

January 2021 Media Clippings

Advisory Board Meeting

Compiled by Communication & Marketing Dept.

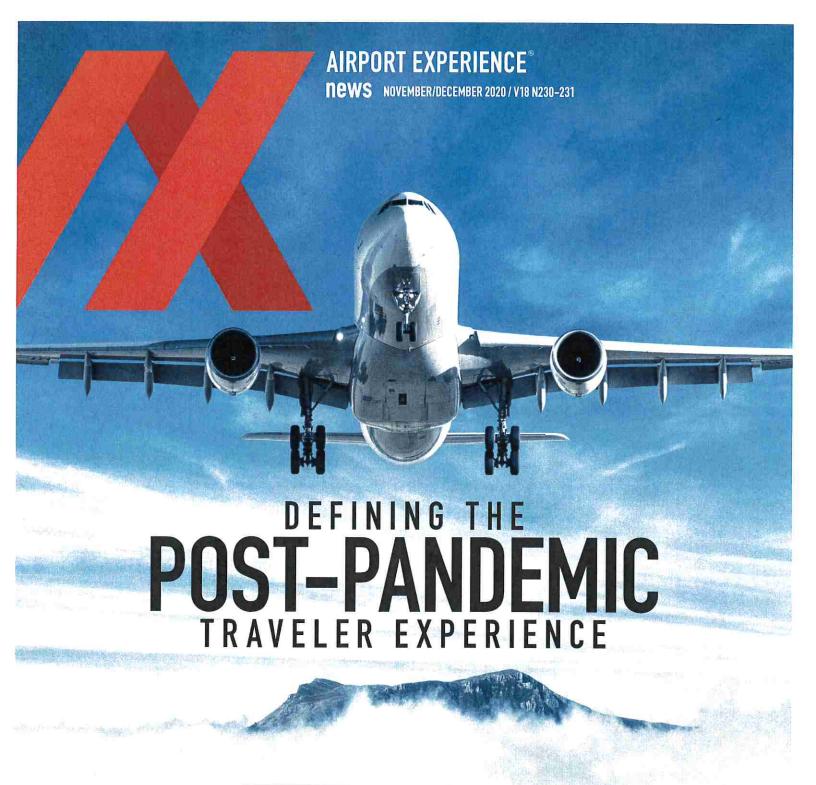
	SLCDA Airport Advisory Board January 2021		
Date	Media Outlet	Subject	
9/1/2020	Utah Construction & Design	The New SLC opens	
9/1/2020	Airport Magazine	The New SLC	
10/1/2020	Utah Construction & Design	The New SLC	
11/1/2020	Salt Lake Magazine	The New SLC	
11/10/2020	KUTV	Demolition of old airport	
11/10/2020	ABC4	Demolition of old airport	
11/10/2020	Fox 13	Demolition of old airport	
11/11/2020	Anna.aero	The New SLC	
11/12/2020	The Salt Lake Tribune	Delta foresees a challenging winter	
11/12/2020	Arch News Now	Artwork in The New SLC	
11/12/2020	Construction Superintendent	Demolition of old airport	
11/12/2020	Aviation Pros	SP+ operations at SLC	
11/12/2020	Market Screener	SP+ operations at SLC	
11/12/2020	Innovation in Operation	SP+ operations at SLC	
11/13/2020	Fox 13	Passenger numbers at SLC	
11/16/2020	KUTV	Christmas decorations at SLC	
11/16/2020	Daily Commercial News	Demolition of old airport	
11/17/2020	KSL	Demolition of old airport	
11/18/2020	The Salt Lake Tribune	SLC expecting a busy 2021 summer	
11/19/2020	ABC4	Is it safe to fly?	
11/19/2020	The Points Guy	The New SLC	
11/19/2020	Construction Drive	COVID at construction sites	
11/20/2020	KUTV	Christmas decorations at SLC	
11/22/2020	KUTV	Holiday travel	
11/22/2020	KSL	Holiday travel	
11/23/2020	Airport Experience News	Bill Wyatt Director of the Year	
11/23/2020	The Salt Lake Tribune	Bill Wyatt Director of the Year	
11/23/2020	KUTV	Holiday travel	
11/23/2020	KSL	Holiday travel	
11/23/2020	Fox 13	Holiday travel	
11/23/2020	KSL Radio	Holiday travel	
11/23/2020	ACP ubs	Demolition of old airport	
11/24/2020	The Salt Lake Tribune	Demolition of old airport	
11/24/2020	The Deseret News	Demolition of old airport	
11/24/2020	KUTV	Demolition of old airport	
11/24/2020	ABC4	Demolition of old airport	
11/24/2020	KSL	Demolition of old airport	
11/24/2020	Fox 13	Demolition of old airport	
11/24/2020	KSL Radio	Demolition of old airport	
11/25/2020	The Salt Lake Tribune	Holiday travel	
11/25/2020	KUTV	Holiday travel	
11/25/2020	ABC4	Holiday travel	
11/25/2020	KSL	Holiday travel	
11/25/2020	Fox 13	Holiday travel	

11/25/2020	KSL Radio	Holiday travel
11/25/2020	The Los Angeles Times	Skiing in the West
11/27/2020	ABC4	Delta passenger arrested for no mask
11/28/2020	The Salt Lake Tribune	Delta passenger arrested for no mask
11/28/2020	KUTV	Delta passenger arrested for no mask
11/28/2020	KSL	Delta passenger arrested for no mask
11/28/2020	The New York Post	Delta passenger arrested for no mask
11/29/2020	Fox 13	Delta passenger arrested for no mask
11/29/2020	KSL Radio	Delta passenger arrested for no mask
11/29/2020	Airlines & Airports	Delta passenger arrested for no mask
11/29/2020	The Deseret News	Holiday travel
11/29/2020	KSL KSL	Holiday travel
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11/29/2020	Fox 13 KSL Radio	Holiday travel
11/29/2020		Holiday travel
11/30/2020	The Salt Lake Tribune	Holiday travel
11/30/2020	KSL	Holiday travel
11/30/2020	Fox 13	Holiday travel
11/30/2020	KSL Radio	Holiday travel
11/30/2020	KUER	Holiday travel
11/30/2020	The Pioneer	Delta passenger arrested for no mask
11/30/2020	India.com	Delta passenger arrested for no mask
11/30/2020	Mogaz News	Delta passenger arrested for no mask
11/30/2020	The Daily Mail	Delta passenger arrested for no mask
11/30/2020	The Wichita Eagle	Delta passenger arrested for no mask
11/30/2020	SF Gate	Delta passenger arrested for no mask
11/30/2020	What's New 2Day	Delta passenger arrested for no mask
12/1/2020	ABC4	Holiday travel
12/1/2020	International Airport Review	The New SLC
12/1/2020	Business Traveler	The New SLC
12/1/2020	Construction Equipment	Demolition of old airport
12/2/2020	• • • • • • • • • • • • • • • • • • • •	The New SLC ahead of schedule
12/2/2020	CCR USA Today	Best new airport amenities
12/7/2020	KUTV	The New SLC (top 2020 stories)
	DreamsTime.com	Artwork in The New SLC
12/7/2020		
12/8/2020	Utah Business	Visit Salt Lake honors Bill Wyatt
12/8/2020	The Moodie Davitt Report	LEGO store opens at SLC
12/8/2020	Elke dag Vakantie	The New SLC opens
12/8/2020	Artwork Archive	Art in The New SLC
12/9/2020	The Salt Lake Tribune	LEGO store opens at SLC
12/9/2020	Fox 13	LEGO store opens at SLC
12/9/2020	KSL Radio	LEGO store opens at SLC
12/9/2020	Aviation Pros	LEGO store opens at SLC
12/9/2020	Airport Experience	LEGO store opens at SLC
12/10/2020	ABC4	LEGO store opens at SLC
12/14/2020	DFNI Frontier	LEGO store opens at SLC
12/14/2020	The Pursuit	LEGO store opens at SLC
14/14/2020		

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12/17/2020	KSL Radio	SLCDA 100-year anniversary
12/17/2020	The Daily Universe	Holiday travel
12/17/2020	The Daily Universe	Travel after holidays
12/18/2020	Brick Fanatics	LEGO store opens at SLC
12/20/2020	KUTV	Holiday travel
12/20/2020	Future Airport	The New SLC opens
12/20/2020	Mountain Express Magazine	The New SLC opens
12/21/2020	KSL	Holiday travel
12/21/2020	SLCDA	SLCIA Documentary
12/21/2020	The Salt Lake Tribune	SLCDA 100-year anniversary
12/21/2020	The Deseret News	SLCDA 100-year anniversary
12/21/2020	KUTV	SLCDA 100-year anniversary
12/21/2020	ABC4	SLCDA 100-year anniversary
12/21/2020	KSL	SLCDA 100-year anniversary
12/21/2020	Fox 13	SLCDA 100-year anniversary
12/21/2020	Airport Improvement	SLCDA 100-year anniversary
12/22/2020	ABC4	Holiday travel
12/22/2020	ABC4	SLC to save World Map
12/22/2020	Fox 13	SLC to save World Map
12/22/2020	KSL Radio	SLCDA 100-year anniversary
12/22/2020	StockWatch	XpressCheck COVID testing
12/22/2020	Utah Business	SLCDA 100-year anniversary
12/23/2020	KUTV	Holiday travel
12/23/2020	Fox 13	Holiday travel
12/23/2020	Airport Experience	XpressCheck COVID testing
12/23/2020	The Moodie Davitt Report	InMotion opens at SLC
12/24/2020	KUTV	Holiday travel
12/26/2020	The Deseret News	Top Utah stories in 2020
12/27/2020	The Deseret News	COVID-19 impacts in 2020
12/27/2020	The Deseret News	Utah 2020 earthquake
12/28/2020	The Salt Lake Tribune	Utah in 2020
12/28/2020	The Salt Lake Tribune	'Most Utah' stories of 2020
12/28/2020	KUER	Year End Show
12/29/2020	KSL	SLC to save World Map
12/29/2020	Telemundo	Holiday Travel
12/30/2020	The Salt Lake Tribune	Holiday travel
12/30/2020	KSL	Year in Review - New SLC opens
12/30/2020	Fox 13	Year in Review - New SLC opens
12/30/2020	Fox 13	Year in Review - 2020 Earthquake
12/30/2020	KSL Radio	SLC to save World Map
12/30/2020	CNN Newssource	SLC to save World Map
12/31/2020	KSL	Year in Review - 2020 Earthquake
1/3/2021	KUTV	Holiday travel
1/3/2021	ABC4	Holiday travel
1/4/2021	Fox 13	Passengers frustrated with New SLC
1/5/2021	KUTV	Sen. Romney harassed at airport
1/5/2021	Fox 13	Sen. Romney harassed at airport
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1/6/2021	The Deseret News	Sen. Romney harassed at airport
1/6/2021	KSL Radio	Sen. Romney harassed at airport
1/6/2021	NBC News	Sen. Romney harassed at airport
1/6/2021	Bloomberg Radio	Sen. Romney harassed at airport
1/6/2021	Fox 13	SLC airport looking at changes
1/7/2021	The Deseret News	American makes changes
1/7/2021	KUTV	SLC Airport demolition progress
1/7/2021	KSL	Security changes coming to airports
/11/2021	KUTV	No COVID-19 testing at airport
/12/2021	KSL	COVID-19 tests for international travelers

SLC Airport News











AXN SPOTLIGHTS ITS 2020 DIRECTORS OF THE YEAR!

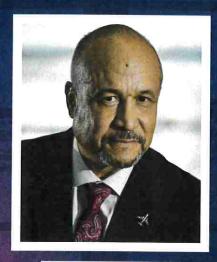
2020

Congratulations! AXN Airport Directors of the Year



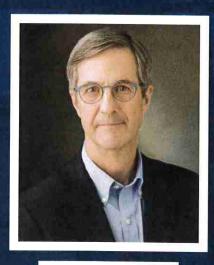
SMALL AIRPORTS

Paul Bradbury
Airport Director
Portland International Jetport



MEDIUM AIRPORTS

Kevin Dolliole
Director of Aviation
Louis Armstrong New Orleans
International Airport



LARGE AIRPORTS

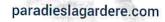
Bill Wyatt
Executive Director
Salt Lake City Department
of Airports

Congratulations to Paul, Kevin and Bill for earning this prestigious and well-deserved recognition. We value their partnerships and are honored to be part of their respective programs.

As Paradies Lagardère celebrates its 60th anniversary this year, we also appreciate and respect each of the amazing business partners we have worked with through the years. Thank you for making this such a remarkable industry and we look forward to regaining our momentum in 2021.

- Gregg Paradies and the Paradies Lagardère team!





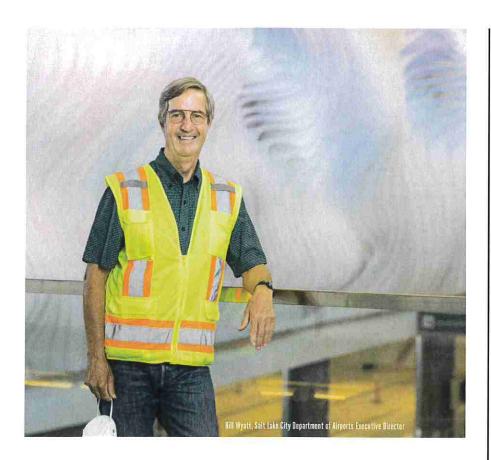












AIRPORT DIRECTOR OF THE YEAR 2020

CONGRATULATIONS BILL WYATT!

The SLC International Airport family extends a warm congratulations to Bill Wyatt on being named the 2020 Airport Director of the Year. Your leadership, vision and expertise has guided us through a challenging year and to a home run in opening the first new hub airport in the 21st Century.



slcairport.com



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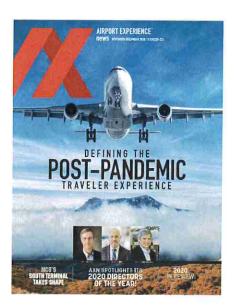
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FROM THE DESK OF THE EDITOR-IN-CHIEF



Dear Readers,

As we head toward the end of 2020, it's easy to get mired down in all the negative developments this year has offered. But there is room for optimism too. Air travel is increasing slowly but surely, there is recent enthusiasm about a possible COVID-19 vaccine and both airports and concessionaires are figuring out how to operate effectively in a pandemic environment.

This industry is incredibly resilient. Looking back over the past nine months, we've seen extraordinary action from the industry. Hit hard by the pandemic, the industry rose to the challenge early with modified offerings and policies. Check out this compilation of just a few of the many changes made to enhance the traveler experience in the evolving environment. click here

This year-end issue of Airport Experience News celebrates three men who are extraordinary airport leaders. Bill Wyatt of Salt Lake City International Airport, Kevin Dolliole of Louis Armstrong New Orleans International Airport and Paul Bradbury of Portland International Jetport take the spotlight as AXN's directors of the year in the large, medium and small categories, respectively.

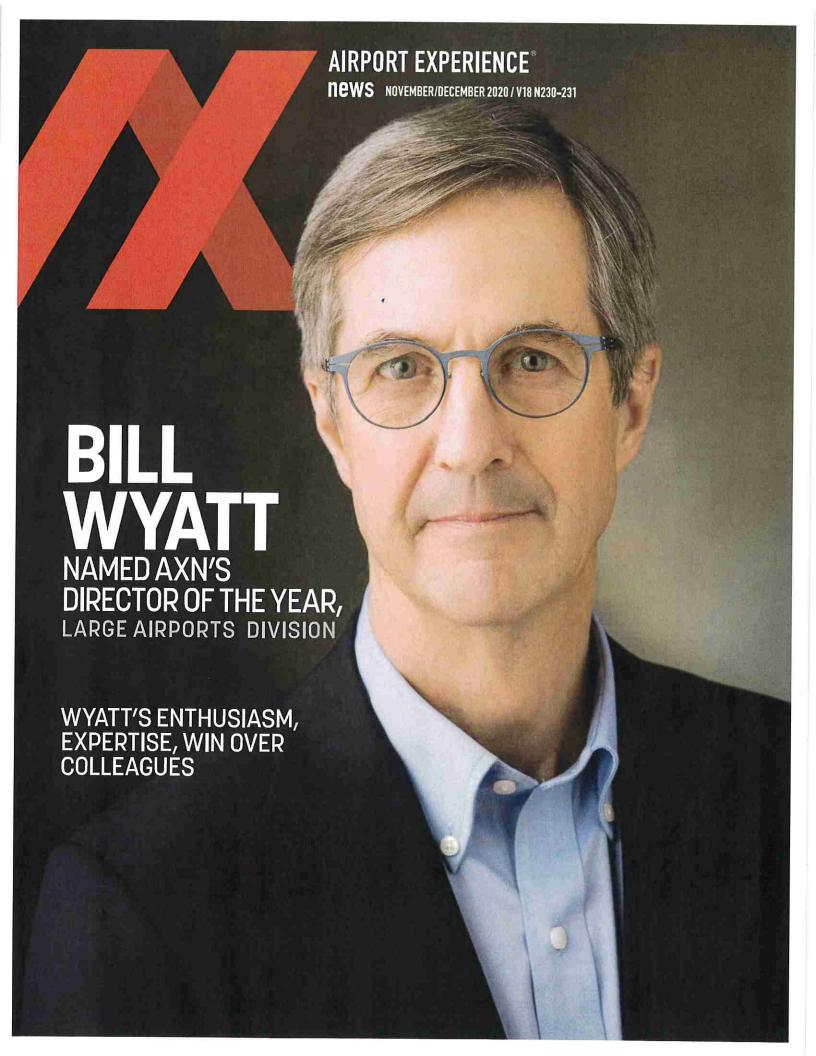
Elsewhere in this issue, the AXN team looks at the way forward for the struggling concessions sector and highlights some of the biggest industry happenings in 2020.

This digital issue is supplemented by our robust news offering that now includes webinars, video interviews, podcasts and more. For breaking news and additional multimedia content, check out our website at www. airportexperiencenews.com. The AXN team will continue to partner with airports and concessionaires as together we navigate back to growth.

Best regards,

Carol Ward

Editor-in-Chief Airport Experience News



ENTHUSIASIA ABOUNDS

Bill Wyatt Took On Massive Terminal Project With Energy And Vision

BY CAROL WARD



Very few airport directors get the chance to build a new terminal from the ground up. When the opportunity arose for Bill Wyatt to lead Salt Lake City International Airport (SLC) and build the nation's first 21st Century hub airport, he jumped at the chance.

That was in 2017, heady times for the aviation industry. No one knew then that aviation business would be turned upside down in March 2020, just months ahead of the opening of Phase 1 of the new terminal. The timing was challenging, to say the least, but Wyatt pushed forward with the planned September opening and actually accelerated Phase 2 of the construction project, saving millions of dollars in the process.

Wyatt's ability to pivot during an extraordinarily difficult time for the industry and still deliver a world-class facility provided a bright spot in what has been a challenging year for North American airports. That achievement, coupled with his enviable relationships with airlines and his commitment to the broader aviation industry, prompted AXN to select him as its Director of the Year in the large airports category.

The honor is "very flattering," Wyatt says, while acknowledging the contributions of the staff and colleagues supporting him.

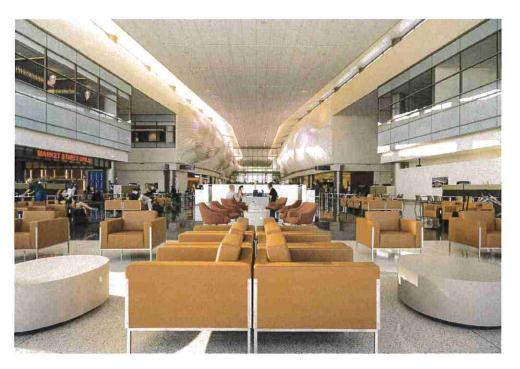
"I realize that I wouldn't be here if it weren't for the amazing team around me," he says. "I think it's important to acknowledge in moments like this that this is a team sport and we happen to have a really good team."

Primed In Portland

Wyatt's first foray into the aviation business wasn't exactly fortuitous timing either. He was winding down a position as chief of staff to Oregon Gov. John Kizhaber when he was hired as executive director of Port of Portland, overseeing **Portland International Airport** (PDX) and two smaller airports, four marine terminals and substantial industrial property.

Wyatt was hired on September 4, 2001. He then embarked on a pre-planned vacation abroad and was in Portugal when the 9/11 terrorist attacks occurred. Several days later, upon returning to the United States, he faced a new job that looked starkly different than the one he had accepted just a few weeks earlier.





"We had some immediate challenges, like figuring out what was going to happen," Wyatt says. "How was the business going to come back? And we had all these security related issues. We lost a third of our parking spots in the garage because the perimeter of the garage was too close to the terminal building for blast purposes. And there was a question about whether we were going to be able to make our debt service.

"So, it was trial by fire and gradually, you know, business came back and we started aggressively recruiting international air service – we had very little," Wyatt recalls. Wyatt wasn't involved in the day-to-day business of running the airport, but he got "very involved in the recruitment part of the business," especially focusing on international air service.

Wyatt's efforts paid off, and those, coupled with a booming Portland economy, helped set the stage for a multi-year upward trajectory for PDX. "We undertook a lot of construction projects, expansion projects, some of which are still in the works in Portland," Wyatt says.

Wyatt "retired" from Port of Portland in June 2017, but he wasn't quite finished with aviation.

"About three days after I retired, I got a call from Korn Ferry about this [SLC] job," he says. "I was ready for a change – 16 years in that job was plenty and I had a couple of other things cooking, but this just looked too exciting. And so, I loaded up my little Ford Escape and moved down here to Salt Lake." Wyatt says he'd never intended to fully retire, he just needed a change. He found it at SLC.

"I get to come to work every day and build the nation's only 21st Century hub airport – or first, I should say, but I think it's going to be hard for someone to do this again," he says. "This is an airport that will be here for the balance of the century, at least. I just couldn't pass it up – it sounded like too much fun."

Above: Phase 1 of the massive SLC new airport project came in on time and on budget in September, despite an spring earthquake and the ongoing pandemic that put a wrench in progress.

Below: Wyatt had retired from Port of Portland, but the opportunity to lead an airport through a major transformation lured him south to take on the New SLC project.

The enthusiasm shown for the job doesn't come as a surprise to many of Wyatt's colleagues.

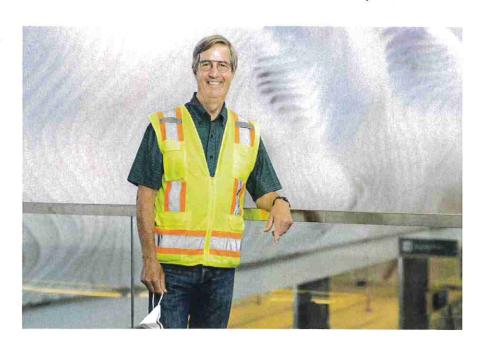
Curtis Robinhold, who succeeded Wyatt as executive director of Port of Portland, says he taps the words of Ralph Waldo Emerson to describe Wyatt's approach: "Nothing great was ever achieved without enthusiasm."

"He's always super-enthusiastic – his style is to bring the enthusiasm and the vision," Robinhold says. "The enthusiasm has a way of both charming people and getting them fired up to attack these big projects."

The New Central Terminal

Shortly after Wyatt began his tenure at SLC, he met with Mike Williams, owner of Making Projects Work, Inc., who SLC had hired to oversee the construction project. Project timing was crucial. SLC had targeted fall of 2020 for the terminal opening but didn't want to push too close to the holiday season.

"We just circled Tuesday, September 15" as an opening date, Wyatt recalls. "Then we had the initial challenge of getting the workforce because the economy here is so hot. Then, after we had established this date, we made several very large-scope additions to the project. We substantially increased the size of the customs and border protection facilities because when it was designed originally, Salt Lake didn't really have that much international traffic, and all of a sudden we had quite a bit. We added a sterile corridor to the international gates. And we made a substantial addition, at Delta's request, to



their Sky Club – it is now the largest in their system and it's spectacular too. And we said, and we're still opening on September 15."

The pandemic didn't stop the progress. Neither did a 5.7 magnitude earthquake that hit Salt Lake City on March 18. SLC hit the mark with the September 15 opening the new Central Terminal, Gateway Center, Concourse A-West and parking garage. Had the pandemic not decimated traffic, the facility would have been a welcome respite—the previous airport was built for 10 million passengers but served 26 million in 2019.

HOK was the architecture firm on the New SLC, and construction was handled by HDJV, a joint venture of Holder Construction and Utah's Big-D Construction. Rob Moore, CEO of Big D Construction, says Wyatt's tenacity paid off.

"This could have been difficult for us—this is a massive project and we have as many as 1,650 craftspeople on the job every day," Moore says. "You've got to make decisions quickly. Then of course COVID hit, and we had an earthquake in the middle of it. Bill is very calm, very precise. He said we'd get through this, and we did."

