

Spring 2025

Elevations



SLC Serves Record Number of Passengers in 2024

Another year, another record breaker! The Salt Lake City International Airport (SLC) hit a new high with a 5.2 percent increase in passengers reported in 2024.

From January 1 through December 31, 2024, the airport recorded 28,364,610 passengers. This surpasses the previous record of 26,952,754 passengers in 2023. The growth can be attributed primarily to an increase in the number of domestic passengers, which totaled 26,993,022 in 2024 compared to the previous high of 25,629,460 in 2023. The number of international passengers totaled 1,371,588 in 2024, compared to 1,323,294 in 2023.

"Utah's dynamic economy, including the growth in visitors and skiers, played a significant role in the increase in passengers last year," said Bill Wyatt, executive director, Salt Lake City Department of Airports (SLCDA). "The addition of new nonstop destinations—thanks to our hub carrier Delta Air Lines—boosted passenger numbers as did our added gate capacity, which attracted new airlines to SLC."

Since opening Phase 1 of The New SLC in fall 2020, the following new airlines have landed at SLC: Air Canada, Avelo, Hawaiian, Spirit and Sun Country. On May 15, WestJet, a Canadian carrier, will launch at SLC with nonstop service to Edmonton, Alberta.

The former SLC airport, which closed in fall 2020, was built to accommodate 10 million passengers and was operating at nearly three times its capacity in 2019. The New SLC Airport is designed to accommodate 34 million passengers at the full build out of Phase 4, which is anticipated to open in fall 2026.

Airport Awards and Recognition

- Utah Construction and Design Magazine recognized The New SLC Redevelopment Program-Phase 3 with a coveted 2024 Outstanding Project Award "Publisher's Pick" award.
- Newsweek nominated White Horse Spirits and Kitchen as Readers' Choice Awards Best Full-Service Airport Restaurant in an upcoming Readers' Choice Awards contest.

Delta Air Lines Adds and Expands Routes from SLC to Hawaiian Destinations

Delta Air Lines has announced daily, nonstop service from SLC to Kona, Hawaii beginning Dec. 19, 2025.

Service between Salt Lake City and Kahului Airport in Maui will also begin earlier than usual, on Oct. 6, 2025, and will run four times a week then expanding to daily service in November. A second daily flight will be added for the holiday season between Dec. 19, 2025 and Jan. 5, 2026.



Salt Lake City Department of Airports

SLC Opens First of Three Sensory Rooms

On March 5, the Salt Lake City Department of Airports (SLCDA) joined with KultureCity® to provide the first sensory accessible and inclusive space at the airport to offer a positive experience for all passengers with a sensory need.

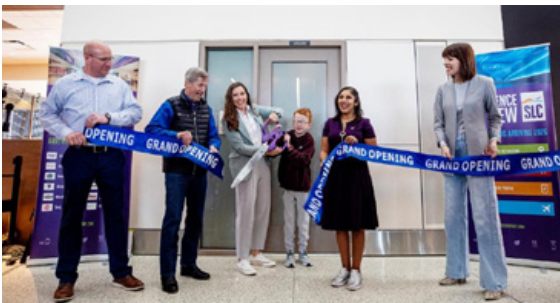
“Since opening The New SLC more than four years ago, we have worked to make the airport environment welcoming and inviting to all passengers,” said Bill Wyatt, executive director, SLCDA. “The new airport has been designed to be adaptable and to accommodate people of all abilities and we continue to make improvements to achieve this goal.”

The dedicated sensory space has been designed by KultureCity® and their medical professionals for individuals who may need a quieter environment. The room—located on Concourse A-east—is equipped with bean bags, visual light panels, activity panels, air walls and ADA seating. This is the first of three sensory rooms that will open at SLC this year.

“No matter how smooth the journey, airports can still be overwhelming, especially for travelers with sensory needs,” Salt Lake City Mayor Erin Mendenhall said. “We want the SLC International Airport to work for everyone, and this new space is one more way we’re making that happen.”

Sensory sensitivities or challenges with sensory regulation are often experienced by individuals with autism, dementia, PTSD and other similar conditions. One of the major barriers for these individuals is sensitivity to overstimulation and noise.

“Empowering communities through inclusion and innovation, Salt Lake City Airport is aligned with the same visionary spirit as KultureCity® and is championing a world where every individual, regardless of ability, is not just accepted but celebrated for their unique contributions to the tapestry of humanity,” said Uma Srivastava, executive director, KultureCity®.



Pictured (l-r) Mark Cheminant, Bill Wyatt, Mayor Erin Mendenhall, Winnie Moore, Uma Srivastava and Megan Klinghoffer

Air Service State of the Industry

Since the start of the year, there have been several macro-economic developments that have or will impact air travel. In addition to the geopolitical conflicts and economic pressures, the tariffs the U.S. has imposed on Canada, Mexico and China are causing a lot of uncertainty for consumers and companies. The result? A weakening demand in select markets. U.S. airlines—such as Delta and United—are experiencing decreased demand to certain regions domestically and transborder, however, long-haul international flights appear to be unaffected. Other reports show that air bookings from countries such as Canada, Germany and Denmark to the U.S. were down approx. 20% in February as international visitors re-think their summer vacations. Mexican airlines have shared similar reports indicating that U.S. demand is softening.

While this news is discouraging, SLC has yet to experience any notable reductions in air service, though airlines are likely in a holding pattern as it relates to summer capacity. This includes WestJet, which will begin service to Edmonton (YEG) from SLC on May15, 2025. SLC anticipates last-minute schedule changes (30-60 days in advance) are likely over the course of the coming weeks/months as the market responds to all that is at play. COVID proved that SLC and Utah are a diverse, resilient and growing market that is better positioned to handle downturns when they come.

12-Month Rolling Airport Statistics

January 2025

Passengers Domestic

Total Enplaned	1,031,762
Total Deplaned	1,043,576
Total Passengers	2,075,338

International

Total Enplaned	50,757
Total Deplaned	57,032
Total Passengers	107,789

Landed Weight (lbs.)

Air Carriers	1,289,102,975
Cargo Carriers	79,215,314
Total Landed Weight	1,368,318,289

Mail (lbs.)

Enplaned	1,875,648
Deplaned	990,266
Total Mail	2,865,914

Cargo (lbs.)

Enplaned	11,310,987
Deplaned	11,927,804
Total Cargo	23,238,791

Operations

Passenger Aircraft	20,738
All Cargo Aircraft	1,088
General Aviation	5,807
Military	236
Total Aircraft Ops	27,869