard A. Griesbach Award for Excellence in Airport Concessions. The award is the highest honor given by ACI-NA recognizing airport concessions. Click here to learn more about the Griesbach Award.



# Airport Operations Center Achieves LEED Silver Certification

The SLC Dept. of Airports has achieved LEED Silver Certification for its Airport Operations Center. The airport converted a former FedEx facility into a center that houses airport badging, operations and police. With an eye on sustainability, the facility achieved 20% energy reduction. Also, 85% of construction waste was recycled.



# Airport Redevelopment Program Team Receives OSHA Award

OSHA recently awarded the Airport Redevelopment Program team with a Voluntary Protection Program Star Flag. The award recognizes the program team members for achieving exemplary occupational safety and health.



Elevations

Summer 2022

Salt Lake City Department of Airports