The new SLC includes LEED Gold Certified Terminal and Concourse A, which features 25 gates for Delta Air Lines. The new Gateway Center houses car rental counters and quick-check airline ticket counters and leads to 16 security screening lanes with automatic return bins to aid in touchless travel. The project also included a two-level roadway system with an elevated road designated for departures and a 3,600-space parking garage. A total of 45 concessions locations are included in the new facilities.

Pat Murray, executive vice president of SSP America, says Wyatt helped find city-backed financing for some concessionaires who were struggling to build out their locations due to the pandemic and earthquake. "To my knowledge, something like that has never been done before," Murray says. "It was really remarkable to see how quick he moved on that."

Wyatt says being part of building the New SLC ranks as one of the biggest achievements of his career. "It's pretty special to be part of something that is going to have such a long-term positive impact on this community," he says. "There isn't quite anything like it."

Next Up

In late October, SLC opened the B Concourse with 21 gates serving Alaska Airlines, American Airlines, Frontier Airlines, JetBlue Airways, Southwest Airlines and United Airlines, as well as Delta. The next phase of expansion is also underway, with the previous terminal demolished to make way for an expansion of Concourse A to the east and construction of the concrete portion of a permanent tunnel to transport passengers between concourses A and B.

Wyatt says the pandemic and subsequent traffic drop-off allowed the airport to speed up the timeline. Phase 2 is now scheduled to open December 20, 2024,

nearly three years ahead of the original schedule.

While SLC has seen some uptick in traveler numbers, Wyatt says he believes the second-phase opening will more or less coincide with the recovery. "My sense is that whatever the new normal is, we will arrive there about the time that we open the second phase," he says. "That doesn't mean that it all happens at once, but I think it's just going to be a very gradual build back."



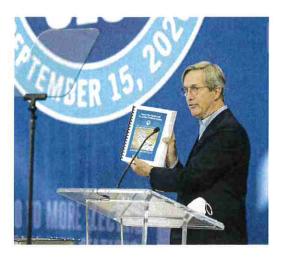
Keep your head up.

Better times are coming. Unison is here to help you imagine how to deliver the passenger experience that takes on the challenges and makes customers smile. For 30 years, Unison's consulting team has offered end-to-end concessions planning and management services, and a stellar record for cost-effective revenue generation.

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Above: The New SLC opened September 15. Now, Wyatt and his team are gearing up for Phase 2 of the massive capital project.

Meantime, Wyatt is among the North American airport directors assessing if and how airports should move forward on COVID-19 testing, just one of the issues being tackled by the large hub committee for Airports Council International-North America (ACI-NA); Wyatt is vice chair of the committee. He also is involved with the American Association of Airport Executives (AAAE), where he serves on the policy review committee.

Wyatt is also continuing to build relationships locally. He was a newcomer when he arrived in Salt Lake City in 2017, a sharp change from the Oregon where "I knew everybody and everybody knew me," he says.

"I moved down here and I knew nobody — I knew the mayor's chief of staff basically," he adds. "Slowly, largely through the airport, I have become more involved with Visit Salt Lake, which has a natural attachment." Wyatt also wants to revive the international air service committee that was formed shortly after he arrived, comprised of people from the community who have interest

in international air service. "I think it's probably a pretty good time to organize around that," he says.

But top of mind is the next phase of expansion currently underway. Despite the fact that more than three years have passed since Wyatt first "retired," he says he is committed to seeing the next phase of the project through. "I like what I'm doing – I don't have wanderlust, I want to keep doing this. I really enjoy it. I like the people that I work with and I like the business."

Wyatt is also keen to continue exploring Salt Lake City and the surrounding area. He enjoys skiing and shooting skeet, opportunities for which are prolific in the area. Options for hiking, exploring national parks and other outdoor adventures are also plentiful in Utah. Wyatt's son and grandchildren live in Seattle and, although complicated this year due to the pandemic, are typically up for visiting at least twice a year. A swimming pool in the back yard of his house is the crowning touch, he says: "It's a grandbaby magnet."



AXINSIDER

AXiNsider is an interview-style podcast featuring in-depth discussions with professionals, leaders and wave-makers in the airport and concessions industries.

TO LISTEN TO THE AXINSIDER PODCASTS, VISIT AIRPORTXNEWS.COM/AXINSIDER



PUMPING UP THE TEAM

Bill Wyatt's Enthusiasm, Collaborative Nature Stand Out Among Colleagues

BY CAROL WARD

Bill Wyatt was a newcomer to Salt Lake City when he took the helm at the airport in November 2017. With SLC in the midst of a massive terminal project, he had to make connections immediately. As one colleague said, "it could have gone wrong really quickly," but it didn't. Wyatt jumped in full throttle, with enthusiasm and competence that has won wide praise in Salt Lake City and throughout the industry.

Here are a few snippets that illustrate Wyatt's impact:



MIKE WILLIAMS, program director for the SLC redevelopment program.

Working with Bill has really been great. He's an excellent leader and he's really engaged in the program. He's really good at getting consensus from his team on decisions we have to make. He's very much hands-on day to day, ready to make all the decisions, from the small ones to the big ones. He's really been a pleasure to work with.

Bill and I have a great working relationship. We know we're going to run into challenges on Phase 2, hopefully not as many as on Phase 1, but he's going to be there to help with everything we need. I enjoy working with him and I'm looking forward to delivering the rest of the program.



CURTIS ROBINHOLD, executive director, Port of Portland

I met Bill back in the 1990s [working for then-governor John Kitzhaber]. I ended up reporting to Bill, and I've known him ever since. He's been very supportive of me and my career. After spending 10 or 12 years outside public life, he suggested that I come back into public life at the Port of Portland and hired me to be his deputy executive director. He's been a great mentor. He's got great insight into organizational culture and understanding what makes people tick, and how to make big things happen

He does big ideas really well. He has a vision, then transitions down to this delivery minutia. In between points he delegates very well and trusts his people to do the work. He's always super-enthusiastic — his style is to bring the enthusiasm and the vision. The enthusiasm has a way of both charming people and getting them fired up to attack these big projects.



CYNDY MILLER, chair, SLC Advisory Board

I think people would interpret Bill as being laid back. I don't think he's laid back; I think he's calm and decisive without being a micromanager. Because of that, he can inspire people to have confidence in their own abilities. He's great at managing people with the right level of direct involvement.

We are an advisory board, involved with broad policy. With Maureen Riley and now with Bill, we haven't had to get involved because they've run an excellent operation.

The new SLC terminal is phenomenal. The architecture and artwork is outstanding and will be outstanding, and the operational aspects...will be exceptional for Delta as the hub carrier and, I think, for airlines that service us as an O&D. We're accelerating the project - we're able to tear down the full [existing] terminal because gate utilization will not be at the level that we anticipated at this point in time due to COVID. Bill's great communication with Delta and with all of our airlines meant we could do this. He changed course in a matter of weeks, and that makes a dramatic difference in how we not only keep costs down but probably reduce the total cost of the project.



PAT MURRAY, executive vice president, SSP America

Bill is just a barrel full of energy. Coming into the situation he did, taking over for [former SLC director] Maureen [Riley], who was a sort of iconic leader there, really could have been a difficult situation. But Bill has been great. I think the guy's outright energy and charisma have wowed the place. He's obviously a very smart guy too. He figured out what to do amidst building a new airport in the middle of a pandemic. I don't think the City of Salt Lake could ever compensate him for how much of an impact he's actually had.

After the earthquake, Bill and I talked about the challenges [faced by concessionaires] in financing and development. Bill went out and found a way to come up with [city backed] loans for the operators so they could build their restaurants. To my knowledge, something like that has never been done before. It was really remarkable to see how quick he moved on that. I think that's just the kind of guy he is.

KEVIN BURKE, president, Airports Council International

[Former SLC director] Maureen Riley was the person who got the terminal project started, working with Delta and working with the local community, and Bill was the right guy to be there to finish up the job. Bill has tremendous vision. It's a beautiful airport for a city that's got a big Delta imprint. That airport has been designed as a 21st Century airport, and that's what we need for all of our airports.

TODD HAUPTLI, President and CEO for the American Association of Airport Executives

[Wyatt] delivered this world class facility in the midst of a pandemic and not only did they get it done but they figured out how to accelerate the project during this time. He's incredibly collaborative with stakeholders. On a national level, not only is he really great with his congressional district, he's also on our policy review committee. He's been great to deal with on public policy issues impacting airports. He's got a very credible voice on these matters, and did a great job in Oregon before coming to Utah. He's extraordinarily well regarded in the aviation industry not just airports, but his airline partners, the concessionaires, the whole ecosystem. His ability to manage stressful complicated issues and deal with people in a very friendly fun way is remarkable.



ERIN MENDENHALL, mayor, Salt Lake City

Bill is really a seasoned professional who has an incredible amount of knowledge of the industry. He has served our airport and our city exceptionally well, especially considering that we could not have anticipated the extreme challenges he would face in 2020.

Bill brings with him a lot of respect from the airline industry, and he's known industry-wide for his very collaborative style. When the pandemic came and so dramatically affected airport operations and we were merely months away from opening our brand-new airport as a Delta hub, Bill had to use that collaboration, maybe more than ever, to work with Delta to figure out how we could reimagine the ultimate product. We ended up saving the airport and our airlines hundreds of millions of dollars.

He has been remarkably undeterred to keep the \$4.1 billion project on time and on budget even through the pandemic and an earthquake in March. Bill can analyze a situation and turn a problem into an opportunity, and we've seen him do that again and again.



ROB MOORE, CEO, Big D Construction

Bill is an incredible leader. The past director retired and Bill was hired to come in right in the middle of one of the largest airport construction projects in the United States of America. We didn't know what to expect. Along came Mr. Wyatt – what a refreshing individual! He was able to come into a project of that size and that complexity, with so many different entities he has to work with including the general contractor, the design team, his own staff, and gain understanding of where we are in the project. He was then able to reach out and build a team and build relationships with us – that, quite frankly, was so refreshing. It was incredible, actually, to see Bill maneuver his way into a brand new city and to navigate the politics of that... I'm just really impressed.

He's just done a great job overall. This could have been difficult for us – this is a massive project and we have as many as 1,650 craftspeople on the job every day. You've got to make decisions quickly. Then of course COVID hit, and we had an earthquake in the middle of it. Bill is very calm, very precise. He said we'd get through this, and we did.



SLC Opens New Central Terminal

The Salt Lake City Department of Airports formally opens a brand new \$4.1 billion Salt Lake City International Airport (SLC), featuring a new parking garage, gateway center, central terminal and Concourse A-west.



Dolliole Selected as AXN's Director of the Year, Medium Airports Category

Airport Experience News names Kevin Dolliole, director of aviation at Louis Armstrong New Orleans International Airport (MSY), as its 2020 Director of the Year in the medium airports category.

SEPTEMBER

OCTOBER



Bradbury Selected as AXN's Director of the Year, Small Airports Category

Airport Experience News names Paul Bradbury, airport director for the Portland International Jetport (PWM) in Maine, as its 2020 Director of the Year in the small airport category.



Wyatt Selected as AXN's Director of the Year, Large Airports Category

Airport Experience News names Bill Wyatt, executive director of the Salt Lake City Department of Airports, as its 2020 Director of the Year in the large airports category.

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NEWSLETTERS

Salt Lake City International Airport's Bill Wyatt named Airport Director of the Year



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(Francisco Kjolseth | Tribune file photo) Bill Wyatt, executive director of Salt Lake City International Airport, gives a tour of construction there on Feb. 20, 2019. He was just named Airport Director of the Year after opening the first phase of the new airport on time and on budget despite the pandemic, recession and an earthquake.



November 23, 2020
Published: 45 minutes ago
Updated: 45 minutes ago

He oversaw a three-point landing of the first phase of a new \$4.1 billion airport that was essentially built on top of the old Salt Lake City International Airport without disrupting operations — and finished amid a pandemic that devastated the airline industry, plus a 5.7 magnitude earthquake to boot.

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With that, Bill Wyatt, executive director of the airport, was named Airport Director of the Year for large airports by Airport Experience News, a trade magazine that covers the air industry.

rn

"Wyatt's ability to pivot during an extraordinarily difficult time for the industry and still deliver a world-class facility provided a bright spot in what has been a challenging year for North American airports," the magazine wrote.

)



Business



PRESS RELEASES

VSL honors Bill Wyatt with Tourism Appreciation Award

by Press Release / December 8, 2020 / © 171 / 🔲 0 comments

Salt Lake City—Visit Salt Lake (VSL) presented its annual Tourism Achievement Award to the Bill Wyatt, Executive Director of Salt Lake City Department of Airports, during its recent 3rd Quarter Tourism Leadership Luncheon at Rio Tinto Stadium. The Tourism Achievement Award is VSL's highest honor presented annually to recognize members and community organizations for "outstanding efforts in supporting the mission of VSL and the larger tourism community of Salt Lake County."

Wyatt and his team recently opened the first phase of The New SLC, Salt Lake City International Airport (SLC), a \$4 billion infrastructure project vital to the visitor economy. Having started in 2017, a few years into the project, Wyatt oversaw the construction of the new airport while performing his full-time job of operating fully-functional Salt Lake City Airport and directing operations at South Valley Regional Airport and the Tooele Valley Airport. Due to his incredible work, Wyatt was recently named Airport Director of the Year by Airport Experience News.

The new SLC will serve Salt Lake, the State of Utah, and the entire Intermountain region for decades to come, enhancing our competitive advantage of being one of, if not THE, most accessible destinations in North America.

"Through Bill's leadership and the vision of numerous individuals, Salt Lake can now boast that we're home to the nation's first new hub airport built in the 21st Century," said Kaitlin Eskelson, VSL president & CEO. "I think it's important to note that the new airport is financially self-sustaining, and not local tax dollars were spent on it, nor will there be. The entire visitor industry in Utah owes Bill and his team a tremendous debt of gratitude for their tireless work."

Past recipients of VSL's Tourism Achievement Award include Jack Gallivan; Jon M. Huntsman, Jr.; the

Kenneth Knight; Rick Davis; Larry H Miller; the Utah Jazz; Salt Lake City Department of Airports; Valter Nassi; Dennis Copyak of LeBus; the Creators of The Utah Compact; Bishop H. David Burton of the LDS Church; Randy Horiuchi; SMG and Utah Food Services; Robert Farrington; the Utah Sports Commission; and many other business and community leaders.

Visit Salt Lake is a private, non-profit corporation responsible for the promotion of Salt Lake as a convention and travel destination. In partnership with Salt Lake County, Visit Salt Lake improves the area economy by attracting and providing support to conventions, leisure travelers and visitors with a strong commitment to sustainability and stewardship of the area's natural environment. Salt Lake is a unique fusion of metropolitan and mountain; the towering Wasatch Mountains that embrace the Salt Lake Valley offer a dramatic backdrop to the vibrancy and activities of the urban environment. For more information on all that Salt Lake has to offer, go to www.VisitSaltLake.comhttp://www.visitsaltlake.com/visit/.

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UTAH POLITICS SALT LAKE COUNTY

From Woodward Field to Salt Lake City International, airport marks 100 years

It evolved from air mail service in 1920 to a new international hub in 2020 By Amy Joi O'Donoghue | @Amyjoi16 | Dec 21, 2020, 8:40pm MST



The Salt Lake International Airport's Administration Building is seen in this 1957 photo. | Utah State Historical Society

SALT LAKE CITY — The area that is now the Salt Lake City International Airport is host to a lot of firsts in its history, a rich fabric of milestones that celebrate the 100th anniversary that is being commemorated this year and marked Monday by airport officials.

Salt Lake City was among the first in the country selected as a home for new airmail stations after the U.S. Postal Service in 1918 established an overnight mail service.

The inaugural flight took place on Sept. 8, 1920, departing from New Jersey that morning and, after a series of relays, the mail reached Salt Lake City by 5:03 p.m. that afternoon.

Five years later, Western Air Express emerged to deliver mail between Salt Lake City and Los Angeles and seized on an idea to generate more revenue — flying not just letters but people, according to a Deseret News story probing local aviation history.

The first person to make a down payment on the \$90 one-way ticket was a prominent Salt Lake businessman and aviation enthusiast Ben F. Redman. He was among the first four passengers who made the trip. Then, by the end of 1926, the airline had carried 209 passengers, establishing a stellar safety record — despite 38 forced landings along the rugged route.

It made a net profit that year of \$1,029.21.

If you move the clock forward to nearly a century later, the Salt Lake City International Airport saw a record-breaking number of more than 26 million passengers last year, with more than 370 flights departing daily to 99 nonstop destinations, including Paris, London and Amsterdam.

It recently added a major milestone to the airport's timeline by opening Phase I of The New SLC — the first new large hub airport to be built in the United States in the 21st century.

"Over our airport's 100-year history, it has contributed to many life stories," said Bill Wyatt, executive director of the Salt Lake City Department of Airports. "As we embark on the next 100 years, it is our hope that travelers and staff will continue to make rich memories, just as the millions of people over the past century did before them."

Wyatt has led the airport through the challenges of enduring the coronavirus pandemic and the pain it has inflicted on the industry.

"In many years, having your 100-year anniversary in a year like this is appropriate because it shows nothing is going to get in our way," he said.

Wyatt was an airport director during 9/11, through the financial crisis and now this pandemic.

The airport, inaugurated as Woodward Field, came into being after Salt Lake City purchased 100 acres at \$40 an acre in 1920.

Lights were installed at Woodward Field in 1926 — but radio signals were not yet a thing. Because pilots flew using visual landmarks, The Church of Jesus Christ of Latter-day Saints allowed the words, "Salt Lake Airport," to be painted on the roof of the Tabernacle in 30 foot high white letters.

That gesture had Salt Lake City as the first city in the West to have an official air-highway sign, which pilots reported being able to see for miles. The sign reportedly stayed in place until the late 1940s.

In recognition of the centennial, Gov. Gary Herbert has proclaimed Monday as Aviation Day in Utah. As noted in the proclamation, Woodward Field's dedication "marked the development of an important epoch in our history."



Correction: A photo accompanying this story incorrectly spelled Pete Harman's last name as Marman.

SLC airport celebrates its 100th birthday

By LEE DAVIDSON

The Salt Lake Tribune

Salt Lake City International Airport may have just finished its sparkling new first phase of a \$4.1 billion rebuilding project, but it celebrated its 100th birthday on Monday.

Airport Executive Director Bill Wyatt says it's probably appropriate for that centennial to happen in 2020, showing that nothing can stop the airport and its growth.

"We've survived here an earthquake, catastrophic loss of business, a pandemic. And you know what? We're going strong. We had 15,000 people at the frontdoor today, which is about half our normal load," he said. "Salt Lake is one of the busiest airports in the United States right now, which is kind of crazy," helped by its crossroads location and its Delta Air Lines hub.

The airport also unveiled a bust of the man it says is probably most responsible for converting what had been a medium- sized airport into the nation's 23rd busiest (before the pandemic), with 99 nonstop destinations: former Western Airlines CEO Lawrence H. Lee. In 1982, he made Salt Lake City that airline's hub (which Delta retained when it later merged with Western).

"I am often asked who had more influence on the Utah economy than anyone else," said multimillionaire developer Kem C. Gardner at the Monday celebration.

"Other than Brigham Young, Larry Lee was the most important."

World."

19 3 3:

Administration

Lee's daughter-in-law, Laura Lee, said her father-inlaw was from Santaquin and worked up Western's ranks beginning as a baggage handler.

"I was one of his employees during that time. And Denver was the hub that everybody wanted to go to. And they never thought Salt Lake could compete with that. They didn't think that anybody would have any desire to go into Salt Lake and there would never be a big airport," she said, adding he would be thrilled with the honors now.

Also at the centennial celebration, Wyatt announced that the airport has managed to salvage the iconic

Woodward, who had just died in a crash near Laramie, Wyo.

Woodward unfortunately had foretold just three months earlier that the "Intermountain stretch of the transcontinental route ... [is] the worst of the entire trip from New York to San Francisco. Practically every forced landing can be counted upon to be a crash and there are hundreds of miles where no landing can be made without the danger of almost certain death."

19 2 6: The first passenger service comes as Ben Redman and J.C. Tomlinson don leather helmets, goggles and parachutes and ride among mail bags to Los Angeles. They pay \$98 (equivalent to \$1,450 today), and are given a box lunch and a tin-can toilet.

A few weeks later, Salt Lake resident Maude Campbell becomes "the first woman in the United States to buy a ticket and fly on a commercial airline."

The airport is also then renamed the Salt Lake City Municipal Airport.

- 19 2 9: Five airlines are then serving Salt Lake City: Boeing Air Transport, National Parks Airways, Seagull Airlines, Varney Airlines and Western Air Express (which would later become Western Airlines, and later would be bought by Delta Air Lines). Amelia Earhart is among aviators who fly in, and she says Utah's "mountain scenery cannot be equaled anywhere in the world"
- 19 3 3: The airport builds its first terminal, called the Administration Building.
- **19 61:** The airport builds a modern replacement terminal, after raising the entire site by 7 feet because of groundwater issues.
- **19 6 8 :** The airport is renamed Salt Lake City International Airport after Western Airlines starts flights to Calgary.
- 197 8: A second terminal is built for the exclusive use of Western Airlines. Airline deregulation comes, which allows hub-and-spoke operations by airlines.
- 19 8 2: Western Airlines makes Salt Lake City an operational hub.

world map that was in the floor of the oldTerminal 1 — 2020: Salt Lake City completes the first phase of a a rendezvous place for decades. Officials earlier thought that would be impossible but found it could be saved as they were demolishing the old building.

Wyatt said it will be placed in the new Terminal B but not for about three years as construction and expansion continues.

When Salt Lake City opened its first official airfield on the site back in 1920, World War I had recently ended, women had just won the right to vote, and the Wright Brothers had made their first flight just 17 years earlier.

Some highlights of the first 100 of so years of Salt Lake aviation history include: 1910: Before the airport opened, aviator Louis Paulhan amazed 8,900 spectators at the Utah State Fairgrounds by flying at 300 feet for about 10 minutes. It was the first test of an airplane at high elevation in the world.

19 11: Salt Lake City hosted an aviation carnival called "The Greatest Aviation Meet Ever Held in the West" for five days featuring new aircraft designs. That included aviation pioneer Glen Curtiss showing off a "hydroplane" that took off from the waters of the Great Salt Lake.

19 2 0 : Salt Lake City opens its first airfield (at the present site) to serve as a hub of the national airmail service. It had nearly lost out to Ogden when the city had trouble raising money for it. It originally was called Woodward Field, named after airmail pilot J.P. \$40.1 billion rebuild, and demolishes the old terminals.

The airport has published a history of the facility and produced a filmabout it. Bothare available online at slcairport, com.



On Monday, the 100th anniversary of the Salt Lake City International Airport, Kem C. Gardner, left. Laura Lee and J.T. Martin unveil a bust of Lawrence H. Lee, the former CEO of Western Airlines.

LEAH HOGSTEN | The Salt Lake Tribune

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Tuesday, 12/22/2020 Page .A07

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Business



ESS RELEASES

☐ International commemorates 100-year anniversary

is Release / December 22, 2020 / © 113 / 🔲 0 comments

ake City— The year was 1920 and World War I had just ended, women had gained the right to vote d a jazz musician named Louis Armstrong was becoming a household name. Meanwhile, on a cold, windswept plain near the Great Salt Lake, a group of visionaries gathered to break ground on Salt Lake City's first permanent airplane landing field that came to be known as Woodward Field.

Fast forward 100 years, and Woodward Field has grown into what is now the gateway to Utah—the Salt Lake City International Airport (SLC). Prior to the pandemic, SLC was ranked the 23rd busiest airport in North America and the 85th busiest in the world. In 2019, the airport saw record-breaking numbers of more than 26 million passengers and more than 370 flights departed daily to 99 nonstop destinations, including Amsterdam, London and Paris. SLC recently added a major milestone to the airport's timeline by opening Phase I of The New SLC— the first new large hub airport to be built in the United States in the 21st Century.

"Over our airport's 100-year history, it has contributed to many life stories," said Bill Wyatt, executive director, Salt Lake City Department of Airports. "As we embark on the next 100 years, it is our hope that travelers and staff will continue to make rich memories, just as the millions of people over the past century did before them."

To commemorate its Centennial, SLC has released an airport history book titled, "From Air Mail Outpost to International Hub," written by Salt Lake researcher and writer Bim Oliver. The book captures the history of the airport from its early beginnings in 1920 through the current day, including 2020 when the airport made history with the opening of Phase I of The New SLC Airport.

In addition, a 50-minute film has been produced that tells the story of the airport's first passengers and documents the construction of the new airport. The documentary is the culmination of nearly five years of filming by Utah's Avalanche Studios, which produced 36 video vignettes to educate and inform viewers of

the construction progress.

In recognition of the SLC's Centennial, Governor Gary R. Herbert has proclaimed Dec. 21 as Aviation Day in Utah. As noted in the proclamation, Woodward Field's dedication "marked the development of an important epoch in our history."

