

## SLC Receives Three “Best” Awards

The 2025 Airport Service Quality (ASQ) Customer Experience Awards program has recognized SLC with three “Best” awards as part of its annual recognition program.

- Best Airport in North America at Departures (25 to 40 million annual pax.)
- Cleanest Airport in North America
- Most Enjoyable Airport in North America

Each year, the Airport’s Council International (ACI) ASQ Customer Experience Award recognizes airports from around the world that passengers have said performed the best across multiple dimensions of customer experience. More than 400 airports from 110 countries participated in the 2025 program.

“Being honored with an ASQ Customer Experience Award shows SLC’s commitment to enhancing our passengers’ experience,” said Bill Wyatt, SLC’s executive director. “This recognition is shared with the many employees—from the airport to airlines to TSA and other tenants—who work tirelessly day in and day out to deliver a reliable, high-quality airport experience.”

SLC is proud of all airport employees whose daily commitment to excellence helped earn this recognition.



## SLC Welcomes Volaris

On June 1, SLC welcomed Volaris to town. The lowcost carrier began connecting passengers nonstop between SLC and Guadalajara, Mexico. Flights operate three days a week on Mondays, Wednesdays and Fridays. Volaris is now the 14th commercial carrier operating out of Salt Lake City International Airport.



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## High Rankings

Customer Service Accreditation from ACI World — SLC has achieved Level 1 Customer Service Accreditation and is the first airport in the Mountain West to earn the distinction. This milestone reflects SLC's commitment to an elevated customer experience.

KultureCity 2026 Human Highlight Awards — SLC was honored with a Business Award for going above and beyond to create sensory accessible and inclusive spaces. The airport offers three sensory rooms to give passengers with sensory sensitivities a space to regulate.

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## The New SLC Construction Update

SLC is on its final approach. The final phase of The New SLC will open on Oct. 27, 2026. With the addition of 11 gates and six concessions, SLC will have a total of 94 gates and 101 restaurants and shops. Six gates of the 11 gates will begin operating in July.

The final six concessions under construction are &Go S, Einstein Bros. Bagels, Monarca, Moochie's, Mr. Charlie's Chicken Fingers and Swig.

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## Airport News & Notes

# SLC: The Premier Cargo Gateway to the West

SLC is building the next frontier in air cargo logistics with a vision to create a premier, global cargo hub to support resilient and efficient cargo operations.

SLC envisions a more comprehensive air cargo hub, integrated through public-private partnerships that connect goods in the Intermountain West via aircraft, railway and trucking routes.

In March, Aviation Facilities Company (AFCO) was selected for a long-term lease at SLC to develop, lease and manage a multi-tenant cargo facility located north of the airport Terminal. The company plans to sublease approx. 150,000 sq. ft. of cargo space, providing modernized cargo infrastructure at SLC. This will include temperature-controlled cold-chain capabilities for pharmaceuticals and perishable goods. Final planning of the new facilities is expected in late 2026.

With state-of-the-art facilities, 24/7 operations and direct access to major highways and rail networks, SLC is powering the future of air cargo in the west.



Click to play "SLCDA Air Cargo Expansion" video.

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## New SLC Flights

Airline	Destination	Frequency	Date	Season
Alaska	Santa Rosa (STS)	5-7× Weekly	1 November	Winter

## 12-Month Rolling Airport Statistics

March 2026

### **Passengers Domestic**

Total Enplaned: 13,192,932  
Total Deplaned: 13,527,864  
Total Passengers: 26,720,796

### **International**

Total Enplaned: 756,643  
Total Deplaned: 752,748  
Total Passengers: 1,509,391

### **Landed Weight (lbs.)**

Air Carriers: 16,231,577,772  
Cargo Carriers: 885,420,843  
Total Landed Weight: 17,116,998,615

### **Mail (lbs.)**

Enplaned: 39,075,409  
Deplaned: 16,289,976  
Total Mail: 55,365,385

### **Cargo (lbs.)**

Enplaned: 140,593,183  
Deplaned: 156,066,244  
Total Cargo: 296,659,427

### **Operations**

Passenger Aircraft: 257,154  
All Cargo Aircraft: 11,818  
General Aviation: 61,745  
Military: 2,900  
Total Aircraft Ops: 333,617

Elevations | Spring 2026



Salt Lake City Department of Airports