

Expecting the Unexpected: Backup Plans for Traveling through SLC



I am going on a trip, and I have a plan for the airport.

But my plan might not always work out. I might have to be flexible and adjust my plan. This guide will help me create backup plans so that I am ready for unexpected changes at the airport.



My Plan

Everything is going just like I planned! I can make it through the airport and to my destination without using a backup plan!



Plan B

When something unexpected happens, I do not need to panic. I can have a **Plan B** to help me deal with any changes!



Emergency plan

It is rare, but sometimes I will need an **Emergency Plan** when My Plan and Plan B both do not work.

Expecting the Unexpected:

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Planning My Trip: What to Pack For The Airport



There are certain items I might want to pack that will help me stay calm if something unexpected happens. I can pack these items in my carry on so I can use them when I need them.



fidgets



snacks



water bottle

Empty to go through security!



phone
and charger



headphones



change of
clothes



Unexpected: Long Security Line

The average time it takes to get through security is 20-45 minutes. The time may be shorter or longer and it depends on how busy the airport is and how many people are working at security.



The Plan

The security line looks manageable and I should get through with plenty of time! I can wait in line until it is my turn.



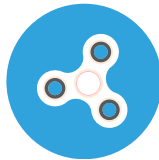
Things do not always go as planned. If the line is longer than expected, it is time for **Plan B!**

My Plan B (if I need it)

If the line is taking longer than I expected, I might need something to do to keep me calm while I wait.



Phone



Fidget



I am feeling:



If the line is still too long, I have an **Emergency Plan.**

Emergency PLAN (if i need it)

If the line is too long and I will not make my flight there are a few options. This rarely happens, but I can be prepared if it does.



Talk to a TSA agent and explain the situation. They might be able to help.



I might be able to take a flight at a different time. I can try to call, text, or talk to my airline.



Unexpected: Problem Going Through Security

There are important rules to follow while I am going through security. I may need to take off my shoes, not travel with too much liquid, or take my devices out of my bag. The process of going through security might be different at each airport.



The Plan

I can review all of the rules at <https://www.tsa.gov/travel/security-screening> before my trip. I will do my best to make sure I am prepared and ready to follow all the rules.



Things do not always go as planned. If something unexpected comes up during the security screening, it is time for **Plan B!**

My Plan B (if I need it)

People make mistakes at security often. Most of the time the mistakes are not a big deal. I can listen to the instructions of the TSA agents and work together to fix the problem.



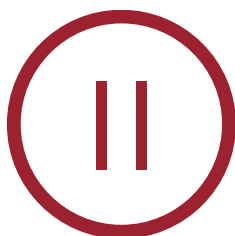
I can do my best to stay calm and take relaxing breaths. As long as I am calm and listening, I can fix any problems and continue on!

I am feeling:

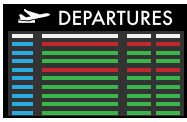


If I am having trouble in security, I have an **Emergency Plan.**

Emergency PLAN (if i need it)



If things are not going according to plan during security, I might need to pause and regroup. I can ask to take a break. The TSA agents can help me get to a separate space to make a plan. I can make sure my brain and body are calm. I can remember the TSA agents are there to make sure all flights are safe.



Unexpected: Gate Change

The gate is where I go after security to board my plane. Smaller airports may have only a few gates and larger airports might have over 150 gates! My gate might stay the same as the one listed on my ticket, or it may change.



The Plan

I will check my ticket and the "Departures" screen at the airport and go to my gate to wait to board the plane.



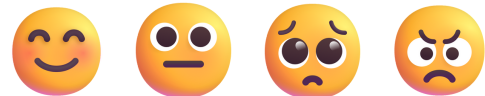
Things do not always go as planned. If my gate changes, it is time for **Plan B!**

My Plan B (if I need it)

If I find out my gate is changed I can follow the signs in the airport to get to my new gate. Gates change all the time depending on airport traffic.



I am feeling:



If I can not get to my new gate in time, it's OK because I have an **Emergency Plan.**

Emergency PLAN (if i need it)



If my gate changes and I do not feel I can get there in time I can find someone who works at the airport or airline to help me. They may be able to walk me to the gate, help me get a ride to the gate, or help me arrange a new flight.



Unexpected: Getting Lost or Separated

Airports are big, busy places and it can be easy to get separated from my group. If I am traveling with people, I will try to stay together. I will also use the signs and maps at the airport to help me get around.



The Plan

I will always pay attention and make sure I can see the people I am traveling with. I will also have a plan with them on where to meet in case anyone gets separated.



Things do not always go as planned. If I get lost or separated I can go to **Plan B!**

My Plan B (if I need it)

Stay calm. If I am lost or separated, I can try to call or text the people I am with, if I have a phone or device. I can stay where I am, tell them my location or nearest landmarks, and wait.



If I do not have a phone or cannot get in contact with the people I am traveling with, I have an **Emergency Plan.**

Emergency PLAN (if i need it)

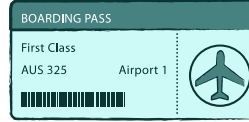


If I am lost or separated and can not get in touch with my group I can find help. I can look for an Information Desk or find someone wearing an airport badge. I can explain that I am lost or separated and show them my boarding pass. They can help me get back to my gate or to wherever the people I am traveling with are.



Unexpected: Flight Delayed

Flights can get delayed for many reasons: weather, airplane traffic, or pilot issues. While a flight delay is not dangerous, it can be frustrating.



The Plan

I will go to my gate and board the plane at the time I planned!



Things do not always go as planned. If my flight is delayed, it is time for **Plan B!**

My Plan B (if I need it)

If I find out my flight is delayed, I can find ways to pass the time while staying calm.



watch a video or
play games



have something
to eat



I am feeling:



If my flight keeps getting delayed or is canceled,
I have an **Emergency Plan.**

Emergency PLAN (if i need it)

If my flight is delayed or canceled and I can not wait at the gate I can:



Ask the airline staff at the gate if they know why the flight is delayed and when it will be leaving.



Ask to change to a different flight. If needed, you could ask to change to a flight the next day so you can leave the airport to relax.



Unexpected: Lost Luggage

In a large airport there might be 100,000 pieces of luggage being transported each day. While it is rare, my luggage might be lost when I arrive at my destination.



The Plan

After I land I will go to baggage claim, find my luggage, and be on my way!



Things do not always go as planned. If I can't find my luggage, it is time for **Plan B!**

My Plan B (if I need it)

If my luggage is not at baggage claim I can:

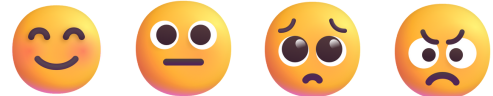


wait a little longer -
sometimes my luggage
might be delayed



check the other carousels
- my luggage could have
gotten mixed up

I am feeling:



If my luggage is missing, I have an **Emergency Plan.**

Emergency PLAN (if i need it)

If my luggage cannot be found I can:



Find the baggage claim desk for my
airline in the baggage claim area.
They can help investigate and
hopefully find my luggage.



If my luggage can not be located, I
will get a number to call or website
to visit to either find or replace my
luggage