Both the book and video are available at www.slcairport.com/100thanniversary. The community is also invited to share their memories, stories and/or photos of the airport on the airport's website at www.slcairport.com/stories/.

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Let's Not Get Ahead of Ourselves

When justifying the need for their projects, airports reference prepandemic passenger levels.

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Industry Insider

A Candid Report About How COVID-19 is Affecting a

SLC International Commemorates 100year Anniversary

Governor Proclaims December 21 as Aviation Day in Utah

Sponsor:

Salt Lake City, UT (December 21, 2020)—The year was 1920 and World War I had just ended, women had gained the right to vote and a jazz musician named Louis Armstrong was becoming a household name. Meanwhile, on a cold, windswept plain near the Great Salt Lake, a group of visionaries gathered to break ground on Salt Lake City's first permanent airplane landing field that came to be known as Woodward Field.

Fast forward 100 years, and Woodward Field has grown into what is now the gateway to Utah—the Salt Lake City International Airport (SLC). Prior to the pandemic, SLC was ranked the 23rd busiest airport in North America and the 85th busiest in the world. In 2019, the airport saw record-breaking numbers of more than 26 million passengers and more than 370 flights departed daily to 99 nonstop destinations, including Amsterdam, London and Paris. SLC recently added a major milestone to the airport's timeline by opening Phase I of The New SLC— the first new large hub airport to be built in the United States in the 21st Century.

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Airport Industry Headlines

- Pond Selected to Advance the Boeing Cecil Airport Facility
- VAN NUYS AIRPORT EMPLOYEES, BUSINESSES AND PARTNERS DONATE MORE THAN 1,100 GIFTS THIS HOLIDAY SEASON
- Free COVID-19 Testing for Ticketed Passengers at Phoenix-Mesa Gateway Airport
- Arnold (Arnie) W. Thompson passes at the age of 94
- SOUTHWEST FLORIDA INTERNATIONAL AIRPORT REPORTS NOVEMBER TRAFFIC

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Airside Projects

- Blizzard of Off-Season Work Keeps Maintenance Crews at Minneapolis-St. Paul Int'l Plowing Ahead
- Spirit of St. Louis Shines Brightly With New Lighting System
- Hollywood Burbank Airport Repaves Ramp with Advanced Asphalt
- Mobile Authority Readies Downtown Airport for Commercial Service
- O'Hare Builds Central Deicing Facility to Improve Ground Flow

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Baggage Projects

 Baggage Handling Takes Center Stage at Salt Lake City Int'l

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KSTU-SLC (FOX) - Salt Lake City, UT FOX 13 News at Nine

+ Local Market Viewership: 29,816 Local Publicity Value: \$553.40 per

KSTU 12/21/2020 9:47:24 PM: ...and watch and we hope that anybody yes, that's going to be us there. >> that's fantastic. the teens got the kids to safety and are now being herold as heroes in their community. >> one hundred years go today . ground was broken on salt lake city's first permanent airplane landing known as woodward field . a century later it has developed into what we now know as salt lake city and our national airport, this past here the airport passed a major milestone with the opening of phase 1 of the new slc which is the first large hub to be built in the us in the 21st century, airport officials hope the success only continues in the next 100 years. >> if you think about the world wars the two pandemics, three pandemic earthquakes everything else that we've survived maybe it's a proper to put a punctuation point on that and just say you know what? >> this industry is going



12/21/2020 09:47:44 PM

Clip Editor

to be around for a long time if it can survive 2020, it can survive it can survive anything ,he says. in recognition of the one hundredth anniversary, governor herbert proclaimed today december 21st as aviation day in the state of utah. >> yeah pretty cool. i still haven't seen the new airport yet but it was such a nice day, say don't you want to fly anywhere when you've got beautiful weather like we had it was fifty three degrees here in salt lake city this afternoon that is above average . we had mid 40s for provo, low 50s for the ogden area, low 40s for logan. temperatures in price in moab in the 30s. so it was cold across eastern utah vernal not even making it above freezing, but salt lake city today we had temperatures that were above average by quite a bit 37 as a normal high and then our low earlier this morning, thirty six degrees, so that's actually warmer than average high this time of year . and salt lake city right now temperatures we got 30 7 degrees currently ogden 40 and for provo thirty two degrees temperatures currently here across the state freezing in park city at thirty two. same thing in provo. mid 30s for lehigh. forty three forward to la temps up in ogden 40 and in the 20s currently in logan, eastern utah and the teens currently in vernal at 13 degrees and st. george a forty six we had mostly clear skies tonight for stargazing which was pretty ...

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KSL-SLC (NBC) - Salt Lake City, UT KSL 5 News at 6

+ Local Market Viewership: 49,859 Local Publicity Value: \$816.47 per

KSL 12/21/2020 6:15:54 PM:

...international airport, having the 100th anniversary during the year 2020 in someways is perfect because I think it just demonstrates that nothing is going to make this place go away since it was built in 1920...the salt lake airport has grown into one of the -busiest airports in north america...with more than 26 million passengers traveling through its gates in 2019. to commemorate its centennial, an airport history book and 50 minute documntary has been released. you can check them both out by logging onto the airports website at slc airport-dot-com and while you're there leave your memories or pictures of salt lake international. a business in park city is getting creative to keep customer coming through their doors. the st. regis deer valley has set up.. a new "yurt village." 44:especially during these time of covid people want to be social



12/21/2020 06:15:45 PM

Clip Editor

distant these are private cabanas for them or private yurts for them to use.53 three private yurts.. are the newest addition to the resort. they feature a plexi-glass star-gazing dome.. and windows that overlook the wastach range. yurt village is just part of the new dining experience at the deer valley resort.. which includes heated outdoor options all winter long. anchors toss to weather at desk ...

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KTVX-SLC (ABC) - Salt Lake City, UT Good Morning Utah

+ Local Market Viewership: 2,626 Local Publicity Value: \$64.99 per

KTVX 12/21/2020 6:08:28 AM: ...>>> a a number of states have covid-19 restrictions in place for the christmas holiday. if you plan to travel outside of utah, head to our website, good4utah.com. we have a list of requirements organized by state. >> in the middle of travel, salt lake city airport celebrating its 100th anniversary today, they will have a small gathering and will be releasing a history book at the tight tonight at 5:30. >> your christmas packages may be late this year no matter who is delivering them. this yerkes the u.s. postal service and shipping companies facing an avalanche of orders, major shipping carriers now issuing warnings to customers, fedex says there might be delays, the postal service saying an historic record of volume and employee shortage. >> you may have gotten packages in four days we have seen that increase to eight days over the last couple of weeks. >> this could mean no



12/21/2020 06:08:27 AM

Clip Editor

christmas gifts under the trees, they are doing all they can to minimize delays. >> a newly hired attorney for the aclu behind bars facing felony charges after he allegedly shot at a car with his children inside. according to court documents, it happened friday night in salt lake city as the mother of his children loaded them into her car. police say this man, aaron kenny kinny stood behind the vehicle to try and stop her from leaving. the woman drove at her, he showed handgun and shot at the car hitting the tires. he's being held on at least two felony charges including aggravated assault and domestic violence in the presence of a child. >>> over the weekend a sizeable earthquake shook parts of moab. the 4.3 magnitude quake happened saturday night about 18 miles east of lasalle, utah, south of paradox valley in western colorado. the seismograph station says anyone who may have felt the earthquake is encouraged to fill out a survey form on the u.s. geological survey website. >>> two snowshoers were rescued on sunday, they deployed multiple teams to find them, they were not injured and they did have all the necessary gear but got lost. they underestimated how long it would take to get down the mountain so they called for help. >> new this morning, utah highway patrol is reminding folks to slow down during the christmas holiday. someone was driving 112 miles per hour in a 70 mile per hour zone. uhp has extra enforcement shifts over the next few weeks in an effort to help keep people safe. >>> local mayors will give christmas dinners to those in ...

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KUTV-SLC (CBS) - Salt Lake City, UT 2 News at 5am

+ Local Market Viewership: 7,813 Local Publicity Value: \$235.96 per

KUTV 12/21/2020 5:20:45 AM: ...country say they won't be getting new shipments in until august or september, today... the salt lake international airport is celebrating 100 years of service... airport officials are holding a small gathering at the airport... during which ... they will release an airport history book... and screen a documentary about the building of the new airport... additionally... they will unveil the bust of an important figure in the airport's history... and the salt lake city council, will place a final item in the airport's time capsule. we're trying to help you get in the holiday spirit with a series of holiday concerts.. tonight at nine... you can enjoy a very special broadcast hour of music from several artists including the national parks, jon schmidt from the piano guys, kurt bestor, and mat and savanna... it will be hosted by thurl bailey, that airs tonight right here on kutv at nine. the time is . coronavirus



12/21/2020 05:20:45 AM

Clip Editor

is spreading quickly in and out of the classroom.. what new numbers are telling us about cases in your child's school. "the safest way to spend the holiday this year is with the immediate members of your household." and if you plan on traveling this christmas.. the u.s. surgeon general has a few words for you. the things you need to do before you hit the road. and one country is taking drastic measures to stop a new strain of coronavirus from spreading. ...

Thanksgiving crowds at Salt Lake City International Airport are smaller as experts urge people to stay home



(Rick Bowmer | AP file photo) In this Oct. 27, 2020, file photo, passengers walk through Salt Lake City International Airport, in Salt Lake City. Some 13,000 passengers were expected at the airport on Wednesday, up from an average 10,000 during the pandemic.



November 25, 2020
Published: 4 days ago
By Lee Davidson • Updated: 3 days ago

The number of Utahns flying out of Salt Lake City International Airport for Thanksgiving suggests that state health officials achieved only mixed success as they urged residents to stay home and celebrate only with their immediate family to avoid spreading COVID-19.

On the day before Thanksgiving — usually the busiest travel day of the year — airport officials reported that about 13,000 Utahns were expected to show up at the airport's front door to fly out.

The good news for health officials: "That compares to about 26,000 on the Wednesday before Thanksgiving last year," or half as many, said airport spokeswoman Nancy Volmer.

However, air traffic has been down greatly amid the pandemic. Initially, it dropped by 65% in Salt Lake City. Merscriffe has been at about 55% of pre-COVID levels.

So, "We've been seeing on average 10,000 people traveling each day" from local passengers arriving at the airport, Volmer said. The 13,000 on Wednesday "was slightly up, but nowhere near the levels of last year."

In fact, "This is not the busiest day since the pandemic. We have had 14,000 since the pandemic and will probably see that many on Sunday" as people come home from the holiday, Volmer said. About the same number of passengers arrive as depart on a typical day.

In short, many Utahns are traveling despite warnings from health officials, but crowds are down far from previous levels.

Meanwhile, Volmer said the airport is taking extra steps to try to protect the health of those who do fly.

"We recognize that it's a personal decision for people who are traveling during this pandemic," she said. "So, what we're doing is trying to make sure that all the passengers coming to the airport feel safe doing so."

Among those steps is enforcing a rule that only ticketed passengers are allowed inside the airport — which prevents big welcome-home parties and other unnecessary crowds.

She notes the airport has staff posted at entrances to buildings "to make sure that everyone who is coming into the airport are ticketed passengers and that they are wearing masks. If they don't have a mask, one will be provided."

The airport has added numerous hand sanitizing stations throughout its facilities.

It placed stickers on every other chair in waiting areas suggesting that they remain vacant "so if passengers are they with others, they can physically distance," Volmer said.

The airport also has many plexiglass barriers as extra protection between passengers and workers at such places as security, concessions and ticket stands. Stickers on floors encourage social distancing at restaurants and in lines to board airplanes.

It also has such floor stickers around luggage carousels "to remind people when they're picking up their bags to stay distant," Volmer said.

With the slight uptick in holiday travelers, Volmer warns that travels who may not be used to the new first phase of the airport's \$4.1 billion rebuild project should give themselves more time than usual — since it is larger and often requires more walking than the old facility.

"We want to make sure they allow plenty of time because it is a totally new airport, new roadway, new facility and it's bigger. So it's going to take more time to navigate," she said. "We really are encouraging passengers to make sure they get here those two hours in advance that airlines recommend prior to your flight departing."



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SALT LAKE COUNTY

Salt Lake airport sees one of its busiest days in the COVID-19 era as holiday weekend ends

By Deseret News Photographers | @DNewsPhoto | Nov 29, 2020, 3:46pm MST



Holiday travelers pick up baggage at Salt Lake City International Airport in Salt Lake City on Sunday, Nov. 29, 2020. Airport officials expected 13,000-14,000 people going through the airport on what is traditionally the busiest flying day of the year as the Thanksgiving holiday ends. | Jeffrey D. Allred, Deseret News

A holiday traveler walks to check-in at Salt Lake City International Airport in Salt Lake City on Sunday. Airport officials expected 13,000 to 14,000 people going through the airport on what is traditionally the busiest flying day of the year as the Thanksgiving holiday ends. During 2020, the airport has been averaging about 10,000 travelers per day. But over Thanksgiving 2019, travelers numbered closer to 30,000 on the Sunday after the holiday. AAA estimated that air travel this year would be about half of previous Thanksgivings because of the coronavirus pandemic.

SLC International Airport sees one of its busiest days since pandemic



Posted at 8:56 PM, Nov 29, 2020 and last updated 9:22 PM, Nov 29, 2020

SALT LAKE CITY — Salt Lake City International Airport was busy Sunday — at least busier than it's been lately.

Between 13,000-14,000 passengers were expected to travel Sunday — about half the number of travelers compared to the Sunday after Thanksgiving in 2019, an airport spokesperson said. While it wasn't the busiest day, it was one of the busiest since the pandemic first began.

The end of the Thanksgiving holiday weekend is known for being a busy travel day, so the short lines surprised some.

READ: Salt Lake City Airport expecting half the usual Thanksgiving passengers

"We got through security in like five minutes and there was really no one around. It was kind of eerie," Olivia Cordner said.

Olivia, her husband Mitch and their baby traveled to Medford, Oregon to visit family. The family of three focused on sanitizing, wearing masks and social distancing.

"We took every precaution that we could. We had a really small gathering with family in Oregon. So, we felt pretty good about traveling," Mitch said.





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Salt Lake City Airport expecting half the usual Thanksgiving passengers



Posted at 10:28 AM, Nov 25, 2020 and last updated 10:28 AM, Nov 25, 2020

SALT LAKE CITY — The usual hustle and bustle at the Salt Lake City Airport was missing Wednesday as the pandemic has cut the number of holiday travelers in half this season.

Throughout the morning, a small stream of passengers made their way through the airport, although that number picked up as the day went on.

Pre-COVID-19, the airport would expect to see nearly 24,000 passengers make their way through the terminals. Officials say they still expect Sunday traffic to be extremely busy.

With health officials warning people to stay at home and celebrate with household members only, very few travelers were willing to risk the threat of COVID-19.

"It took some thinking, but we figured with the masks and everything, we'd be OK." said Amy Sorenson who was flying to Daytona Beach. "We've been watching the news and kind of crossing our fingers and hoping it would work out."





SLC Int'l Airport officials expect spike in travelers today

November 30, 2020

SALT LAKE CITY — If you're headed to the Salt Lake City International Airport on Sunday, officials ask that you come prepared to deal with extra people.

Airport spokeswoman Nancy Volmer says the Sunday after Thanksgiving is one of those very busy days at most airports.

Specifically, Volmer says they expect 13,000 to 14,000 people to pass through the airport doors today.

That number represents approximately 3,000 to 4,000 more people than normally use the airport on any particular day.

And that number doesn't include travelers who are stopping at SLC International to make connections with other flights.

It's been a little over a month since the new Concourse B debuted at the newly renovated airport. Salt Lake City is a Delta Airlines hub and occupies all of the gates in Concourse A-west, as well as a few fates in Concourse B.

Alaska, American, Frontier, JetBlue, Southwest, and United Airlines use the gates of Concourse B.

Salt Lake Airport Sees Slight Bump In Holiday Travel, But Still Far From Normal

KUER 90.1 | By Jon Reed

Published November 30, 2020 at 4:54 PM MST





Courtesy Of The Salt Lake International Airport

The Salt Lake City International Airport saw some of the most travelers over the Thanksgiving Break since the start of the pandemic. The highest number of visitors, however, came on Oct. 11, coinciding with many schools' fall break.

Typically the Wednesday before Thanksgiving and Sunday after are some of the busier travel days at the Salt Lake City International Airport. This year, it saw a slight uptick in passengers compared to previous months — despite health officials urging people to stay home — but still nowhere near the number of people that usually come through.

About 13,000 travelers visited the airport both days, accounting for some of the airport's busiest days since the start of the pandemic, according to spokeswoman Nancy Volmer. Sunday also marked the largest number of passengers at airports across the

The Salt Lake airport has been averaging about 10,000 passengers a day the last several months — also down significantly from years past. Volmer said that has halted construction plans on its second concourse and slowed openings of concessions, but the airport is still in good shape financially.

Utah health officials have said flying on a plane is relatively safe because people are required to wear masks and air is filtered. But getting to and from the airport, as well as being there, are still pretty high risk situations.



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pandemic, and most of them contracted the disease outside of work, she said.



Courtesy Of Salt Lake International Airport

A photo of Gate A25 seating area at the Salt Lake International Airport.

Volmer said officials have been vigilant about safety measures, such as only allowing ticketed passengers in the building and requiring everyone to wear masks. The new building, which is bigger than the old one, has also helped people keep their distance.

"Our focus from the curb to the gate has been to make sure that we have everything in place possible, any protocols to make sure that our passengers can feel safe," she said. "We recognize it's an individual choice at this point [to travel], and we want to make sure that those who choose to fly feel very comfortable doing so."

Vicki Varela, director of the Utah Office of Tourism, said market research is showing the more that businesses — including airports and airlines — show customers they are taking safety precautions to limit the spread of the virus, the more likely people will support them.

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And while she expects travel to continue to stay low through the holiday season, Utah's access to national parks and ski resorts could give potential travelers an incentive to come here over other states.

"We've all experienced that there is more hunger than ever for Utah's outdoor recreation, that Mother Nature played favorites here," Varela said. "So that will play to our advantage."

Varela said the tourism economy still has a long long road to recovery ahead, dependent on an effective vaccine and people following public health guidelines.

Tags

Business & Economy

Salt Lake City International Airport

COVID-19

Utah Office of Tourism





Jon Reed

Jon came to KUER by way of Los Angeles, where he was a freelance reporter and production assistant for NPR member station KCRW. He received a master's degree in journalism from the University of Southern California. Prior to reporting, he spent six years in the film industry as an editor and post production coordinator, and worked on everything from Hollywood blockbusters to independent documentaries. He mostly preferred the latter, until the slow gravitational pull of public radio drew him away altogether. At KUER, he covers a little bit of everything, paying special attention to quality of life issues and the economy.

See stories by Jon Reed

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KSTU-SLC (FOX) - Salt Lake City, UT FOX 13 News at Nine

+ Local Market Viewership: 29,816 Local Publicity Value: \$5,838.37 per 30s

KSTU 11/23/2020 9:04:07 PM: ...just doing what i signed up for ,you know, in and if it means putting my life on the line, then that's part of the job. i knew that coming into it. >> aly higgins fox 13 news, utah. >> well, officials at salt lake City International airport are reminding everyone to take safety measures so you and others can feel safe from the curb to the gate, while the wednesday before thanksgiving is usually the busiest day for air travel that does remain this year but still the number of passenger is about 50 percent less last year. >> that wednesday we saw about twenty six thousand passengers come through the front door issue, we're expecting about 13000, that doesn't account for any passenger who's making a connecting flight just those passengers coming through the front door, big decrease Salt Lake city officials

also remind passengers they may not



11/23/2020 09:04:11 PM

Clip Editor

be oriented with a newly renovated airport, so make sure you give yourself extra time to get to your gate, the cdc is now suggesting anyone who plans to fly internationally should take three corona virus tests. cdc officials say a passenger should test negative one to three days before traveling and keep a copy of their results with them, the cdc recommends the same procedure for the return trip and another test three to five days after returning. the latest data from the georgia institute of technology and stanford university is providing americans with an idea of just how risky it could be having a thanksgiving event with others . >> for example, if you attend a gathering with 15 people in utah county which has one of the highest covered 19 case counts by county there is a 60 percent chance there will be at least one positive covered 19 individual at that gathering there is a fifty five percent risk for Salt Lake county, we've been testing this map and the more people at a gathering the percentage risk of being exposed to the virus also goes . >> we have a link to this map for you to use at fox 13 now dot com thanksgiving is usually one of the busiest days of the year for some volunteer organizations. but the pandemic is changing things. fox laurence tribe record joins us with how these groups are still planning to help families this thanksgiving. lauren. kelly, i'm actually standing right now in what's going to be the venue for one of those giveaways ballpark a parking ...

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KUTV-SLC (CBS) - Salt Lake City, UT
2 News at 10:00pm

+ Local Market Viewership: 67,976 Local Publicity Value: \$10,602.75 per 30s

KUTV 11/23/2020 10:08:19 PM: ...daily records for coronavirus case. despite the increase in travel, passengers counts are down by half compared to last year's seven million on the sunday before thanksgiving, >>> here at home, salt lake international airport says they are expecting about half as many passengers as they typically see the day before thanksgiving, they are planning on about 12,000 travelers on wednesday. last year they saw more than 26,000 for thanksgiving travel, airport officials say on average they've been seeing anywhere from 10 to 11,000 travelers each day. >>> many people who are flying home for thanksgiving say they'll take precautions, but they won't get tested. >> others are racing to get a test, but there could be a problem with that. >>> there is a window, a narrow window of opportunity where



11/23/2020 10:08:24 PM

Clip Editor

you could have an exposure the day before thanksgiving and get tested on thanksgiving and still infect somebody because it wasn't detectable yet. >> there is no guarantees. laura littlefield's company gives rapid antigen tests. she says you can test negative for covid and be asymptomatic, but still infect someone 48 hours later because of the incubation period for this virus. >>> if you need to get tested, the utah wellness bus will be at the utah state fair park through wednesday. testing will run from 9:00 until 1:00 in the afternoon. it's free to everybody. appointments are now required, so be sure to call before you go. that number is on your screen. the wellness bus will be parked at building 9. that's at the utah state fair park. >>> today, utah lab arup announcing a new test that could detect covid, influenza a and b with one swab. It it doesn't have to be as deep as the traditional coronavirus test. It has been in development for three months now and it is 99% effective at detecting the differences between the viruses. right now health officials say they are seeing fewer cases of the flu and rsv because of the precautions everyone is taking for covid. >>> new research from the university of utah shows mask mandates help not only to slow the spread of covid, but also spur economic prosperity as well. >> i think it's a reasonable conclusion. if i don't see masks, i don't see myself spending money there. >> i would feel more comfortable with the masks there. >> the study found people were 51% more likely to go to a store if everybody was wearing a mask and that consumer spending is higher in u.s. counties with mask requirements and that the state benefits and it's a win-win for everybody. ...

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NEWS

Is it really safe to fly during a pandemic?



by: Jason Nguyen

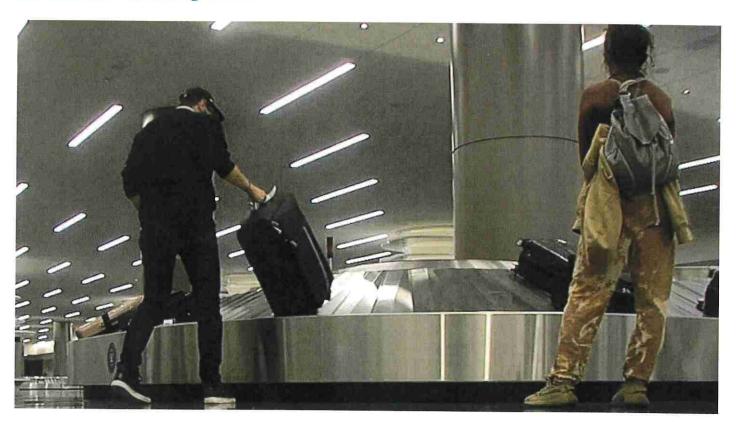
Posted: Nov 19, 2020 / 09:42 PM MST / Updated: Nov 19, 2020 / 10:18 PM MST

SALT LAKE CITY (ABC4 News) – More people will be flying for Thanksgiving, but we won't be seeing a record number of crowds coming to Utah because of the pandemic.

"We have taken this very seriously since day one," says Nancy Volmer with Salt Lake City International Airport. "We want to make sure that they feel confident that when they are flying through the airport that we have done everything we can to make sure that they are safe."

A day in the ICU, frontline workers are 'tired' \rightarrow

The airport expects fewer passengers who typically come for the holidays and the ski and snowboarding season.



"We had about 30,000 passengers coming through the front door. Now we see about 10,000," she says.

"Airplanes are safer than we thought. There have been cases of transmission on airplanes. They have mostly been very long-haul flights where people were not wearing masks consistently," says U of U Health's Dr. Andrew Pavia. "But, in medium-haul flights, particularly with empty middle rows, everyone wearing masks consistently, transmission seems to very uncommon. And, airplanes have very good exchanges and filters onboard but everything else about air travel puts you at risk."



