



**For Immediate Release**

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**SLC Recognized as Best Airport by Global Customer Experience Awards Program**

**Salt Lake City, UT**-The 2025 ASQ Customer Experience Awards program has recognized Salt Lake City International Airport (SLC) with three “Best” awards as part of its annual program. More than 400 airports from 110 countries participated in the program.

Each year, the ASQ Customer Experience Award from ACI recognizes airports from around the world that passengers have said performed the best across multiple dimensions of customer experience.

SLC has been recognized as one of the “Best Airports in North America at Departures” by size and region (25 to 40 million annual passengers) along with LaGuardia (LGA). In addition, SLC was named in the “Most Enjoyable Airport in North America” along with Greenville-Spartanburg International Airport (GSP), and Orlando International Airport (MCO). The third category in which SLC was recognized was the “Cleanest Airport in North America” along with Gerald R. Ford International Airport (GRR) and GSP.

“Being honored with an ASQ Customer Experience Award shows SLC’s commitment to enhancing our passengers’ experience,” said Bill Wyatt, executive director, Salt Lake City Department of Airports. “This recognition is shared with the many employees—from the airport to airlines to TSA and other tenants—who work tirelessly day in and day out to deliver a reliable, high-quality airport experience.”

ASQ is the only global benchmarking program that measures passenger satisfaction from travelers while they are at the airport when their experiences are live, providing the most accurate and timely picture of the passenger experience at each step of the journey. Passengers are randomly selected at departure gates using scientifically designed sampling methodology. An independent group conducts surveys during a variety of hours, days and months.

The awards will be presented in September during the 2025 ASQ Customer Experience Awards Ceremony at the ACI World Airport Experience Summit.

<https://aci.aero/programs-and-services/asq/asq-customer-experience-awards/>

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