Signs for passengers

Dr. Pavia tells ABC4 that people should really be thinking about the process of lining up to get on a plane, deplaning, and crowded gate areas. Those are the spots where the virus can spread, so keep your distance from others.

On Thursday, ABC4 News spotted hand sanitizer is placed throughout the airport for folks to use. Physical distancing marks are on the ground so that passengers can space out, and there is signage on seating to help reinforce that message.

SLC International

"Also in the restaurants, they have tables that are arranged now so that people can sit further apart," Volmer adds. "I think the airport is doing what we can, but I think the passengers need to do their part to including wearing masks."

If you are planning on flying out for the holidays, give yourself an extra two hours to get through TSA and get to your gate. Being a brand new airport, it's a lot bigger and can take you more time to get there.

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Heart of Utah

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Fewer Utahns driving over Christmas, but uptick in air travel is expected

BY KELLI PIERCE DECEMBER 21, 2020 AT 6:41 PM





Holiday travelers walk to check-in at Salt Lake City International Airport in Salt Lake City on Sunday, Nov. 29, 2020. Photo credit: Jeffrey D. Allred, Deseret News

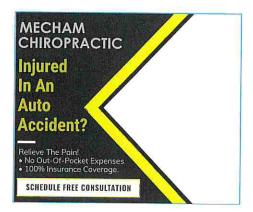
SALT LAKE CITY – The American Automobile Association (AAA) is predicting that many Utahns will stay home for the holidays.

The association estimates travel from Dec. 23, 2020, through Jan. 3rd, 20221 will decline by 30% as compared to last year.

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AAA Utah spokesman Aldo Vazquez said that is the biggest drop in over a decade. He believes the fear of COVID-19 is putting a dent in people's travel plans.

However, fear is not the only factor.



"Because a lot of states are implementing new restrictions to mitigate the spread of COVID-19, people are listening and putting off their [vacations] for the time being," Vazquez said.

Those restrictions can sometimes force people to change their plans quickly.

"Last minute, maybe a day or two before, they're deciding not to [travel]," Vazquez said. "They're listening to what's going on on the news, paying attention to what's happening to the destinations they may be going to and they decide, 'You know what? Right now's not the best time to travel."

The airport may be another story

However, officials from Salt Lake City International Airport (Airport) think they will see 16,000 travelers come through the airport doors this Christmas. That is the most people they have seen since the pandemic started.

And that total doesn't include the number of people who will connect through the airport.

RELATED: US airport traffic rising despite holiday travel warnings

Airport spokeswoman Nancy Volmer says airlines are making it more attractive to travel.

"The airlines have loosened some of their policies so people are able to make last-minute travel plans," Volmer says.

This includes getting rid of change fees.

But a few things at the Airport haven't changed. Volmer still recommends travelers get to the airport two hours early so they can catch their flight. Masks will also be required, along with the many other COVID-19 safety measures the Airport has in place.

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KTVX-SLC (ABC) - Salt Lake City, UT ABC 4 Utah News at 4:30pm

+ Local Market Viewership: 17,440 Local Publicity Value: \$215.33 per

KTVX 12/22/2020 04:59:09 PM:

...warnings from health officials, and as a result, thousands of passengers are putting themselves at greater risk of getting covid-19. abc 4's jordan burrows is live from salt lake international airport, jordan, is it safe to fly during the holidays? there is risk everywhere from getting covid-19, but it is heightened at places like the airport, i spoke to dr. spivak an infectious disease physician earlier today, she says it is not ideal to travel this holiday season, we are in the thick of it jb: as covid-19 rages on, passengers are getting off their planes visiting family and friends for the holiday. sot: dr the risk is not zero so it's not safe, ib: not ideal to put yourself and others at risk. sot: dr i would advise against it and really encourage people to stay home hunker down and stay home. jb: dr. spivak is an infectious disease physician with university of utah health sot: dr i think there are several



12/22/2020 05:01:00 PM

Clip Editor

risks to those traveling here jb: she says it's not about the act of traveling, but what people do once they arrive at their destination. sot: dr what you are doing on the other end when you get and you are there for 7 days that is a lot more cumulative risk depending on how you spend that time than the time at the airport and airplane. nats jb: salt lake city international airport saw roughly 25 thousand passengers a day pre-pandemic in 2019, but during the pandemic that number dropped to around 10,000. during the holiday season, like last saturday 16,000 passengers took flight. sot: nancy from our standpoint we are doing everything we possibly can to make sure passengers feel safe while they are traveling through the airport. jb: nancy volmer, the airport's communications director says their job is to make sure everyone is following the rules and masking up from the curb to the gate. nats jb: spivak says people need to realize if they work together; the next holiday season doesn't have to be spent at-home or alone or with safety as the number 1 priority, sot: dr so people need to hold on but i think remembering hopefully this is just this holiday season. i am very optimistic that next holiday season thanksgiving and christmas will look very different if we can all be really vigilant right now. spivak told me it is not too late to cancel plans for this holiday season. the cdc says if you must travel you need to; check travel restrictions before you go, bring extra supplies, such as masks and hand sanitizer, know when to delay your travel. do not travel if you or your travel companions are sick. the safest thing to do this holiday season is to stay home and protect yourself and others. reporting live at the sale lake city international airport, jordan burrows abc 4 news. **emily*** a rapidly growing variant of covid 19 - has shut down much of the united kingdom. it appears to spread faster, than the original covid-19 virus, and countries around the world are scrambling to make decisions around ...

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Salt Lake City International Airport reports 14K travelers this holiday season

by Jennifer Weaver, KUTV Thursday, December 24th 2020

AA







Salt Lake City International Airport reports 14K travelers this holiday season (Photo: KUTV)

SALT LAKE CITY (KUTV) — It is estimated that three-quarters of all Americans are staying home for the holidays because of the global health threat of COVID-19.

In fact, AAA predicts up to 84.5 million Americans will be traveling from Dec. 23 through Jan. 3, a decrease of about 29% compared with 2019 estimates.

While nationwide there is a decline, it doesn't seem to be impacting travelers out of the Salt Lake City International Airport dramatically. Airport Spokesperson Nancy Volmer said:

We are seeing an uptick in travel in the days leading up to the holidays. We are seeing approx. 14,000 passengers coming through the front door (not connecting passengers). Pandemic numbers have been hovering around 10,000 passengers per day and pre-pandemic, we were seeing 26,000 plus passengers traveling per day.

I'd like to remind folks to allow extra time, since they will be traveling through a totally new and larger airport. Also, only ticketed passengers, employees and those doing business with the airport

Utahns traveled more over Christmas than most Americans, despite COVID

By LEE DAVIDSON

The Salt Lake Tribune

Amid COVID-19 threats, Utahns still hit the road for Christmas trips more than most Americans.

Utahns did cut their road trips between Dec. 18 and Dec. 27 by 20.1% compared to last year. But most Americans reduced them even more, by an average nationally of 27.8%.

That's according to data released Wednesday by the travel data company Arrivalist and its Daily Travel Index. The company uses representative GPS data from phones to measure trips of 50 miles or more initiated on those days. It did not include road trips of less than 50 miles.

Earlier during the Thanksgiving holiday, Utah actually ranked the worst in the continental states for reducing trips this year— when residents cut trips by 13.9% compared to a national average of 35%.

During the Christmas holiday period, seven states among the lower 48 ranked worse than Utah.

They were: Florida (-10.3%), South Dakota (-16.3%), Louisiana (-17.7%), North Dakota (-19.2%), Oklahoma (-19.3%), Colorado (-19.5%) and Montana (-19.5%).

Also, Alaska actually increased Christmas road trips by 0.8%, and Hawaii reduced them by just 8.5%.

The states that cut down on Christmas road trips the most were Vermont (-52.9%), Connecticut (-44.8%) and New Hampshire (-43.1%).

Arrivalist noted that travel was down on every day during the holiday period nationally except for Christmas Eve, when it said the number of road trip departure essentially matched last year.

Meanwhile, air traffic also was up in Utah.

"We had some of the highest numbers of passengers since the pandemic hit," said Nancy Volmer, spokesperson for Salt Lake City International Airport.

The day with the most traffic was on Dec. 23, when 18,500 passengers came through the front door. She said on a typical Christmas season day before the pandemic, between 26,000 and 28,000 people would normally arrive. The second-highest number was on Sunday, with 17,700 people.

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KTVX-SLC (ABC) - Salt Lake City, UT ABC 4 Utah News at 10:00pm

+ Local Market Viewership: 17,441 Local Publicity Value: \$864.73 per

KTVX 1/3/2021 10:00:49 PM: ...starts now. >> good evening. everybody, i'm rick aaron thank you for joining us tonight even during a pandemic the sunday after a major holiday is a busy night at salt lake international airport, abc for jordan for the daryl is keeping an eye on the travelers and the traffic and joins us live now with an update or done. >> yeah trek airport leaders expect to see more than 20,000 people walked through the doors and travelers aren't letting the pandemic get in the way of their new year's plans. stephen langston is visiting from florida. we meet up every year i brought a family for 35 every new year's despite the pandemic links and wasn't going to give up the annual family tradition he's following the necessary safety precautions but still is a little concerned about air travel we ended up going on delta because we did not want to be jammed together. >> and they're pretty for



01/03/2021 10:00:49 PM

Clip Editor

me they've been trustworthy nancy bulmer the spokesperson for the salt lake city international airport tells abc 4 news on december 23rd, 18,500 people move through the airport for the christmas holiday. >> almost the same number of travelers passed through the airport doors for new year's that number declined on december 19th to 16,000 but on new year's eve. it goes back up to 18,000 and sunday over 20,000 people last year 26 to 28,000 people travel through this you're careful about what you touch always washing your hands bomer says airport staff to improve cleaning high touch points restrooms and added hand sanitizer stations and plexiglass shields 3, 5, days will see self quarantine. >> miss something comes up will immediately go and when you talk president coming back from her trip says she felt comfortable traveling because she works from home and can quarantine on their part have spacing between the passengers and training >> so i didn't just continuing those practices make sure people that are getting in the face of months. >> for anyone still traveling make sure you give yourself enough time to get to and from the airport reporting live in salt lake city joining pretty darrow, abc, 4 news all right, thank you jordan well unfortunately, utah's covid-19 surge has spilled over into the new year. the state department of health reports 1890 new cases of covid-19 since yesterday. >> bringing our total number of ...

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SEARCH

These are The Salt Lake Tribune's 'most Utah' stories of 2020



(Rick Egan | The Salt Lake Tribune) In this Sunday, March 22, 2020 photo, hundreds of people gather to welcome missionaries returning home from the Philippines at the Salt Lake City International Airport.

Utah health officials issue stern rebuke after hundreds greet LDS missionaries at airport in defiance of coronavirus warnings - by **Erin Alberty**

If you've ever flown into the Salt Lake City International Airport, you've likely seen the excited group of people waving flags and "Welcome home!" signs for their returned LDS missionaries. This past March, however, airport officials told families that only two people could greet each missionary that was flying home because of the coronavirus, and they had to wait at their cars. That didn't happen. Instead, hundreds of people gathered with balloons and signs in the short-term parking garage, heedless of health officials' pleas to avoid crowds larger than 10. [Read the full story here.]

Utah in 2020: With COVID, an earthquake, winds and fires, it was a year many may like to forget — but never will

Protests against racism and police violence also brought reforms, while voters did what the Senate didn't: Dump Trump.

As the sun sets on 2020, new hope appears on the coronavirus horizon. But eagerly awaited vaccines come after much mourning, with COVID-19 killing more than 1,200 Utahns.

Way back in February, before Utah's first COVID-19 case and before Jazz star Rudy Gobert's March diagnosis, Dr. Angela Dunn, the state epidemiologist, warned that Utah "will get cases, and we will get community transmission." Truer words never were spoken as the 260,000-plus cases since then prove.

During the painful pandemic, Utahns — or their policymakers — donned masks (the wardrobe choice of the year) and dickered over them; embraced hydroxychloroquine as a potential remedy and eschewed it; heeded social distancing and defied it; signed no-bid tech contracts to combat the outbreak and then questioned them.

For a time, restaurants, bars and other shops shut down and profits plunged. Schools closed or shifted to online and grades slipped. Churches locked their doors, curtains fell on theaters, and gates went up at stadiums. Zoom gloom spread, jobless rolls bulged, and the ranks of the hungry mushroomed.

Public officials vowed that Utah will beat the coronavirus, but victory will have to wait until well into next year — at the earliest.





DONATE

In fact, Utah lost more than 300,000 acres to nearly 1,500 fires this year. A record 1,100-plus of those were sparked by people.

In late June, the Knolls Fire triggered what is believed to be Utah's largest fire evacuation as some 13,000 Saratoga Springs residents from 3,100 homes had to flee. Over the same time frame, the Traverse Fire forced out residents in Lehi and Draper, and the Canal Fire did the same farther south, in Millard County.

And more



(Trent Nelson | Tribune file photo) Larry and Tammy Pinnock take a selfie with The Canyon, an art installation at the new Salt Lake City International Airport, on Thursday, Aug. 27, 2020.

Airport • A turbulent 2020 didn't slow down — in fact, it sped up — construction of Salt Lake City's shiny new \$4.1 billion international airport. The first phase, described as a "cathedral to transportation," took off in September, but its debut flew mostly under the radar due to pandemic-reduced passenger volume.

Plane crash • A small plane smashed into a West Jordan neighborhood in late July, killing three people, including a baby. At least eight times in the past decade, The Tribune reported, planes have crashed near the South Valley Regional Airport.





Top Utah news stories of 2020: A year like no other

By Art Raymond @DNTechHive Dec 26, 2020, 10:00pm MST

Juliet Tuineau, Ray Tuineau's widow, pours a bucket of soil on her husband's coffin during a burial service at Valley View Memorial Park in West Valley City on Saturday, Aug. 22, 2020. Ray Tuineau was one of the more than 380 Utahns who died because of COVID-19. | Yukai Peng, Deseret News

The pandemic.

The nearly yearlong ravages of the COVID-19 virus left little for Deseret News editors to debate when they rallied for their annual assessment of the year's most important news stories.

But even though the COVID-19 public health crisis and its widespread impacts occupied an outsized portion of the 2020 news cycle, a pair of natural disasters, Utah's role in a nationwide reckoning on racial justice issues, tragic crimes, an unusual election and the opening of a stunning, \$4 billion airport project all made headlines in a year that's been like no other.

The editors decided, however, that the top four Utah news stories of the year had to be specifically about the pandemic because of how it has affected nearly every aspect of life.

9. New \$4B Salt Lake airport a glimmering gem 25 years in the making

Traffic at the busy Salt Lake City International Airport took a precipitous fall amid the public health crisis with passenger volumes dropping from 30,000 per weekend the month before the first COVID-19 restrictions hit the state to barely over 1,500 in the early days of the pandemic. But it didn't derail the opening of America's newest airport.

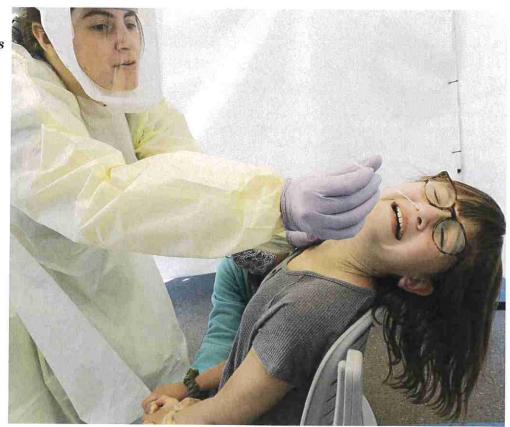
The \$4.1 billion rebuild was funded with airport user fees and bonds — not taxpayer dollars — and marks the first major hub airport replacement built in the 21st century. It's not a remodel or expansion, but an entirely new airport. It comes with a parking garage with double the existing capacity, a massive terminal and two concourses connected by an underground tunnel meant to make air travel easier and more efficient for people and planes.

The new airport is designed for efficiency but has visual impact aplenty thanks to novel interior design concepts and art installations throughout. And whenever air travel returns to some semblance of its pre-pandemic self, those passing through Salt Lake's gateway to the world will have 58 restaurants and shops to browse and enjoy.

Officials point out the new facility isn't just another vanity project. Projections estimate the airport's downstream economic impacts at \$5.5 billion.

Airport executive director Bill Wyatt said the Sept. 15 opening was a "moment 25 years in the making" and shared his hopes that the facility could help inspired optimism for the days ahead, as it did for those involved with the project.

≜ DeseretNews



Ruby Van Wagenen, 11, is held by her mother as she is tested for COVID-19 by medical assistant Nicole Paepke at Utah Valley Hospital in Provo on Friday, May 8, 2020. In an effort to help address COVID-19 hot spots that have been identified in Utah County, the Intermountain Healthcare Coronavirus Mobile Testing Unit provided testing to area residents. | Jeffrey D. Allred, Deseret News

YEAR IN REVIEW

Capturing up-close and personal impacts of COVID-19 in a social distancing Utah

By Chuck Wing | @wingnutslc | Dec 27, 2020, 10:36am MST

When photojournalists are at their best, they're often right in the heart of the story. They are getting up-close and personal with their subjects — and it's that level of intimacy that makes their photo so powerful.

So it's fair to say that when we first heard the term social distancing, our Deseret News photographers cringed. That's not in their DNA. Laura Seitz, a staff photographer with the Deseret News for almost 24 years, is one of the best examples of someone who was deeply affected by the 6-foot social distancing rule.

When asked to give her thoughts to the challenges of this year as a photojournalist, Seitz shared a quote from acclaimed photographer Robert Capa, who once said "if your pictures aren't good enough, you're not close enough."

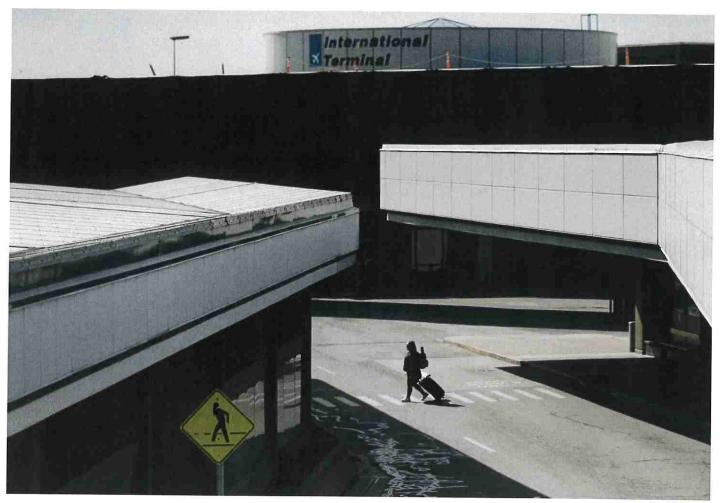
"It's been challenging for photographers to stay 6 feet away from our subjects. My best photos come from making personal connections through basic interaction; getting close, shaking hands, talking, gaining their trust," Seitz said.

"The pandemic has made it unsafe to make those connections. Many times I've had to stop myself from getting too close, but everyone's safety is more important," Seitz explained.

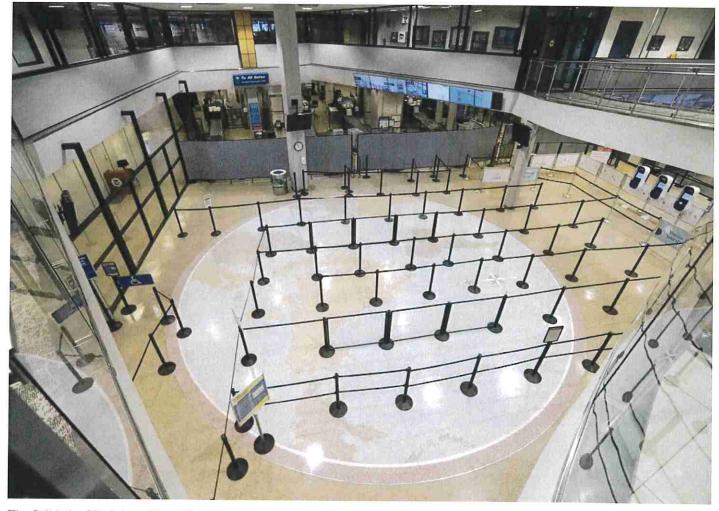
But as true professionals, throughout this year of the COVID-19 pandemic, they still found ways to make poignant pictures throughout Utah.

They documented as neighbors helped neighbors, communities came together to salute the first responders and front-line workers. As citizens coped with the virus, its economic impact along with the mental and physical toll it took on everyone, the Deseret News photographers were right there with you.

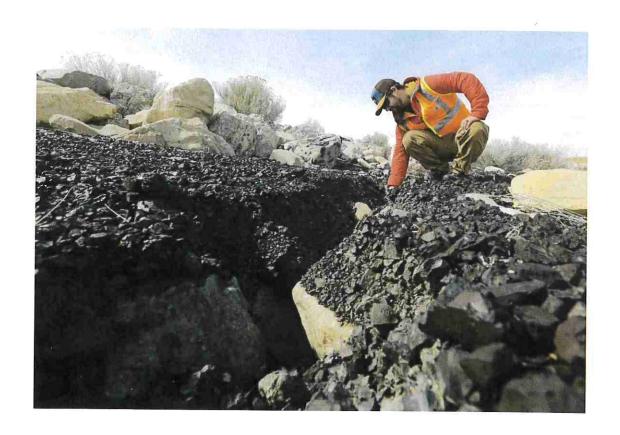
They captured some of life's most beautiful moments this year amid a truly ugly disease. From the humorous lines for toilet paper we all stood in, to watching relatives visit each other through windows, or the empty streets of an eerily quiet city at sundown during the stay-at-home order for some communities, our photographers made some brilliant images.



A lone traveler walks to the parking lot of the Salt Lake City International Airport on Wednesday, April 8, 2020. Utah Gov. Gary Herbert announced new efforts on Wednesday "to protect the people of Utah and slow the spread of coronavirus in the state" by closely monitoring its borders, as well as passengers who fly into the Salt Lake International Airport. | Laura Seitz, Deseret News



The Salt Lake City International Airport is empty after a 5.7 magnitude earthquake centered in Magna caused the airport to be evacuated and closed on Wednesday, March 18, 2020. | Steve Griffin, Deseret News



The New SLC News

AINTERNATIONAL AID OF A LOCAL DE LA LOCAL

ISSUE 06 | DECEMBER 2020 international airportreview.com





THE POWER OF AIRPORT APPS
IN HELPING TO RESTORE
PASSENGER CONFIDENCE

Toronto Pearson Airport's focus on sustainability

Heathrow Airport's CEO on safeguarding the future

A look at the new Salt Lake City International Airport

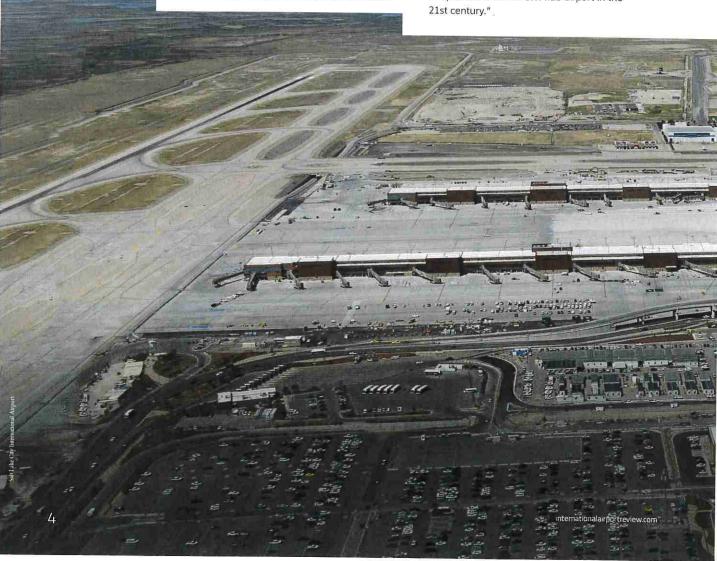
The new SLC Airport takes flight

In an interview for *International Airport Review*, *Bill Wyatt*, SLCDA's Executive Director, explains how the new Salt Lake City International Airport will provide passengers with an entirely new experience, from curb to gate, compared to the previous airport.

N 15 SEPTEMBER 2020, the Salt Lake
City Department of Airports (SLCDA)
turned the key and opened the first
phase of The New SLC Airport. As the
lights dimmed on the existing airport, the lights
brightened on a new parking garage, gateway center,
central terminal and Concourse A-west. Delta Air
Lines currently occupies the 25 gates in Concourse

A-west, including six international gates. Six weeks later, Concourse B opened, with 21 gates for the six additional airlines operating out of SLC.

"The opening day had been years in the making," said Bill. "To say we were excited is an understatement. After six years of construction and many more years of planning, we were proud to open the first new U.S. hub airport in the 21st century."



The need to build a new SLC Airport became apparent as passenger numbers grew and facilities became outdated. Prior to the pandemic. SLC recorded more than 26 million passengers in 2019, in an airport that was built for only 10 million passengers.

"The advantages of building an entirely new airport is that the architects were able to design for the future to create a more efficient and more sustainable facility," explained Bill. "The new concourses are designed in a parallel configuration – compared to the current pier layout – which will eliminate aircraft bottlenecks and idling, so airlines are able to get their planes to the gate and back in the air quicker."

SLCDA also built the new facilities with LEED Gold Certification from the U.S. Green Building Council in mind. Bill explained: "The airport achieved this certification through a variety of ways, such as converting all airline ground service equipment to electric. Plus, the use of natural light will also help to achieve the airport's energy goals."

Additional highlights of the \$4.1 billion airport include the following:

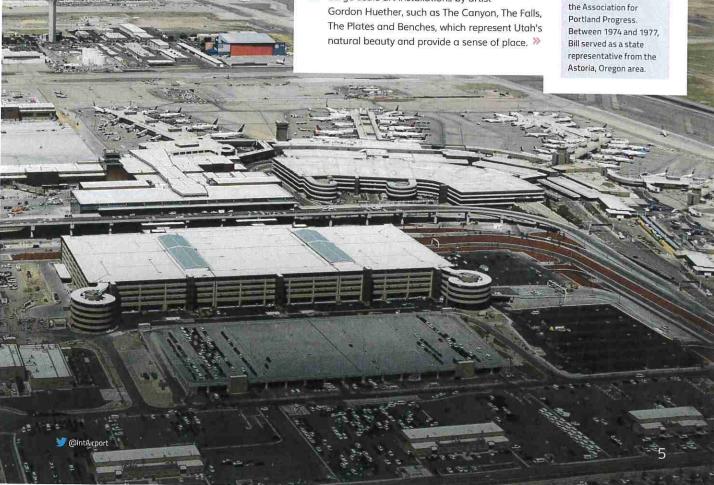
- A two-level roadway system with an elevated road designated for departures
- A parking garage with 3,600 parking stalls and a camera-based sensor system that uses

- lights to indicate where open spots are located. Plus, 56 places to charge electronic vehicles
- The Gateway, which houses car rental counters and quick-check airline ticket counters
- 16 security screening lanes with automatic return bins to aid in touchless travel
- 45 concessions: 21 restaurants and 24 stores in the terminal and Concourse A-west - all with street pricing
- Electronic plug-ins at each seat and in open seating areas throughout the airport
- Seven miles of luggage conveyor belts to accommodate oversized bags, such as skis, snowboards, bike boxes and golf clubs
- Aircraft gates that employ the SAFEGATE Aircraft Docking System to provide pilots with active guidance to support safe, efficient and precise automated aircraft parking during all operating conditions
- Twenty-four restrooms with deep bathroom stalls and unique Whimsy Wall artwork. Many restrooms also have private lactation rooms. Passengers are never more than 150 feet away from the next restroom facility
- The Greeting Room, a large area that can accommodate 300 to 400 individuals where friends, families and others can wait to pick up passengers once physical distancing measures are no longer in place
- Large-scale art installations by artist



BILL WYATT

Bill was appointed as' the Executive Director of the Salt Lake City Department of Airports (SLCDA) in November 2017. Previously, Bill spent 16 years as the Executive Director of the Port of Portland, where he oversaw four marine terminals, two general aviation airports and Portland International Airport (PDX). Prior to this, Bill held a variety of other roles, including Chief of Staff to former Oregon Governor John A. Kitzhaber, President of the Oregon **Business Council and Executive Director of** the Association for Portland Progress. Bill served as a state representative from the





Prior to the pandemic, SLC recorded more than 26 million passengers in 2019, in an airport that was built for nly 10 million passengers **

The second act: The opening of Concourse B

With the debut of Concourse B on 27 October 2020, all airlines serving SLC began operating out of entirely new facilities. Concourse B houses Alaska, American, Delta, Frontier, JetBlue, Southwest and United. This completes phase I of the project.

Concourse B will initially have three new restaurants (Gourmandise: Euro Diner and Bakery, Uinta Brewing Company and Wasatch Brew Pub) and five new shops (@ease, InMotion, Liberty Park Market, Hip & Humble, Maverik and The Salt Lake Tribune). Additional restaurants and shops will follow as passenger numbers increase, including Pick Up Stix, Smashburger, Briggs & Riley, Utah! and XpresSpa.

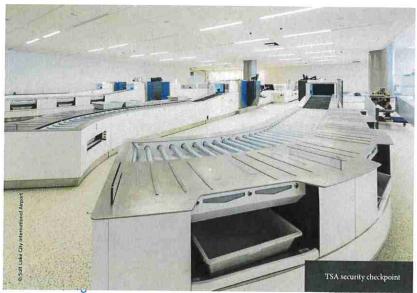
"A 990ft-long tunnel – originally built in 2004 – connects concourses A and B," explained Bill.

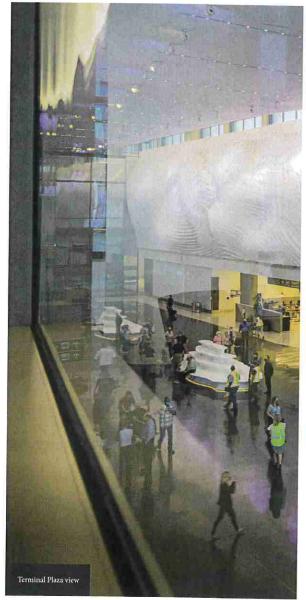
"Passengers have been delighted to see the four seasons of Utah represented through art murals as they make their way through the tunnel. Salt Lake City-based artist Traci O'Very Covey painted summer and fall, while Texas-based artist DAAS painted winter and spring."

Additional facts about Concourse B:

- The 21 gates have been allocated as follows: Alaska-1, American-2, Delta-7, Frontier-1, JetBlue-1, Southwest-4 and United-2. In addition, there are three common-use or city gates that will be used by various airlines as needed
- Gates B21 and B24 will serve as access points to a hard-stand operation for primarily regional aircraft







6

- Eight restrooms (seven with private lactation rooms) with deep bathroom stalls and unique Whimsy Wall artwork
- Ability to add eight gates in a second phase, and 15 gates in a third phase.

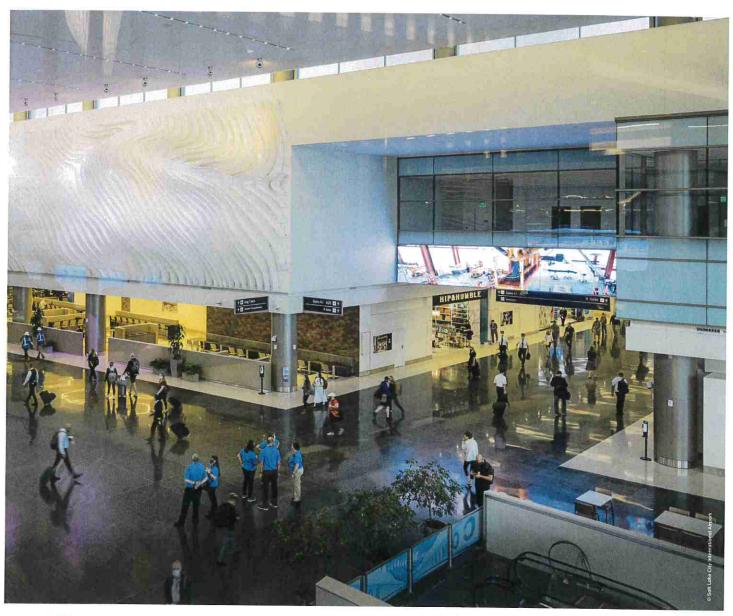
With Phase I of The New SLC now complete, demolition is underway on the previous airport structure in preparation for the next phase. Bill explained: "Phase II will include the build out of Concourse A to the east and construction of the concrete portion of a permanent tunnel to transport passengers between concourses A and B. This is expected to be completed by late 2024."

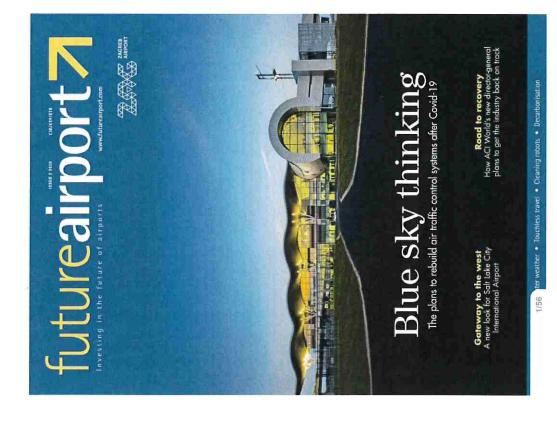
The new Salt Lake City International Airport will provide passengers with an entirely new experience compared to the previous airport, from curb to gate.

From airfield to airport: SLC celebrates centennial anniversary

On a chilly December day in 1920, a small group of dignitaries and a hardy crowd of several hundred onlookers gathered on a windswept, snow-covered plain near the Great Salt Lake. While the flat and sparsely vegetated landscape, several miles out from downtown Salt Lake City, may have seemed an incongruous venue for a gathering, it was, in fact, perfectly suited to its purpose. The dedication of Salt Lake City's first permanent airplane landing field.

Fast forward 100 years. Today, the airfield, once known at Woodward Field, is a thriving large-hub airport that is the 23rd busiest in North America and 85th busiest in the world. Pre-pandemic, more than 370 flights departed daily to 100 non-stop destinations. On 21 December 2020, the Salt Lake City Department of Airports will be celebrating its centenary out of a brand-new airport with the placement of a time capsule, the release of an airport history book and screening of a documentary that follows the building of the new SLC.





Decline in Salt Lake City's passenger numbers compared with 2019,

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natural beauty of Utah. The whole idea is to blur the tines between architecture and art, and at the same time tell a story." "The underlying goal was to celebrate the

Gordon Ilnether

Perhaps symmet on by this blank canvas, the design is outlined, if not aminitions. Swaprug two termines for a single, unified concounts, the new surpert will also lost a new parhag area cemocred by a triaditritige—all ne at oost of anount 8 flan.

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Periods of crisis change our environment in the blink of an eye. What was normal yesterday has no meaning in baday's world. The aviation inclusive knows this all too well, as air transport fraze hollowing the outbreak of Covid-19. With camers around the world adopting new rules to welcome back passengers and reskoet the confidence. **Strong ADP** is supporting this transfer intough its around reconstiting and engineering company ADP friginizere. But what does the trune look like for original consultance.

Navigating out of the crisis

Company insight

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Utah, if you want to

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Ready for anything

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presentatives and staff. For coronifants, this means entitlement, there is to vertice signs — the consultants that wall to the meat successful are those that were involved in intervation long before the painfenac.

Sustainability at the core

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designing infrastructure that is relapsed to the best scattering relatives and go be exploring the possibility of all energies experient the possibility of all energies responsible to the possibility of all energies and appears in cleanalization index or physicisms. Consideration index and implement of consideration index or participates the relation of the proposition in the constitution of the constit

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Briging Dixing International Airport's compiler Copies inspiritures convenience and flexibility

decisions on restrained budgets, it is more important than ever for consultants to offer well-tailored support, not just off-the-rack solutions.

In the current climatic, airport operators have been different agreembest in terms of threatment. Some, like Latunam Alepstit not out know to iterators in the proc. Over them: butterstievous in the proc. Over the proc. Annual A of airyors also took arbantage of the rotation this promise to the gain althratecture manes to the gain althratecture are consistent to maintenance works, then the range of responses to the crisis, considerate amade the property and indivation to need all airyors and indivation to need all airyors and indivation to need all airyors and the managing lively projects in the alternation and airyors of it has alternative to the alternative to the alternative to the airyors of the alternative to the airyors of the airyors. nothing and long term.

Embracing digitalisation Covid-10 tast accelerated digitalisati

technologies. Although this process was already beginning. The critic has fareed affects to implement these changes much faster to before respond to new requirements and ensure the safety of across all sectors, with a particular emphasis on the adoption of touchless

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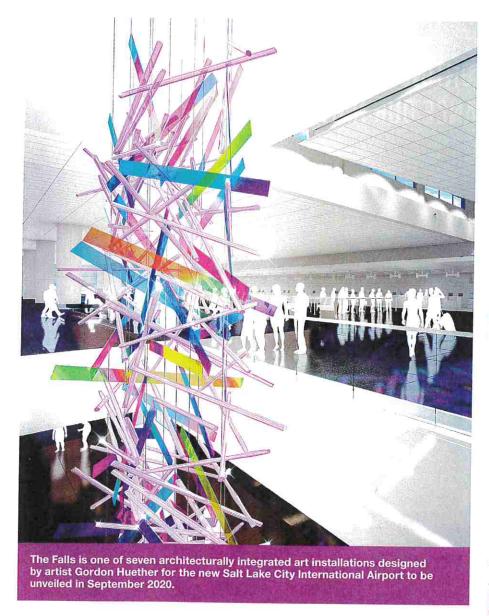
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Terminis must be designed to be flexible so that infrastructure con be rearranged when necessary - for making space for new

The new Bedjing Faxing International Attour is a good recample of this flexibility in action. Co-designed by ADP Engineerie, a subdiffury of Paris (word froug ADP) the airport's 100m structural spans allow the highest degree of flexibility for any nature







its proposal, Commercial Space Advancement through Venture and Operations Initiative.

Aspen/Pitkin County Airport Director To Retire

Aspen/Pitkin County Airport
Director John Kinney, C.M.,
announced his retirement, effective
Aug. 10. He will remain on a
consulting retainer with the county
for three months after his retirement
to ensure a smooth transition of
airport projects and operations,
according to an announcement from
the county.

Justin Erbacci Named As LAWA CEO

The Los Angeles Board of Airport Commissioners has voted unanimously to approve Justin Erbacci as the next CEO of Los Angeles World Airports (LAWA).

Erbacci, who joined LAWA in 2016, has served as interim CEO since Jan. 1. Prior to that, he served as COO and was responsible for overseeing a realigned executive organization focused on implementation and delivery of LAWA's multibillion-dollar modernization program.

Darren Griffin, A.A.E., Named CEO Of Reno

Darren Griffin, A.A.E., currently director of operations at Portland International, has been named the new CEO of Reno-Tahoe International. The airport authority said Griffin's appointment would be finalized when contract negotiations are complete.

He succeeds Marily Mora, A.A.E., who is retiring.



DECEMBER 2020 / JANUARY 2021 \$7.99

LITTLE ITALY

The pleasures of Friuli Venezia Giulia

COVERING COVID

Rewriting the rules for travel insurance

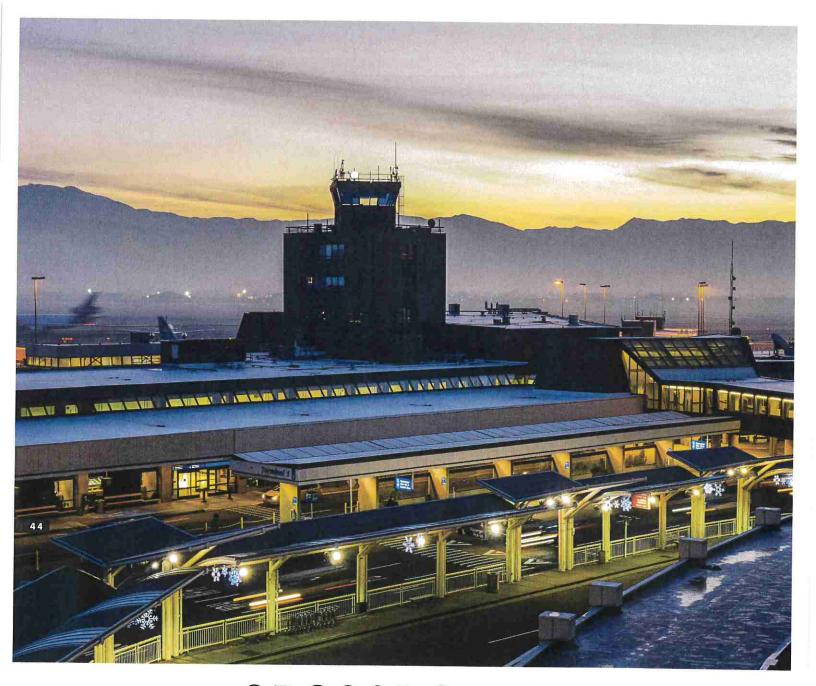
MEMBERSHIP GETS YOU MORE

Being in this together – apart

PLUS

The Best in Business Travel Awards 2020

The Great Vegas Meetings Magic Act The trick? Conjuring up events and making millions of visitors reappear



CROSSROADS OF THE WEST

With the opening its new airport, Salt Lake City maintains its standing as one of America's key transportation links

FROM LEFT: Salt Lake City (SLC) terminals; Teminal 1 past security

n important gateway to the western US has a lot to celebrate as Salt Lake City's beautiful new terminal, dubbed "The New SLC," has opened in the midst of a global pandemic. Salt Lake City (SLC) unveiled the first phase of its new 4-million square-foot terminal complex in September with a second concourse opening a month later to great fanfare. Construction for the new airport began in 2014. When all phases of the facilities are complete, the airport will be able to accommodate 34 million travelers annually as SLC sets its sights on future growth far beyond the world of COVID-19 and the outmoded 50year old facility it replaces.



WORDS RAMSEY QUBEIN

SLC is an important hub for Delta Air Lines, and this significant upgrade over the airport's original facilities - most of which will soon be demolished - was a much-needed enhancement even before the days of coronavirus. Part of the old terminal complex required passengers traveling on regional jets to walk outside to the plane exposing them to cold temperatures and precipitation in chillier months. Now, all gates have jet bridges (although there are some gates for regional aircraft where a shuttle drives travelers from the terminal to the plane).

On opening day, Bill Wyatt, the airport's executive director, said, "To say we are excited to be here today is an understatement. After six years of construction and many more years of planning, we are proud to open the first new US hub airport in the 21st century."

As the first entirely new hub airport facility to open, SLC is

already prepared for the next stages of growth. Additional phases in the airport's development, which will be implemented based on demand, include the option to add more gates to the concourse buildings for further expansion.

The airport was built without using any local tax dollars, and instead relied on the airport's own revenue as well as funding from passenger facility charges (fees typically tacked onto an airline ticket), bonds and federal grants.

SMART SPACES

The airport is on track to achieve LEED Gold Certification from the US Green Building Council recognizing its impressive efforts for sustainable design. In addition to using locally sourced materials and energy-efficient systems in the architecture, the airport's ground equipment is electric, which helps to reduce the airport's output of greenhouse gases by 8,000 metric tons of each year. In the 3,600-space parking deck (twice as many spaces as before), the airport has added more charging ports for electric vehicles.

The stunning terminals feature plentiful natural light through 50 foot-tall windows with panoramic views of the apron. The building's design and architecture are inspired by the area's canyon and mountain landscape with lighting that adjusts throughout the day to mimic sunlight and shadows.

Concourse A-West houses 25 gates for Delta Air Lines while Concourse B has 21 gates for all other SLC airlines as well as several more gates to be used by Delta. The airport now has six gates equipped for international flights, which means they are directly connected to Customs and Border

businesstravelerusa.com

Patrol facilities, allowing passengers to walk from the plane to take care of the necessary arrival formalities.

The new airport facilities can welcome some of the largest planes on the commercial market, too. While none is scheduled to serve the airport at the moment, the gates can handle a plane as large as the Boeing 747-400 while the runways can withstand the weight of an Airbus A380.

Connecting the two concourses is a nearly 1,000-foot long underground tunnel with artwork that showcases the state's four distinct seasons through an intricate mural. Interestingly, the tunnel was built back in 2004 using funding from a federal grant when the airport first anticipated this project, but it was not officially opened until now.

Each seat in the gate areas features a power outlet and two armrests for additional space (even more reassuring these days), which is a vast improvement over the old terminal building's waiting areas. The airport is also proud of the fact that it has ample restroom facilities meaning that typically no traveler is more than 150 feet from the nearest restroom. That's impressive for such a large building. Concourse A is as long as a dozen football fields.

Among the many dining options are several local breweries and pubs, which bring a taste of Utah to the travel experience even for those who are just connecting through the airport. The new airport practically doubles the amount of retail space for travelers with as much as 45,000 square feet dedicated to shopping with prices said to be on par with street pricing.

ADVANCED SECURITY

Among the new features of the airport is a centralized security screening checkpoint that includes more advanced body scanners and more efficient screening lanes allowing multiple travelers to divest their items simultaneously. The "automated screening lanes" use conveyor belts to return bins from post-screening back to the front of the

checkpoint while also diverting bins that require additional screening to a separate lane.

The bins also have a radio frequency tag that keeps track of the contents along their journey and make it easier for staff to search bags that need an additional check.

Behind the scenes, new screening technology automates the security process for large items like skis, bikes and golf clubs, the kind of gear the airport sees a lot of throughout the year. Previously, these were hand-screened by TSA. SLC is the first US airport to have automatic inspection of such large checked items.

During the summer months, the \$170 million baggage screening system can manage 3,540 bags every hour while during the winter months, it can handle 3,276 bags per hour. The new baggage system stretches six miles in length; that's an impressive journey for your bag to travel before it even takes flight.

TRIPLE-SIZED SKY CLUB

As the airport's only lounge, here's some exciting news for travelers:
Delta fliers will find a new
27,000-square-foot Sky Club that is triple the size of the one it replaced.
It also has a popular Sky Deck terrace

(similar to the outdoor balconies in

(similar to the outdoor balconies in Delta's Atlanta, Austin, and New York JFK clubs) with views of the airport and Wasatch Mountains.

Unlike its predecessor, this lounge has showers, which is a welcome sign for those stepping off longer flights. There are also lounge chairs, closed pods for phone conversations, work cubicles with power outlets and bag storage, a fireplace, and plentiful regional art and photography.

The New SLC is poised for great things both now and in the future. While it is unclear just when the majority of travelers will return, the age-old adage "if you build it, they will come" is certainly what the airport is hoping will happen as fast as possible.

FROM Top: Large-scale art walls or "Whimsy Walls" are unique vinyl wall wraps that were created from original artwork; New 27,000-squarefoot Delta Sky Club



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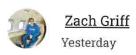
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The second phase of the new Salt Lake City airport has opened; here's a first look



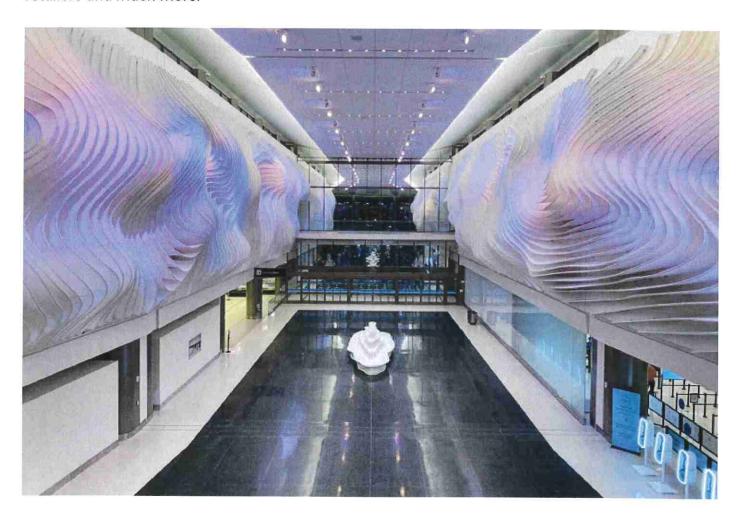
November 19,2020

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There's exciting news for flyers headed to or from Salt Lake City.

On Sept. 15, city officials, as well as Delta, <u>inaugurated a portion</u> of the new airport with the opening of the first phase of Concourse A. But only select passengers have been able to <u>experience the new facility</u> since mid-September. That's because the new terminal and its 25 gates primarily serve Delta flights.

As part of the brand-new concourse, flyers have been treated to <u>dramatic art installations</u>, like The Canyon in the main departures hall, sun-soaked gate areas, a plethora of bathrooms, top-notch retailers and much more.



There's even a brand-new 28,000-square-foot <u>Delta Sky Club</u> welcoming the carrier's premium flyers. It boasts passenger-friendly amenities like an outdoor deck, two buffets and private workstations.



Stay up-to-date on airline and aviation news by signing up for our brand-new aviation newsletter.

But what if you're flying another airline?

On Oct. 27, local airport authorities opened the second phase of the new airport — Concourse B. And with the opening, all flyers passing through SLC will now pass through a new gate.

I've already detailed what <u>phase one of the new SLC looks like</u>, so now let's take a peek at how the new B gates compare.

To start, every passenger departing from a B gate will need to clear security in the main headhouse. Then, after passing through The Canyon, you'll need to walk to the underground tunnel connecting the A and B gates.

Related: First look at Delta's largest, brand-new Sky Club in Salt Lake City

The walk from the security checkpoint to the tunnel entrance takes about five to seven minutes, and you'll then need to walk the nearly 1,000-foot tunnel before getting to the B terminal.

Tortunataly CLC in huildings

Fortunately, SLC is building a more convenient underground passageway, but that won't be ready until late 2024. Once open, you'll be able to head to the B gates right after clearing security, saving you at least ten minutes.

Once you ascend the escalators at the end of the tunnel, take a deep breath. (At this point, I was sweating under my mask.)

And once you open your eyes, you'll see that the B concourse is essentially a carbon copy of its older cousin. There are 21 gates, allocated as follows:

- Alaska Airlines one
- American Airlines two
- Delta seven
- Frontier one
- JetBlue one
- Southwest four
- United two
- Three common-use gates allocated based on demand

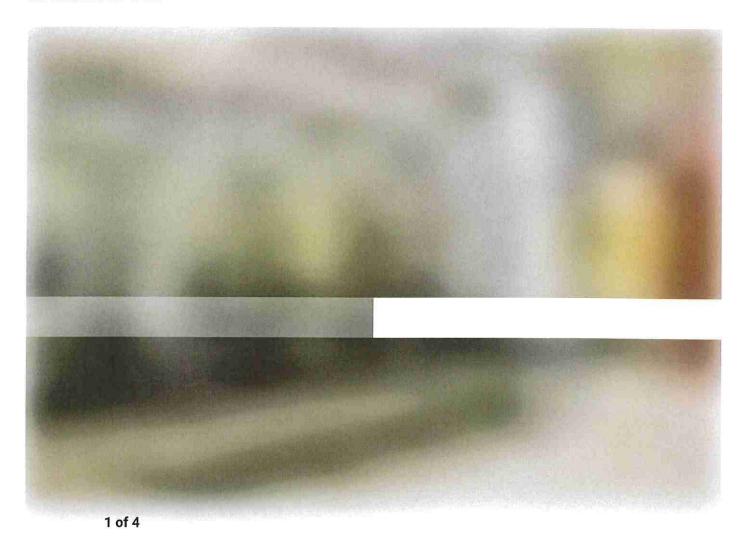
As you walk east, you'll appreciate the wide hallways.

Continue walking and you'll approach the end of the concourse near Gates B21 and B24. These gates are primarily reserved for regional jet operator SkyWest since they afford easy access to the ramp for a hard-stand operation.

As you meander through the concourse, you'll notice that there are bathrooms at nearly every turn. Indeed, the new SLC is proud to offer restroom facilities every 150 feet.

Related: Salt Lake City's spiffy new terminal has opened - here's what it was like on day 1

The bathrooms themselves are large, with plenty of stalls and sinks. Each features a different art installation as well.



(Photo by Zach Griff/The Points Guy)

All 21 gates have a ton of seating, as well as power outlets and — my personal favorite — USB-C ports. As more and more phones support faster USB-C charging (like the new iPhone 12 Pro), this is a feature I hope other airports add soon.



If you're hungry, there are three new restaurants in the B concourse, including Gourmandise Euro Diner and Bakery, Uinta Brewing Company and Wasatch Brew Pub. Indoor dining is currently permitted in the airport, and flyers seemed to be enjoying their meals.

There's also a selection of retailers offering conveniences like drinks and snacks, magazines and newspapers, tech gear and more. As passenger throughput increases, several additional restaurants and shops are slated to open.

Concourse B is large enough to handle current levels of demand. But, hopefully, demand will pick up we recover from the pandemic. If it does, SLC is prepared; the airport has the ability to add eight additional B gates in a second construction phase and 15 more in a third phase.

In the meantime, now that the first phase of B gates is open, construction returns to the A gates. Specifically, the airport is working to complete the demolition of the old C, D and F concourses, as well as the international terminal — all while building 22 more gates in Concourse A East.

All photos by Zach Griff/The Points Guy











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Salt Lake City opens new airport

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The new Salt Lake City International Airport (SLC). Photo: SLC

After 60 years, Salt Lake City International
Airport has opened a new airport. Salt Lake
City strengthens its position as an

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CO2. In addition, SLC International Airport intends to operate under the LEED Gold Certification, which is currently only achieved by nine airports in the United States. LEED stands for 'Leadership in Energy and Environmental Design' and focuses on buildings that save energy and

water, reduce CO2 and improve ventilation.

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Near SLC

The international airport can be reached again in 2021 with direct delta air lines flights from Amsterdam. Next winter, SLC International Airport will be an extra nice gateway to Salt Lake City and utah's ski resorts. Besides being easy and inspiring, your arrival is also fast at your final destination, as the city and 6 ski resorts are less than an hour's drive from the airport. Plenty of reasons to choose Utah next winter sports season and experience the ultimate Ski & City winter break. More information can be found at wintersportutah.nl.

News Feed - in short

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- Eight out of ten Dutch people find holidays abroad irresponsible for the next six months

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Salt Lake City's new Concourse building on new Concourse A

concourse-a%2F)



With two new concourses replacing older facilities, it's an all-new experience at Salt Lake City.

Salt Lake City opened phase one of Concourse B on 27 October with an initial 11 gates – rising to 44 when all three phases are complete (https://slcairport.com/thenewslc/the-new-slc-fact-sheet/).

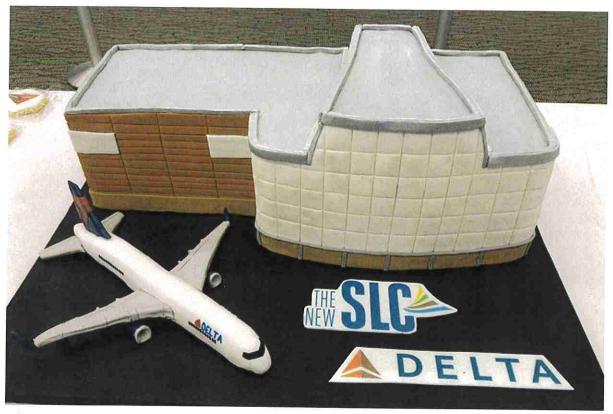
This builds on phase one of Concourse A, which opened on 15 September with 25 initial gates, growing to 47 when phase two finishes.

Now, all airlines at SLC operate from new facilities, effectively creating a brand-new airport – the so-called New SLC.

Network-wise, SLC has 85 routes in the current week, starting 11 November, according to OAG schedules data.

With 104 weekly one-way flights, Denver is by far the top destination, led by Phoenix (70), Atlanta (68), Los Angeles (65), Seattle (63), Dallas Fort Worth (59), San Francisco (56), Las Vegas (53), Chicago O'Hare (44), and Minneapolis (42).

Delta has 82% of the airport's 1,940 one-way flights, followed by Southwest with 5%.



The New SLC following the opening of the airport's two new concourses.

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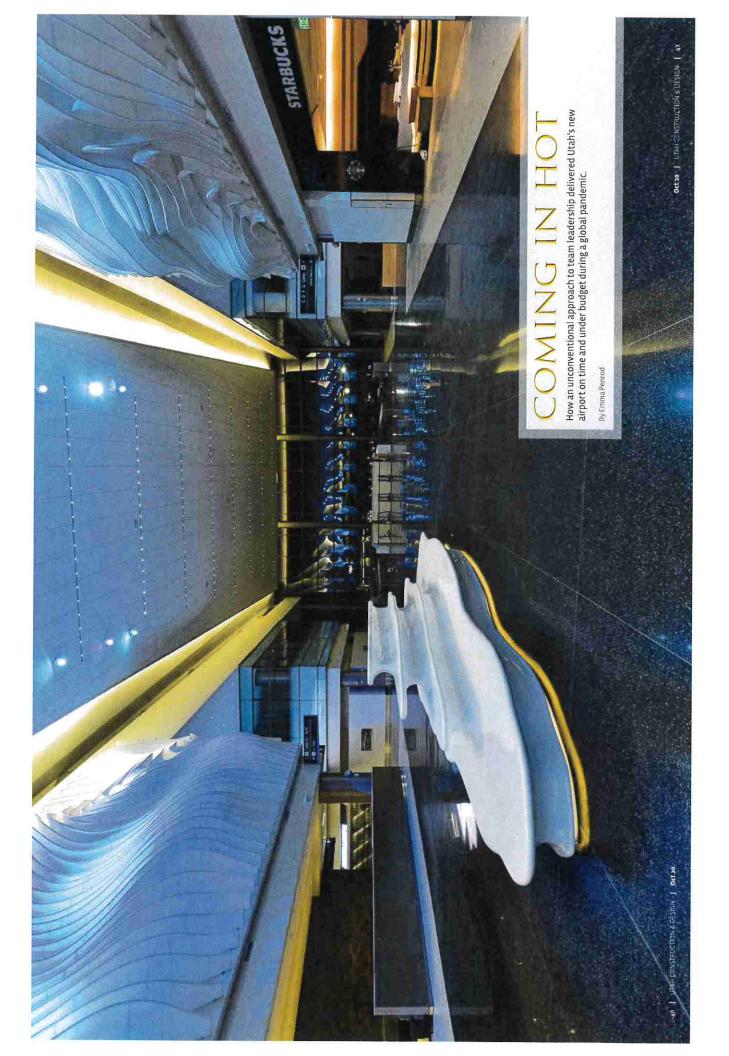
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COMING IN HOT

New SLC Airport arrives on time and under budget

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behind the new Salt Lake City International Airport promised to early a half decade ago, the team deliver by September 15, 2020—this was before the U.S-Chinese trade war Before unprecedented growth transformed the Wasatch Front Before COVID-19

the completion date for the final phase from project was a full 5300 million under budge! Last month, when that team unveiled the airport's first phase to a world largely unrecognizable to its 1996 designers, the and two years ahead of schedule (moving 2026 to 2024).

circumstance, but there was a different way to look at it and we definitely made the best Big-D, is nonchalant about over-delivering out of lemons," he says "The COVID thing was handed to us, and it wasn't the ideal on what is arguably the most ambitious all came together like making lemonade construction project in state history "It Leon Nelson, a project director for of that experience"

determination that they would not fail their The project's ultimate success, Nelson team. And in the process, they say, they all wasn't necessarily the result of ingenuity gained a little more faith in themselves their success to each other and their and his fellow project leaders agree, "Based on all the challenges we or foresight Rather, they attribute

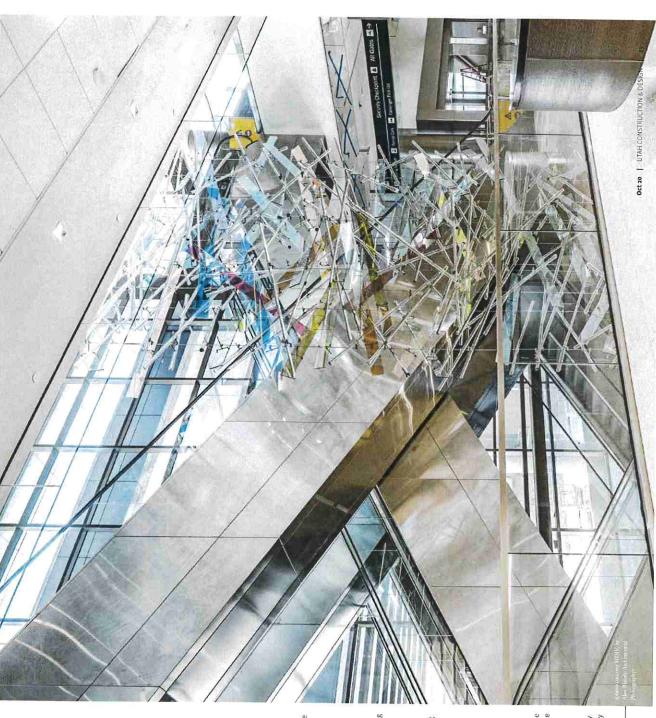
"it's been incredible to see what our people Vice President with Holder Construction, says Kevin Fauvell, Project Director and can do and recognize there's almost no experienced and still opening on time," challenge we can't overcome"

Planting the Seed

beginning—not with the design or planning pieces on the board and having the right project, Fauvell says, started at the very per se, but with "putting the right chess The ultimate success of the airport people in the right position "

Rob Moore recalls, Big-D was just wrapping already had the team and capacity to take When the process began, Big-D CEO on another large civic project, but Moore up at the Utah Data Center—another of knew they were going to need a partner constructed in Utah That meant Big-D the largest government projects ever

with him on another project that hadn't come to fruition. But for the airport, Moore says, the deep, local connections that would prove key to making the project a success amid a deeply Construction, and had even tried to partner dates back to the 1970s, while Big-D had the two companies seemed like a perfect fit— Holder's experience in the aviation sector David Miller, President and COO of Holder He already had a relationship with competitive labor market »>





consultant tapped by Salt Lake City to head engineering firm HOK and Mike Williams, a up the overall construction program relationships with other key figures, Holder also had pre-existing ncluding lead architectural and

"My whole philosophy on delivering

one of these programs," according to

what our people can do and "It's been incredible to see

recognize there's almost no challenge we can't

Williams, who has worked on projects for Atlanta, JFK and LaGuardia airports, "is you build an integrated team from the beginning "

- Kevin Fauvell, Project Director &

overcome.

VP, Holder Construction

nterviewing candidates for each leadership experience, Williams says he didn't want to default to the management teams already HOK, Holder and Big-D offered a wealth of exact right individuals [] and build that in place at those firms. Instead, to boost the cohesion of the team, he set about role "That allows you to really pick the Although the combined teams of eam from the ground up "

Big-D and Holder focused on integrating their loint Venture—a designation they would use teams through the ranks. They integrated all ground, emerging from the process as H-D the way down to the trade workers on the As the leadership team took shape. for the duration of the project

The owner deals with H-D, and I think that's team building this project for the benefit of "We run this project as an integrated team," Fauvell says. "We don't have Big-D been a big part of our success. We left our corporate allegrances behind We're one on one building, and Holder on another the city"

1,650 trade workers and 120 managers on sile, and two-thirds of the work went to At its peak, the project had nearly contractors from the Wasatch Front

The overall design and construction of Working Together, Making it FAT

the new airport was a collaborative process Salt Lake City, Williams had broad authority to make decisions about construction and from the very beginning, according to Bill demolition, but high-level decisions were Wyatt, Executive Director of Airports for made by committee

says "Usually by the end of the meeting, we of issues - everyone who had a role in the up that needed to be addressed—and on decision would be in the meeting," Wyatt a project of this size there is always a list meet as a group, and when issues came had a decision made "

"Every Wednesday afternoon we would

to challenges as they arose over the course Wyatt says, helped the project team adapt Avoiding a rigid, top-down approach, of the project

he original vision drafted in 1996 when the airport redesign began, according to HOK The finished airport largely reflects

"The idea was to be inspired by the

♣ DELTA







FAT was the acronym," Needham says "They functional, affordable and tasteful [result] "The owner was interested in a Principal Architect Matt Needham

natural beauty of Utah," Heuther told

process to create and oversee several large component of the project, so artist Gordon choices along the way like switching out art installations to be incorporated into Huether was commissioned early in the making other subtle but unique design traditional white or silver metal panels idea of designing the airport terminals City also wanted to make art a central with copper-colored panels Salt Lake The team immediately hit on the the building's "slot canyon" theme as though they were slot canyons,

focused on maximizing the functionality of every space in the airport. Because arrivals Utah Construction & Design of his process account. Those needs prompted him to get miles of aluminum pipe and acres of fabric much in Salt Lake City as in other airports, "gateway," containing ticketing, car rental "It's like a giant pillowcase," Heuther said To keep costs manageable, the team they designed the airport with a smaller installation, for example, is made out of the building—such as fire ratings—into creative about materials "The Canyon" and departures tend not to overlap as But they also had to take the needs of they wanted it to reflect Utah in a way that other airport or transportation hub. And wanted it to be timeless but not like any allowed folks to know where they were."

of Utah's dry climate, equipping the airpor columns to help direct the flow of traffic consideration. Engineers took advantage with evaporation cooling towers. The >> Energy efficiency was also a key

and baggage services all in one place with

automated baggage system that underlies all that, the entire airport is outfitted with daylight-harvesting LED's that detect the speed motors that react to real-time use level of activity and lighting in each area rather than run continuously. On top of the airport was designed with variable

might be 35-40-percent of the total load "In the past where the lighting load of the building," Whitton says, "now it's probably in the 15-20-percent range "

Responding to Change

according to Needham, quickly became one But for the years of planning that went broke ground. One of the earliest changes, of the team's favorite project features the into the project, design changes began almost as soon as construction crews

crowd cheering," Needham says "It's just in and some missionaries would just be coming home, and you'd hear this huge going to happen—a flight would come airport's unique family meeting room. "Every single time we were in the airport—you never knew when it was

to provide a dedicated space and celebrate program, but we thought that we needed so touching. This wasn't in the original

incoming aircraft and arriving passengers museum, a world map and a fireplace, and "see them, not on a screen, but in windows placed so family can view HOK designed the room with a reality," Needham says

requested another expansion in response to than even the most ambitious projections, project scope. In 2018, after the project's Change remained a constant as the requiring a substantial expansion of the project progressed. By 2014, Wyall says, it became clear that both Salt Lake City and the airport had grown much faster topping off ceremony, Delta Airlines growing international traffic.

new international gates to accommodate by two bays to the west, and completely edesigned the bag hall. We did that all Needham recalls that they had to the request "We widened the terminal stack the sterile quarter on top of the

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Maintaining effective communication and ensuring nothing slipped through the under construction, and all on schedule." cracks became essential to the project's success—as did minimizing turnover, according to Moore "Our main leadership team is still there leadership teams were very consistent, and from our key management teams [_] The today," he says. "We had zero turnover that was key to our overall success "

happen, he says-not on its own. Big-D made a deliberate choice to emphasize competitive benefit packages to retain its employees' well-being and offer Reducing turnover didn't just employees

due to competing demand from the prison from ballooning, Big-D set a goal of paying to their subcontractors as well, a strategy They extended a similar philosophy project faced a potential labor shortage other large projects. To keep labor costs site, the new Facebook data center and subcontractors earlier than any other Moore believes proved critical as the

THE NEW SLC, BY THE NUMBERS



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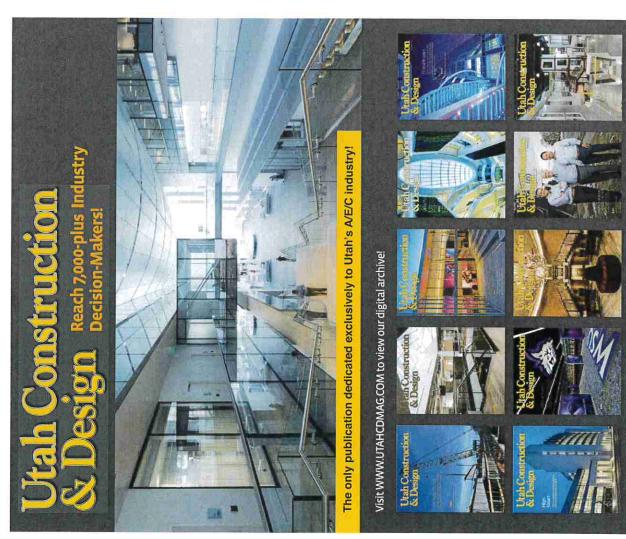
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firm in the market. "Early pay means we get better pricing," he says, "because they didn't have to go to the banks and get loans to make payroll We lowered the cost of their overhead".

Opportunity Knocks

The combined I+D team learned early on in the project to expect the unexpected when, three years ago, President Trump upended commodities markets with a series of tariffs on imports. Steel prices, in particular, looked likely to rise, Wyatt recalls, so the team made a decision to place its orders early.

"We paid a bit of a premium," Wyatt says, "but we got in early and I think

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addressed that situation."
It wouldn't be the last time H-D
leadership would need to be quick on its

feet.

September 55 opening when, by mid-March of this spear, it became apparent to everyone that COVID-19 was a major issue Despite that COMID-19 was a major issue Despite Maccomplication bearing down at them, Moore 3895 Big-D and therest of the team

never considered asking for an extension
"Anyone can make excuses," he says
"It's easy to say '1 can't do something,"
because of this or that That's not in our
DNA We don't look for excuses [.] We had

re a promise... They also realized they needed to act

quickly, "A lot of people want to know all the facts before they make decisions, and very often you end up having to want too long to make a decision." What it says "For me, if you have about 70 percent of the facts, you go You might make some mistakes [...] but for me, me, moving quickly is important [...] I think that's what allowed us to get our doors open on time."

The project couldn't afford to lose any workers to sick leave or COVID-19, Moore says, but construction is no stranger to sales, but construction is no stranger to salesy protocol, so they attacked the issue from that perspective Two weeks later Big-D had implemented masks, on-site samitation stations and temperature

The New SLC Airport Redevelopment

"We had a campaign of awareness that respect and protect 'We put programs into you can't believe," he says "We called it place, and we put them on steroids "

calamities wasn't without ramifications to Only a handful of workers ultimately most, if not all, of the exposures occurred off-site, but the last-minute confluence of quarantine, Nelson says they believe fell ill and had to be sent home to heir client

then the earthquake, social unrest and then in 25,000 customers a day By April, business Wyatt says. A year ago, the airport brought "It was COVID first and the lockdown, an almost catastrophic loss of business," per day "That's the point we had to make slowed to a trickle of 1,500 passengers

Rather than giving up, Wyatt says, the as a potential opportunity. They originally team saw this unexpected development decisions about moving forward."

their efforts, eliminating S300 million in traffic, this was no longer necessary from 2025 to 2024

reconfigure the plan, and they still had to meet their Sept. 15 opening.

carrier," Wyatt says "But we made it, and we hot like a triple seven landing on an aircraft

Collaborative Team Accomplishment

ELECTRIC, INC.

was a moment of distinct pride for the team accomplish, particularly over the last year, Unveiling what they were able to

management team. What this team has us," he says "It's the trade contractors, been able to accomplish on this scale, I the owner, the architect, the program think we should all be proud of "

HEALTHCARE

SOLUTIONS

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before the remaining concourses are added already moved on to new projects. On-site work has declined from 1,650 workers per day to just over 500 as the work enters an four years of work left to complete, but many subcontractors and staffers have eight-to nine-month demolition phase to the new facility

ELECTRICAL SOLUTIONS

Power, Lighting & Backup Generator

Tall to

a sufficient amount of projects in its lineup lay off any workers despite drawing down amid economic turmoil The company has that the airport represents only a tenth of

TECHNOLOGY SOLUTIONS

Structured Cabling, AV, DAS, Access Control, a learn that has learned that "no issue is too big to tackle if the right people focus on it in a collaborative manner," Needham says.

Solar PV & EV Charging

Systems

RENEWABLE ENERGY

CCTV & WIFI

that will be what I'm most proud of 20 years proud of our team for that. Looking back, "For me, I love walking through the managers and as leaders, and I am very airport," Moore concurs, "but the jay of my life is seeing how we performed as

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costs and moving the date of the final phase gates open at all times. With the decreased Instead of giving up, the team accelerated stages, keeping the maximum number of planned to bring down the old airport in

It took about three weeks to

"Mike Williams likes to say we came in were able to get the project in on time "

"And when I say this team, it's not just

Most of the leadership team still has

So far, Moore says, Big-D has not had to the company's activity this year

Yet it is still difficult to say goodbye to

REDEVELOPMENT PROGRAM THE NEW SLC AIRPORT

Location: Salt Lake City Cost: \$4.1 Billion

Completion: September 2020 (Phase 1), Start: July 2014

Est 2024 (Phase II)

Acreage: 2967 acres, total SLC Airport

CIVII: HNTB

Central Terminal: 908,754 SF

Parking Garage: 3,600 parking stalls; 18 North Concourse: 2,252 LF (west area = 476,650 SF and east area = 364,480 SF South Concourse; 3,691 LF (west area = 456,630 SF, east area = 370,7w20 SF Economy Parking Lot: 3,000 spaces

Rental Car Service Facility (RSS) and Quick 469,567 SF (second level the equivalent size of four football fields and holds up Turn Around (QTA): 502,000 SF total QTA = to 900 cars) RSS is comprised of three buildings totaling 32,433 SF

Tunnel (mid-concourse tunnel; west): Area Tunnel (passenger tunnel): Area 106,140 SF 41,454 SF, Length 990 ft. Length 990 ft

Developer: Salt Lake City Department of Owner: Salt Lake City Corporation PROJECT TEAM Airports

Concrete: HD Concrete, Ralph L. Wadsworth,

Architect: HOK **DESIGN TEAM**

Painting: Pro Painting, SME Steel Coatings,

Roofing: Noorda, All Weather

Specialty Finishes Waterproofing

Curtain Wall/Glazing: Steel Encounters

Masonry: Allen's Masonry

Drywall: DAW, Pete King

Steel Erection: ADF / Derr; Schuff

Structural: HOK, Reaveley Engineers + Electrical: HOK, Envision Engineering Mechanical: HOK, Colvin Engineering Associates, Dunn Associates Interior Design: HOK

CONSTRUCTION TEAM

Fire Protection: Fire Engineering Company,

Western Automatic Sprinkler Co.

Millwork: ISEC

Tile/Flooring: Millcreek Tile, Global Stone,

KJTile

Roadways, South Concourse and Central Scope: Car Rental Facilities, Central Utility Construction Managers: HDJV (Holder Construction-Big D Construction JV) Plant, Parking Garage, Elevated

Electrical: Taylor Electric, Wasatch Electric, Mechanical: RK Mechanical, Superior/Skyline Electric, Ludvik Electric

Harris Mechanical

Landscaping: Intermountain Plantings, RBI

Baggage Handling Systems: Vanderlande

Special Systems: MC Dean

Fencing: Custom Fence, American Fencing

Conveying: Schindler Parson Companies,

Demolition: Ames Construction; Staker

Wadsworth

Excavation/Site: Ames Construction, Staker Parson Companies, Ralph L.

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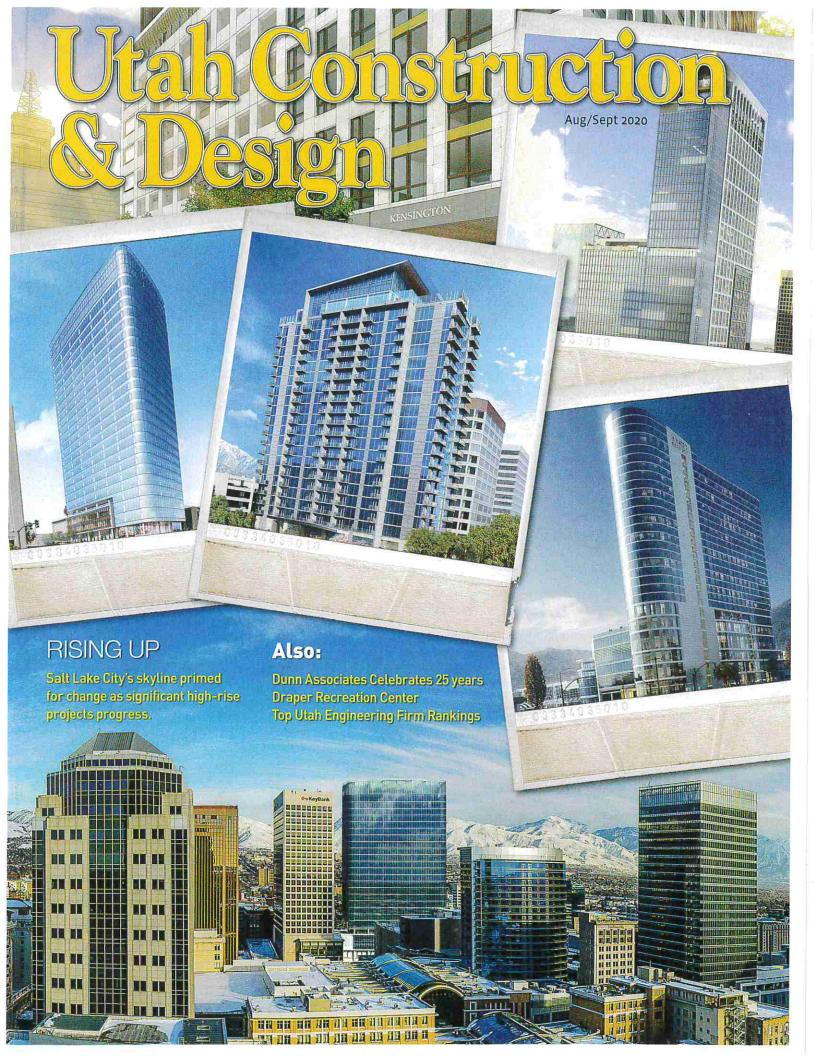
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New Salt Lake City Airport Opens Doors for First Flight

Updated new Master Plan for U of U's Research Park; Utah Ready-Mixed Concrete Association Forms Concrete Paving Committee and Roger Jackson Wins Bybee Award.

New Salt Lake City Airport Opens Doors September 15th for First Flight, Grand Opening

"This is the most beautiful airport in the country, declared by me," said Salt Lake City Mayor Erin Mendenhall to laughs among the dozens of people gathered to celebrate the grand opening of the Salt Lake City Airport and the first flight that departed to Atlanta

It's a welcome sight, even if the old airport did its best to accommodate the rapid growth of the Wasatch Front over the last two decades. "The old airport has served its purpose well," said Bill Wyatt, Executive Director of the Salt Lake City Department of Airports. The old airport, built in the 1960s, was outdated and overwhelmed with its 50-plus standard gates and dozens more that served as rampload, regional gates.

The new airport contains 70 standard gates to give passengers the top-notch experience to be expected in Salt Lake City. "To build a brand new hub airport, the first of its kind in the 21st century, that will serve this community and the state for the balance of the century is a big achievement. People are going to fall in love with this place," said Wyatt.

With half of the traffic connecting through Salt Lake City, the new airport will be Delta's "fortress hub"—an industry term used to describe Delta's presence in airports like Minneapolis, Detroit, Salt Lake City and the company's corporate headquarters in Atlanta. Delta will be Salt Lake City's primary partner in the airport, with the company having doubled their commitment as construction began in 2014.

The \$4.1-billion project was funded in



The new Salt Lake City Airport features three massive works from artist Gordon Huether, like "The Canyon," a large-scale art project made from miles of aluminum tubing and two acres of composite fabric.

large part by airport revenue bonds which accounted for over 60 percent of funding while passenger fees accounted for a small part of the other funding—less than 10 percent. When construction began on this project in 2014, the SLC Airport was the only large-hub airport in the country without debt. Not one local tax dollar was used in the financing of the project.

The project came in \$300 million under budget and was completed two years ahead of schedule due to the overall decrease of air travel in the last seven months. The 296-acre space contains 65 elevators, 70 passenger gates, 58 restaurants and shops and will serve millions of passengers each year as air travel returns to normal.

"This has been nearly 25 years in the making," said Wyatt. He isn't just talking

about the master plan that was completed by Salt Lake City in 1996, but of the savings and investment over the last quarter century that paid for 20 percent of overall funding for the airport because of the long-term vision of Salt Lake City and the Department of Airports.

The joint-venture between Big-D Construction and Atlanta-based Holder Construction will finish this initial phase of the project in October. The realization of the full construction and design will be in 2024, with the airport currently undergoing additional master planning for the future.

Research Park Master Plan—Work, Play, Learn...and Live?

Since the passing of the University of Utah's Research Park's 50th anniversary -

RECIPES AND NEWS ABOUT OUR NOVEMBER

COCKTAIL CONTEST

P. 63

PARK CITY'S EVER-GROWING PAINS

BRAIN HEALTH

IN A PANDEMIC

LAUREN MCCLUSKEY'S

TRAGEDY

AND WHAT'S COMING FROM IT

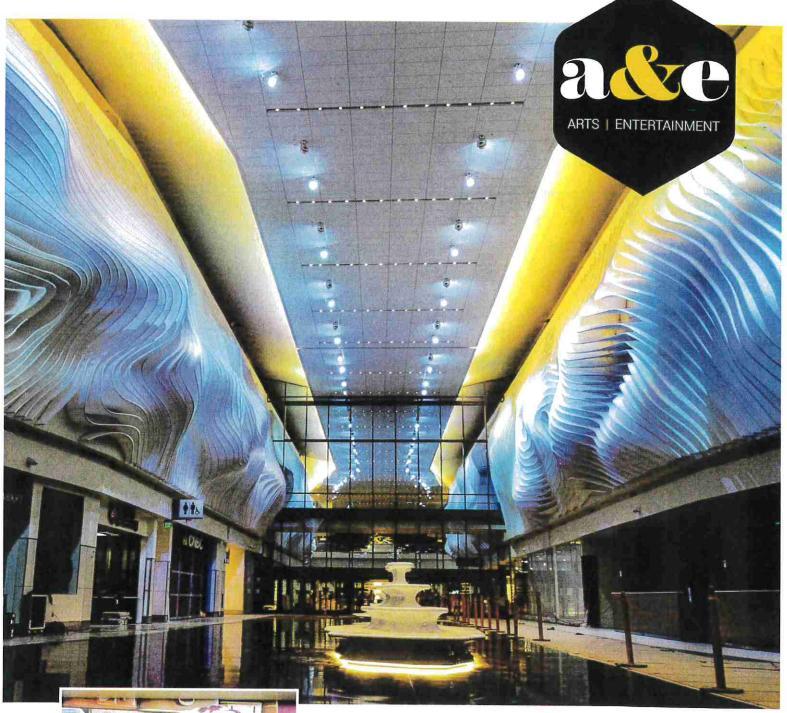
BORED?

GAMES TO BUSY YOUR MIND AND MAKE YOU LAUGH

P. 78

November/December 2020 | volume 31 no. 6





Air Born Art

The new Salt Lake International Airport has high-tech security screening estimated to be up to 30 percent faster than the old one. The new garage is twice as big. There's more room for passenger drop-off and pickup and a special area for that unique Utah necessity, arrival celebrations. But what you will notice first is the art everywhere, much of it inspired by Utah itself, according to Gordon Huether, art consultant for the airport. "The Falls" is a seven-story, 5,000-pound waterfall of glass. "The Canyon" (above) evokes our famous slot canyons.



photo credit: Salt Lake International Airport

NEW TERMINAL & CONCOURSES

NOW OPEN AT SALT LAKE INTERNATIONAL AIRPORT

Some things are worth waiting for. Phase One of the new Salt Lake International Airport project opened with the turn of a key on September 15. The lights came up on the all new Central Terminal and Concourse A-west, new home to Delta Airlines. Nine restaurants and a dozen retail stores also opened in A-west. On October 27 Concourse B-west opened, with gates for American, Alaska, Southwest, JetBlue, Frontier and United Airlines.

"This day has been years in the making," said Bill Wyatt, Salt Lake City Department of Airports executive director, "To say we are excited to be here today is an understatement. After six years of construction and many more years of planning, we are proud to open the first new U.S. hub airport in the 21st Century."

Though there is more work to be done—the west end of the north concourse will open in 2021—the all new central terminal streamlines passenger checkin, security checks and baggage claims. Many more restaurants and stores will ultimately be scattered throughout the terminal and concourses. Pricing at

all restaurants closely matches what customers would pay outside the airport.

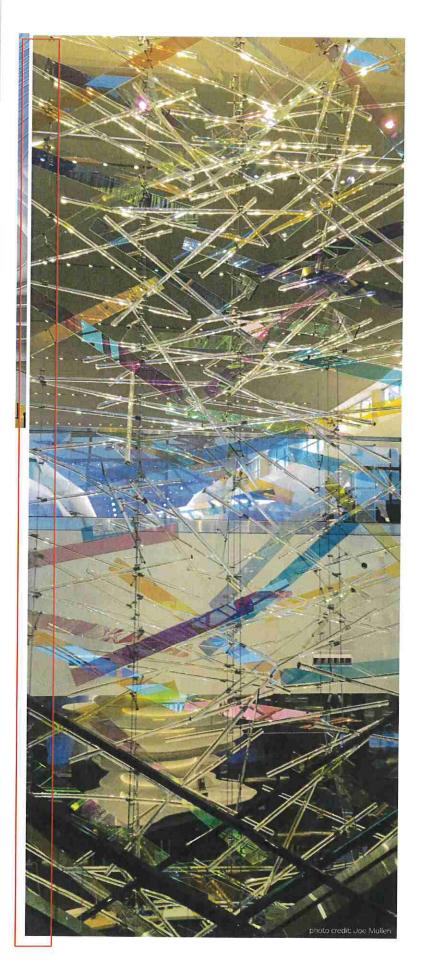
State-of-the-art architecture and technology abounds throughout the terminal, including: abundant natural light to reduce energy costs; an expanded parking garage with 3,600 parking stalls, featuring a camera-based sensor system that guides drivers to parking spaces; and a spacious Greeting Room where, post-pandemic, passengers will meet family and friends.

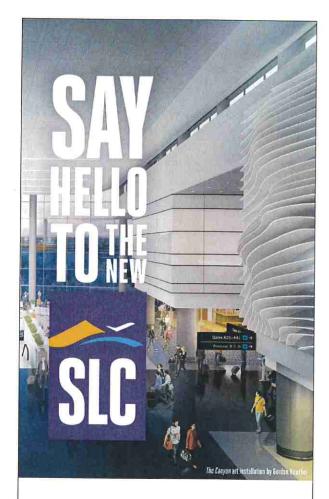
Stunning artwork, created or selected by renowned California artist Gordon Huether and reflecting Utah's incomparable natural beauty, graces the walls of the central terminal and concourses.

Airport public relations director Nancy Volmer emphasizes no local taxpayer dollars were spent on the Phase One project. Most of the money has come from existing airport revenue and bonding. ■

by Steve Phillips

For more information: slcairport.com/thenewslc





WE'RE READY TO FLY WHEN YOU ARE.

Now that the new Salt Lake City International Airport is open, there's a lot for you to enjoy - the views, the technology, the efficiency, the variety of shops and restaurants. And one of the things we think you'll also like is our commitment to your safety — employing the absolute best practices in sanitization throughout the airport. As the world re-opens to travel, it's not going to be the same. But when it comes to flying in and out of The New SLC, we think it will be even better.







Crews are razing the old Salt Lake City International Airport to make way for the new





By Lee Davidson • Updated: 13 hours ago

Not many weeks ago, the International Terminal at Salt Lake City International Airport was still a shiny white building with gleaming floors and windows. Now it's a twisted pile of rubble.

Half of the airport's old parking garage is also torn down. The rest of the former airport is fenced off as crews remove hazardous waste or salvageable material. Most of that old airport will vanish by spring, and all of it will by summer, to make way for more expansion of the new \$4.1 billion airport.

While growing piles of rubble make the old airport look as devastated as much of the pandemic-weary world may feel, officials say it actually is evidence of a small silver lining from COVID-19.

As the pandemic greatly slowed air traffic, that allowed the airport to accelerate demolition of old facilities. That means officials now plant to greatly the airport rebuild two years early, and at possible savings of as much as \$300 million.

Airport Project Manager Mike Williams said to handle what had been the airport's 26 million passengers a year, the original plans called for demolishing the old airport facilities in phases and to continue to use portions of them until ongoing expansion could replace them.

But when the pandemic reduced passenger traffic by 65% last spring, "The decision was made to just tighten up, to squeeze everybody into the new facility," Williams said.

And for any flights that new gate concourses cannot handle, the airport began a hardstand operation, "which is an area where you can park planes and then bus [passengers] to them," Williams said.

"That gives us enough capacity, for at least the near term, so that we can [demolish] the entire airport at one time," he added. "It'll save us about two years in the overall timeline. ... It can save up to \$300 million."

Williams, during a tour of demolition for the news media, added that COVID-19 "has hurt a lot of other areas, but its helped construction and made it easier to build phase two."

It also shows some of the complicated calculations that Salt Lake City officials faced as they build a new airport partially on top of the old one without disrupting operations.

The first phase of the new airport opened on Sept. 15, with a new terminal, one new gate concourse and a new parking garage. For about a month, many of the gates in the old airport were still used — with a long walk — until a second new gate concourse opened on Oct. 27.

Williams said the old International Terminal quickly came down. Where it stood, crews have begun constructionen what eventually will be the main central tunnel between the airport's two new gate concourses. They now are connected by another smaller tunnel at the north end of those concourses.

The airport is also moving quickly to demolish the old parking garage because "It stands on the footprint of the extension of Concourse A," the gates used by Delta Air Lines for its hub operation.

The two new parallel concourses are only about half as long now as they will be eventually after full expansion. Williams said what had been the Delta gates in the old airport must be torn down to make way for expansion of the new Concourse B used by airlines besides Delta.

Many of the other older facilities being torn down will make way for new taxiways and other operations.

The interior of the old airport now looks like a ghost town. "It was a little sad at first," Williams said, to see parts of a familiar facility first built in 1960 being torn up and removed. "It belongs to the past now. It's just a construction site."

A Frontier Airlines gate still has an electronic sign operating that said its last flight to Austin was on time. Some drinks left by the final passengers there still sit in cup holders in chairs that have yet to be removed. Scaffolding is everywhere to allow crews to remove lights and other potentially harmful or salvageable material.

Demolition workers said their job was a bit eerie at first as music kept playing and escalators still moved — and it seemed a bit like an apocalypse had emptied the building of all people.

Williams said the airport is trying to recycle what it can.

"The contractor is recycling a whole lot of the material," he said. "So, as they demolish the buildings, they sort out all of the rebar and all of the things that can be recycled. The concrete is mostly all crushed. So everything that can be reused is reused."

≜ DeseretNews

U.S. & WORLD SALT LAKE COUNTY

Say goodbye to the old: Months of demolition underway at Salt Lake airport

By Daedan Olander | Nov 24, 2020, 5:10pm MST



Workers dismantle the old parking garage and terminals at the Salt Lake City International Airport on Tuesday, Nov. 24, 2020. | Scott G Winterton, Deseret News

SALT LAKE CITY — For the rest of 2020, the Salt Lake City International Airport will be a dichotomy of newly built facilities and the husks of old terminals and empty concourses.

It's the price of tearing down an old airport, while at the same time replacing it with a brand-new one.

The former airport's buildings are stripped and barren. Crews have salvaged the buildings of any valuables, and most of what is left are empty stores and disassembled parts.

The rebuilt airport's first concourse opened its doors on Sept. 15, the beginning step in a \$4.1 billion project to construct an entirely new airport.

Demolition of the old airport's structures began almost immediately thereafter, said Mike Williams, program director for the Airport Redevelopment Program.

Currently, the parking garage is being torn down and the old terminals are being prepared for demolition to make room for the <u>buildout</u> of Concourse A as well as the central tunnel that will connect Concourse A to Concourse B, which opened Oct. 27.



Old check-in kiosks at the old Salt Lake City International Airport are pictured on Tuesday, Nov. 24, 2020. The old terminals and parking garage are in the process of being torn down. | Scott G Winterton, Deseret News

<

1 of 11

GRID VIEW

"That was the first thing that needed to go because that is in the footprint of the extension of Concourse A," Williams said of the parking garage. "So we opened one-half of Concourse A when we opened on Sept. 15, but now we need to build the other half."

"So there's a lot of work going on. The contractor is now starting to build up their crews so they can have multiple demolition areas going on at once. By the end of the first quarter of next year, Terminal I and Terminal 2 will be demolished."

The former airport will be completely demolished by the middle of next year, he added.

Initially, airport officials planned to do a phased demolition, allowing for passengers to use both the new facilities and some of the old concourses to keep up with the volume of travelers.

COVID-19 changed those plans and saved the airport millions of dollars.

With fewer people flying due to the pandemic, officials decided to demolish the entire former airport at once, which will save \$300 million and two years of time, Williams said.

However, the expedited plans could also mean a crowded airport once the pandemic slows and people resume flying in large numbers.

"It made sense, but it was also a very difficult (decision) because you're trying to plan for the future to make sure you can handle the flight capacity as the recovery happens, 'cause we are going to have less facilities in the near term," Williams said.

"(We're) really trying to figure out when the recovery happens. It looks like 2022 will probably be a little bit of a challenging year because we won't have a lot of new facilities yet."

However, he did say that the airport has the capacity to build out to accommodate more travelers, if necessary.

"Now, at any point in time, once we're through with the pandemic and there is a vaccine and people are flying again, we have set things up so we can build to the future," he said. "So we can add onto Concourse B at any time. We've got those plans ready."

The construction on the project began in 2014, and the new airport is expected to be finished by December 2024.

Crews start to demolish the old airport to finish the new one

by: Mercy Owusu

Posted: Nov 24, 2020 / 04:32 PM MST / Updated: Nov 24, 2020 / 04:32 PM MST

ABC4 News was at the airport to see the old airport being demolished.

There were two initial openings, the first one on September 15th and the second one on October 27th. According to Mike Williams, Program Director for the Airport redevelopment program, the opening provided the new airport so that the demolition of the old one could begin.

The old airport was fenced off before the demolition began. Williams says about half of the old parking garage was demolished Tuesday.

Phase 1 of new SLC Airport complete \rightarrow

Multiple terminals in the old airport, including the international terminals, were demolished, according to Williams.



By the end of the first quarter of next year, Williams says terminal one and terminal two will be demolished. By the middle of next year, airport officials anticipate that the rest of the old airport would be demolished.

Construction crews demolish the old Salt Lake airport $\,\,\,\,\,\,\,\,\,\,\,\,\,\,$

William added that because the pandemic slowed down air travel, they can re-phase the project and potentially finish the new airport in a more timely manner.

Williams added, "instead demolishing the existing airport in phases, and continuing to use part of the existing airport for gates. The decision was made to tighten up and squeeze everybody into the new facility, to open up an area where planes could be parked, and passengers were bussed to them. That gave us enough capacity to capture the entire airport at one time."

Salt Lake International Airport ranked 2nd for no delays \rightarrow

According to Williams, the demolition will be done only once instead of phased like it was originally planned. This saves them about two years in the overall timeline. In a way, Williams said the pandemic had helped the construction even though it has hurt in a lot of areas.

The change in plans can also save the airport a lot of money. Williams said they could save up to 300 million dollars depending on when the next phases of the deferred program are put into place. A lot of the old airport material is being recycled and used in the new one, which also helps them save money.





Say goodbye to the old: Months of demolition underway at Salt Lake airport

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"So there's a lot of work going on. The contractor is now starting to build up their crews so they can have multiple demolition areas going on at once. By the end of the first quarter of next year, Terminal 1 and Terminal 2 will be demolished."

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Old check-in kiosks at the old Salt Lake City International Airport are pictured on Tuesday, Nov. 24, 2020. (Photo: Scott G Winterton, KSL)

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Water is sprayed to mitigate dust as workers dismantle the old parking garage and terminals at the Salt Lake City International Airport on Tuesday, Nov. 24, 2020. (Photo: Scott G Winterton, KSL)

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"Now, at any point in time, once we're through with the pandemic and there is a vaccine and people are flying again, we have set things up so we can build to the future," he said. "So we can add onto Concourse B at any time. We've got those plans ready."

The construction on the project began in 2014, and the new airport is expected to be finished by December 2024.

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KSL-SLC (NBC) - Salt Lake City, UT KSL 5 News at 5

+ Local Market Viewership: 27,594 Local Publicity Value: \$1,720.59 per 30s

KSL 11/24/2020 5:14:11 PM: ...say goodbye to the former airport, we've started the activity to demolish it so we can build to the future demolition is now in full swing.. at salt lake international airport.. with the old parking garage nearly gone. it's all apart of the new s-I-c construction project, phase one was complete in september.. with the new terminals opening, ksl news specialist morgan wolfe got a behind the scenes tour to see how phase two is

coming along...morgan. "the demolition of the old parking garage began a day after the new terminal opened, this was on september 16 when they started and take a look at the progress they have made now, a key part of this project is recycling. they are taking the old metals over there and recycling them then taking the concrete and breaking it down then reusing that too, they are expected to finish the demolition of terminal



11/24/2020 05:14:01 PM

Clip Editor

one and two early because theres not a lot of people flying right now which has actually been a benefit of the project. mike williams "the inside terminal one and two doing abatement activities. we have salvaged a number of things out of the buildings and now we're getting ready to start demolition the existing and building." terminal one and two are expected to be demolitished by this spring with the whole project finishing by 2024. mw ksl 5. if you plan on traveling this thanksgiving holiday. the utah covid task force is reminding you of 4 easy steps to stay -safe during your trip. wear a mask in public places, avoid close contact with anyone who doesn't live in your home wash your hands often or use hand sanitizer and avoid touching high-contact surfaces most of us could use a little extra hope this year. the pandemic and civil unrest have left a lot of people feeling emotionally raw.. and salt lake city wanted to do something to inspire all of us. as news specialist jed boal shows us.. dozens of artists are helping out, jed: take a look at this new art installation on north temple, this is one of three locations in the city where are the redevelopment agency brought artists together to add beauty and hope to the community.it's called art for hope. 43 outdoor, large-scale artworks from 33 local artists on three properties in the downtown, north temple, and sugar house neighborhoods.in the midst of a disheartening ...

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KUTV-SLC (CBS) - Salt Lake City, UT 2News at 4P

+ Local Market Viewership: 15,852 Local Publicity Value: \$1,256.62 per 30s

KUTV 11/24/2020 4:07:42 PM: ...and the international arrivals building, we got to go inside terminal one as it goes through abatement, teams will take down what's left of the old salt lake international airport, that will make room for several projects including building out concourse a and a train will eventually connect passengers between the two existing concourses, mike williams is the program director for the redevelopment project. >> when you walked into it and it was empty and it still looked like our former airport, it was a little sad, but now it is a construction site, so we've taken out all of the special momentos that people wanted to save and now it's just a matter of looking to the future. >> reporter: the project is on tack to finish two years early saving potentially up to \$300 million, the overall price tag \$4.1 billion. last month concourse b



11/24/2020 04:07:39 PM

Clip Editor

opened finishing the first construction phase. úthe target end date of the project is end of 2024, beginning of 2025. reporting from salt lake international, arielle harrison, 2news. >>> there's a warning from salt lake city police ahead of the holiday weekend. the click it or ticket campaign will be under way, the police department tweeted today officers are working targeted enforcement shifts looking for seat belt violations. 90% of utah drivers and passengers wear their seat belts. they say let's make that 100%. the police department went on to add we don't want to write any tickets, so help us by wearing your seat belt. seat belts save lives. >>> the utah jazz and miller family are teaming up to help homeless people have a thanksgiving meal, this is the 22nd year of the we care we share event. this year will look a little different as is everything. 2,500 meals have been prepared at the vivint smart home arena and the jazz have donated clothes for the cause that are being picked up to be sent to distribution sites across salt lake city. >> this thanksgiving you can share what you are grateful for with 2news, we have a couple of the pictures right there that viewers have sent in so far. people say they are thankful for all of the beautiful sunsets that we've been seeing recently and the viewers utah has to offer and there are many of them. you can do the same, you can share your photos with us through the chime in feature on our 2news mobile app. >> i've been loving all the thankful posts the last few days. >>> a reminder this year marks the 28th anniversary of our angel tree program. you can help give children in need and seniors as well ...

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KTVX-SLC (ABC) - Salt Lake City, UT ABC 4 Utah News at 6pm

+ Local Market Viewership: 16,834 Local Publicity Value: \$1,079.15 per 30s

KTVX 11/24/2020 6:08:23 PM: ...open arms. reporting in logan, i'm jv, abc4 news. **emily*** if you want to support or learn more about her movement, visit our website at abc4-dot-com. **glen*** today, we're saying goodbye to the old salt lake international airport, and getting a closer look at the demolition of the former terminal. crews started demolishing the old airport when the new one opened earlier this fall. the airport says getting rid of the old airport will help crews prepare to start working on the next phase of the new airport, crews say the former airport should be completely torn down by the middle of next year. **emily*** tonight at ten - somebody out there is alive this afternoon because of a heroic act of bravery on interstate 15. late last friday night, utah highway patrol trooper geoffrey hall got a call of a wrong way driver



11/24/2020 06:08:25 PM

Clip Editor

north of nephi. his dash cam was recording as the van drove northbound in the southbound lanes of the interstate. trooper hall turned on his lights and sirens and accelerated ahead in the northbound lanes to warn oncoming vehicles. trooper geoffrey hall, utah highway patrol: 5:18 i look across the median to see where he's at and he's actually keeping up with me and at this point i'm going about 110 miles per hour and at that point i realize that this needs to end and end very quickly before somebody gets killed. how trooper hall put his own life in jeopardy to stop the wrong way driver, possibly saving numerous lives. when we go behind the badge on abc4 news at ten. it may be some people who look like you and the people where you're from still ahead. president elect joe biden moving forward with the presidential transition.. announcing several cabinet picks today. how some of the names will make history.. if confirmed. **glen*** plus. the department of health and human services is preparing to quickly deliver a vaccine across the u-s, how soon shipments could be made.. if pfizer's vaccine receives approval. **alana*** a look outside now at dixie ...

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One last look inside the old Salt Lake City Airport before it is demolished





Posted at 12:26 PM, Nov 24, 2020 and last updated 3:32 PM, Nov 24, 2020

SALT LAKE CITY — Demolition of the old Salt Lake City International Airport is underway and will continue for the next several months.

Phase one of the brand new airport is now open, and phase two is expected to finish construction in 2024.

READ: Ribbon cutting opens new SLC International Airport

Crews have started dismantling and demolishing the former airport facilities in preparation for the build out of Phase II.

"Today you're here maybe to say goodbye to the former airport," said Mike Williams, program director of the airport redevelopment program.

After facilitating multiple stories on the progress of the shiny new airport, construction officials thought it only fitting to give the media one last look at the facility which helped millions of people fly in and out of Salt Lake City over the past several decades.

The old parking garage is already nearly halfway down and the old terminals will soon meet the wrecking ball.

READ: Demolition begins at old Salt Lake City airport

"By the end of the first quarter of next year, terminal one and terminal two will be demolished," Williams said. "Around the middle of next year, really all of the former airport will have been demolished and we will be just building new."

"So as they demolish the buildings they sort out all of the rebar and all of the things that can be recycled," Williams said. "The concrete is mostly all crushed so everything that can be reused is reused."

While the worldwide pandemic has had a devastating effect on air travel in general, it's actually been a blessing in terms of this demolition.

READ: What to expect on your first visit to the new SLC Airport

Williams says the lack of air traffic coming in and out of Salt Lake is allowing them to do all this demolition in one fell swoop instead of in phases. That should allow for the new airport to be finished up to two years ahead of schedule and help the project come in \$300 million under budget.







Examples: 'Bobcat Skid Steers', 'Komatsu Dealers', 'Groff Tractor', 'Cat 316', 'Todays News', 'Media Kit'...

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Demolition of Old Salt Lake City Airport Underway

TUE DECEMBER 01, 2020 - WEST EDITION #25 LORI TOBIAS - CEG CORRESPONDENT







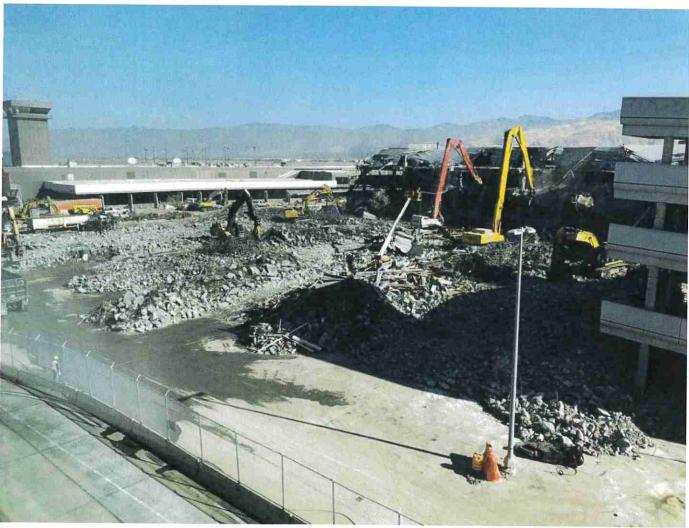
With the new **Salt Lake City airport** open now for more than two months, demolition on the old facilities is well underway. The demolition, expected to cost approximately \$35 million, began with the former parking garage, which will see 100,000 tons of concrete removed. The razing of that particular building is about 50 percent complete.

"Right away, we started on the parking garage because it is in the critical path," said Mike Williams, program director with the Salt Lake City Airport Redevelopment Program. "It sits right in the footprint of the new Concourse A. We basically opened the new airport, which

was built just a little to the west of current. We built the new terminal and one half of Concourse A, the underground tunnel and one half of Concourse B. We can't build eastern portions of those two until you've demolished the old airport."

Holder/Big-D JV noted the construction project is on time and budget. The joint venture is also in charge of demolition, which also include three old terminals, one built in 1960, one in the '70s, and one just before the 2002 Salt Lake City Olympics, and all concourses. The demolition is expected to be completed in the fall of 2024.

It's a time consuming project with numerous materials requiring special handling.



"There are materials in terminal one ... asbestos, light fixtures, ballast that just can't be taken to the landfill," Williams said. "It has to be specially treated. Specially handled. It's the same thing for terminal two which was built in the late '70s, which was also when the former parking garage was built. There's lots of asbestos-related material in terminal two. We have environmental consultants here. They have to test the facility and ensure anything that needs to be removed is removed before we demolish the structure. Many of the materials they used don't degrade over time."

The demolition is taking place the "old-fashioned" way, primarily using track hoes with breaking hammers or jaws, he said. Crews use the equipment to break up the concrete and pull it down into piles of rubble. It's then sorted, with the rebar removed to be recycled separately.

"It's not an exciting blast or implosion, just old-fashioned demolition," Williams said. "One of the reasons for not using an implosion is because in the operating facilities there is sensitive equipment, like security equipment. It's not only sensitive to vibrations, but also the dust. That's why you use the traditional method. The Department of Environmental Quality and OSHA require you to hose down everything on the demolition site. We have to hose it down to keep the dust and debris down. At an airport, the last thing you want is foreign object debris — FOD — to get sucked into the jet engines. One of the biggest concerns at an airport is some debris getting on the airfield and damaging an engine."

They will salvage some technical equipment, as well as loading bridges and pre-conditioned air units, most of which will be used for parts.

The airport got some assistance from an expected source — Covid-19, thanks to a reduction in traffic, which Williams said is down considerably. They originally expected they would need to use existing concourses until phase two was completed.

"We sat down in March and said, well is there something we should do differently with phase two because of reduced traffic? We figured out how to open the first phase and with supplementing an operation where you park aircraft away from the facility and bus passengers to the concourse. The original phase two was very complicated, involving demolishing some, building some, demo'ing some, building some. Now, instead of taking the airport down in a sequenced manner, we could take it down all at once. It saved about two years in overall construction time." CEG

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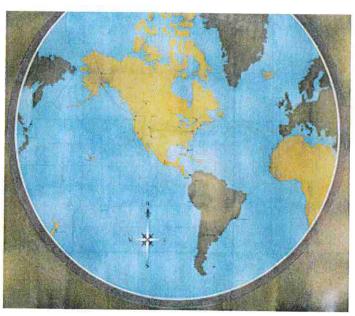
Iconic piece of former Salt Lake airport rescued, to be reinstalled in The New SLC

SALT LAKE CITY (ABC4) – An iconic feature from Salt Lake City's former airport has been saved.

Salt Lake City International Airport says the World Map from the floor of Terminal 1 has been salvaged and will be reinstalled in Concourse B when Phase II of The New SLC opens in a few years.

The airport announced the rescue of the 60-year-old feature during its 100-year Centennial Celebration earlier this week.





SLC Airport saves the World Map! The iconic World Map that graced the floor of Terminal 1 for 60 years has successfully been removed from the former airport. The airport made the announcement at its 100-year Centennial Celebration on Dec. 21. Originally, it was believed the map could not be saved, but engineers discovered it could be salvaged. Passengers will be able to see the World Map reinstalled in Concourse B when Phase II of The New SLC opens in a few years.

Salt Lake City International Airport.

Salt Lake airport sees the highest number of travelers since the pandemic

Before the pandemic, SLC was ranked the 23rd busiest airport in North America and the 85th busiest in the world.

In 2019, the airport saw record-breaking numbers of more than 26 million passengers and more than 370 flights departed daily to 99 nonstop destinations.

Recently, SLC added a major milestone to the airport's timeline – the opening Phase I of The NEW SLC, the first new large hub airport to be built in the U.S. in the 21st Century.

How are Utah prisons keeping inmates safe from COVID-19? \rightarrow

In recognition of the SLC's Centennial, Governor Gary R. Herbert proclaimed Dec. 21 as Aviation Day in Utah. As noted in the proclamation, Woodward Field's dedication "marked the development of an important epoch in our history."

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Iconic world map salvaged from floor of old SLC airport

December 29, 2020

SALT LAKE CITY – For as beautiful as the new Salt Lake City airport is, it was missing something. Something the old airport had and people loved.

"It's really an iconic piece of art for the airport," said Nancy Volmer, the communication director of Salt Lake City International Airport.

Volmer is talking about the world map that used to be on the floor of the old Terminal 1.

"Meet me at the world map" was a common phrase for loved ones to find each other at the airport.

Others would walk on it slowly while looking at the cities, imagining far-away destinations.

"People coming out with table linens and stemware, sitting on Paris and saying, 'Hey, we had dinner in Paris,'" said Volmer. "Of course, that was before 9/11."

Tighter security and barriers brought in after 9/11 made it more difficult to see or walk on the map.

However, it was still loved by many people traveling through the airport.

"Even missionaries being sent out ... everywhere, and saying, 'This is where you are now, and this is where you are going,'" Volmer said.

So, when the old airport was being torn down, no one thought the map could be saved.

"It's impossible to move it. You would have to move it in the sections where the expansion joints are in. We're talking about something that deep," said Chano Rubalcava while holding his hands several feet apart.

Rubalcava helped place the map in Terminal 1 in 1960.

He did an interview with the airport last year for a story on how the world map was placed.

Rubalcava died shortly after doing the interview, but officials felt he would've been proud to see construction workers found a way to save the world map by moving it exactly how he suggested.

In fact, when the airport announced the map could be saved on their social media pages, people loved it.

"We probably have had more likes and more retweets than on any other social media post," said Volmer. "We're so happy to be able to share it with everyone."

The world map will be in pieces in storage for a few years, but it will be on the floor of Concourse B when Phase Two is done in 2024.

It will be located where people will be able to walk on it once again without security restrictions.

They'll also be able to say, "Let's meet at the map."













Iconic world map design salvaged from floor of old SLC airport



Posted at 11:21 PM, Dec 22, 2020 and last updated 11:28 PM, Dec 22, 2020

SALT LAKE CITY — Utahns who have frequented the Salt Lake City International Airport over the years are likely to recognize the massive (partial) world map that they and millions of other passengers have walked across to get to their gate.

With the **new airport being built** and the **old one being demolished**, airport officials said they did not expect to be able to save the design on the tile floor.

WATCH: One last look inside the old Salt Lake City Airport before it is demolished

But in a **tweet** Tuesday, they announced the good news that it had been successfully salvaged and safely removed.

They plan to install it somewhere in Concourse B of the currently-underconstruction Phase II of the new airport. That phase is anticipated to be completed in 2024.

The iconic map design has been on the floor of Terminal 1 for 60 years, the airport said.



National-World

By CNN Newssource

Published December 30, 2020 10:55 am

Iconic World Map Salvaged From Floor Of Old SLC Airport

Click here for updates on this story

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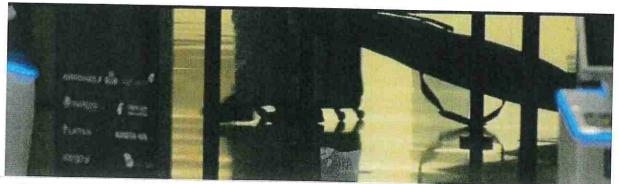








Travelers frustrated over new SLC Airport design, layout



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By: Lauren Steinbrecher

Posted at 10:12 PM, Jan 04, 2021 and last updated 10:19 PM, Jan 04, 2021

SALT LAKE CITY — People may hate change, but the **new SLC** International Airport was one many welcomed with open arms. After months of construction and anticipation, it opened with "ooos" and "ahhhs" at the sleek design.

It was going to be nicer and more efficient, passengers were told. The linear concourse that replaced the old airport's pier system would streamline incoming and outgoing flights.

WATCH: One last look inside the old Salt Lake City Airport before it is demolished

But over the holidays, Tweets at @slcairport suggested passengers were not having this new system, as they wondered aloud on social media how on Earth it could be better than the old way.

"@slcairport new airport is probably the worst experience I have ever had," wrote Twitter user Christian Rovsek. "And the airport is new! Wow."

"Poor design with long walks to and from gates, not adequate signage or shuttle," wrote user SAIC. "Witnessed an individual fall down a non-working escalator last night."



Monday night at the airport was quiet, and hard to imagine why travelers would feel that way.

But over the weekend, people described a completely different scene.

"It was just an absolute zoo," said Bevan Haycock, who lives in Provo. He said he drove to the airport to pick people up, and encountered a huge line of cars waiting to get to the passenger pickup area. He said the people who flew in couldn't find the right way to get to the passenger pickup spot, and ended up in the wrong area.

Tony Baklava explained that his dad owns a transportation company and described hearing hundreds of complaints.

He said there is often "miscommunication with the family kind of getting frustrated. They don't know exactly where to go because the signs aren't clear."

He also talked about how it's taking a ton of extra time for customers to get off the flight and navigate to baggage claim.



The linear A and B Concourses make the walk feel more like a marathon.

"I gotta start jogging to train for the Salt Lake City Airport," Baklava joked.

"A lot of people are frustrated," Haycock said.

He said the walk is worse getting to the B Concourse.

"Every time, I'm like, 'Please get me an A gate so I don't have to allot an extra 20 minutes to walk over there,'" Haycock said.

The complaints aren't falling on deaf ears.

"We've been getting feedback from our passengers that the distance is longer than they expect," said Nancy Volmer, Salt Lake City International Airport spokesperson.

She explained that the new airport is meant to handle more than three times the number of passengers as the old one. The old one, built decades ago, wasn't meant for the same number of flights.

READ: 21 new gates, three restaurants, several shops now open in SLC airport's Concourse B

"So, it is a much larger facility, and it will take extra time to navigate," Volmer said.

However, she indicated that they're already making tweaks based on feedback



Volmer expressed that the new linear design truly is more efficient. She described how with the old design, only one plane could enter or exit from a gate in a given concourse at one time.

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"With a linear configuration, aircraft can move in and out at the same time," she said. This means planes can pull right up to the gate without waiting, and leave the gate for takeoff.

But gone are the days of showing up late for your plane, and still making it on board with flying colors.

As Salt Lake City grows, so did the size of the new airport.

And clearly, it'll take some (or a lot of) getting used to.

"You might have to walk an extra 30 minutes," Haycock warned.

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SLC airport looking at changes in light of traveler navigation issues, wheelchair waits



Posted at 10:33 PM, Jan 06, 2021 and last updated 10:33 PM, Jan 06, 2021

SALT LAKE CITY — Since the new Salt Lake City International Airport opened in September, some have found out the hard way that it's not as zippy to navigate as the old building.

Derek Seal described the experience his older relatives had upon trying to walk to their gate to board a flight to St. George.

"They missed their flight because they didn't realize how long of a walk it was," he said.

Upon hearing that story, Seal decided to secure a wheelchair for his wife when they took a flight in December, to make things easier with her leg injury.

But he soon found that was a process all its own.

"They said it can take up to 20 to 30 minutes to get a wheelchair," Seal said, of what the airline told him.

On top of that, he talked about how three other people had already been waiting for wheelchairs ahead of him, for what looked like quite a while.

"I had to ask two or three times just to remind the people to come," he said.

The wheelchair finally arrived, but with the security checkpoint still to navigat



Nancy Volmer, spokesperson for the Salt Lake City International Airport, expressed that they've been taking in similar complaints.

"We have been getting some feedback that people have not been able to get a wheelchair as quickly as they would like," she said.

While she indicated that it's possible more people might be requesting wheelchairs in the new, larger airport, it's hard to say because the airlines contract with a third-party company to handle all of the wheelchair requests.

Volmer said they pass the feedback along to the company.

However, the airport is also brainstorming how to make things easier and Volmer described how they might be making some changes to help those who can't get around as well.

"We are trying to look at what solutions that we can provide," she said.

For example, she said, they are looking at the situation with shuttles from offsite parking. Right now, they drop customers off and pick them up at the parking garage. Volmer said they're looking at bringing those shuttles closer.

When it comes to moving about in the concourses, motorized carts aren't a possibility, she explained, because of safety issues. She said the airport stopped use of the carts in 2010 and switched to wheelchairs because people were getting injured.

"With the new airport, we really don't have the space in the concourses to have those carts move safely about," she said. "So that's why we put in so many

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"We may be able to add some sort of motorized vehicle to let people get through there, so we are looking at that. But we are working with the airlines to determine what the best solution is for that right now," she said.

A future tunnel will make the walk between the security checkpoint and Concourse B much shorter than it is right now, and according to Volmer, the tunnel can be retrofitted with a train.

But that would be years out.

"Until they get that fixed and the other stuff built, you just have to almost double your time," Seal said.

He has another flight coming up in a couple weeks with three children under the age of four.

Seal is already planning his trip through the airport with them.

"We'll have to have strollers, and wagons, and stuff like that," he said.

Volmer suggested travelers contact the airline ahead of time to reserve a wheelchair, and said people can also contact the airport in advance to make accommodations.

She said they will work with someone who has concerns over mobility.

The airport will take extra time to navigate, she said, so the biggest suggestion is to simply arrive early and allow for more time to get to your gate.

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Marshall Retail Group opens first US airport Lego store at Salt Lake City

by Dermot Davitt

dermot@moodiedavittreport.com

Source: ©The Moodie Davitt Report

8 December 2020

USA. WHSmith company Marshall Retail Group (MRG) has opened the first airport Lego store in the US, at Salt Lake City International Airport.

The store features top sellers, unique items and more. The store front offers six product sets and models from a princess universe to car displays.



Market debut: Lego launches at Salt Lake City International

"Marshall Retail Group is honoured to open the first-ever Lego retail store in the United States in an airport, and we're thrilled to partner with The Lego Group as they continue to inspire and develop the builders of tomorrow through creative play and learning," said Marshall Retail Group CEO Michael C. Wilkins. "With their inimitable products and playful atmosphere, we're confident the storefront will provide visitors of all ages an unforgettable experience as they travel through the newly-constructed Salt Lake City International Airport."



The store houses many Lego best sellers, hard to find items and products for all ages



The range spans colourful, creative, imaginative and developmental toys for young children to heroes from Lego City including astronauts, firefighters, police officers and train drivers to Lego friends characters. More complex and challenging purchases like the Lamborghini Sián FKP 37 from LEGO Technic are available.

"We are proud to have the first out of many Lego airport stores in the US here in Salt Lake City. The airport store offers a premium retail experience to the traveller and engages families, children, and adults with a broad range of products from Lego Duplo to very sophisticated Lego Technic models," said Head of Sales for Travel Retail Americas Simon S. Bast.

Lego Builds First Brick-And-Mortar Store Network In U.S. Airports



Kevin Rozario Contributor ①
Retail

I cover retail and the global traveling shopper.



Lamborghini Sián FKP 37 from the Lego Technic collection available at Salt Lake City Airport. LEGO GROUP

Airport shopping is possibly the hardest hit retail channel: hugely reduced air travel this year has meant a dearth of consumers in terminals. But it has not stopped Lego and retail partner, Marshall Retail Group (MRG), from planning a major rollout of brick-and-mortar airport stores—a first for Lego in U.S. gateways.

In fact, Lego's entry into the channel may be *because* of the Covid-19 pandemic. While international air traffic has been heavily curtailed (88%)

down in October), markets like the U.S. with strong domestic air networks, are doing much better based on countrywide TSA checkpoint counts.

Las Vegas-based MRG—acquired by British international retailer WHSmith in December 2019—has plans on the drawing board for up to 12 Lego stores in 2021, depending on the trajectory of the pandemic.

President and chief operating officer at MRG David Charles tells *Forbes.com*: "We're targeting 12 stores to open within the next year, but it's all dependent on opportunity and how the travel market comes back. What makes this hard is Covid and how a vaccine is administered."



Lego's first stand alone store at a U.S. airport at Salt Lake City Airport. MARSHALL RETAIL GROUP

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Nevertheless MRG—a specialist in airport, casino and resort retailing—has begun a Lego rollout. A stand-alone store was recently opened at Salt Lake



Lego taps into the thrill of flight with an aviator build. MARSHALL RETAIL GROUP

Simon Stansfield Bast, Lego Group's Head of Sales for Travel Retail Americas and Middle East, adds: "We want to be present in the busiest airports in the U.S. over the next 2-5 years."

At Salt Lake City International Airport, Lego offers an all-new store format where hard-to-find products are on sale, from its princess universe to cool cars. The storefront showcases six product sets and display models. Inside, shoppers have access to multiple collections from Duplo toddler-friendly play sets and developmental toys, to real-life heroes like astronauts, firefighters, police officers or train drivers as part of the Lego City sets.

For those looking for a challenge—often adults who remain kids-at-heart—Lego also has some complex builds. They include a Lamborghini Sián FKP 37 from the pricey Lego Technic collection.

In 2019, Lego Group sales grew by 6% to Danish Krone 38.5 billion (\$6.3 billion), generating \$1.8 billion in operating profit.

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I am tracking the pandemic-hit global travel retail channel as well as covering wider retail industry trends. For more than 20 years I have specialized in the beauty and...

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Marshall Retail Group opens two new InMotion travel retail stores

by Martin Moodie
martin@moodiedavittreport.com
Source: ©The Moodie Davitt Report

23 December 2020

US. Marshall Retail Group has opened two new InMotion travel retail storefronts, at Salt Lake City International Airport Terminal B and within Hard Rock Seminole in Hollywood, Forida.

"As America's leading travel retailer in the airport, casino and resort marketplace, we take pride in our ability to adapt to the ever-changing consumer," said Marshall Retail Group CEO Michael C. Wilkins.



"With cutting-edge products and an immersive storefront experience, InMotion embodies Marshall Retail Group's adaptability and we're thrilled to provide visitors with two more incredible shopping experiences in Salt Lake City and Hollywood."



InMotion, owned by WHSmith, is the largest airport-based electronics and consumer technology retailer in the US. It carries a wide variety of global brands such as Apple, Beats by Dr. Dre, BOSE, GoPro, Jaybird, JBL, Moshi, MyTagAlongs, Samsung, Skullcandy, and more.