

Salt Lake City International Airport

TARMAC DELAY CONTINGENCY PLAN

Salt Lake City International Airport has prepared this Emergency Contingency Plan as it relates to Tarmac Delays, pursuant to §42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan should be directed to James Udall, Airport Operations Manager, at james.udall@slcgov.com. Salt Lake City International Airport is filing this plan with the Department of Transportation because it is a commercial airport or this airport may be used by an air carrier described in USC 42301(a)(1) for diversions.

This plan describes how, following excessive tarmac delays and to the extent practicable, Salt Lake City International Airport will:

- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and making gates available at the airport; and
- Provide a sterile area for passengers who have not yet cleared United States Customs & Border Protection (CBP).

Salt Lake City International Airport has facility constraints that limit the ability to accommodate diverted flights. Aircraft operators are encouraged to contact the on-duty Airport Operations Duty Manager at (801)575-2460 for coordination of diverted flights and other types of irregular operations. Salt Lake City International Airport will issue Notices to Airmen (NOTAMs) regarding the ability to accommodate diverted flights to ensure the safe and efficient operation of the airport and the ability to serve the civil aviation needs of the public during irregular operations events.

Airport Information

Name of Airport: Salt Lake City International Airport

Name and title of person preparing the plan: James Udall, Airport Operations Manager

Preparer contact number: 801-575-2744

Preparer contact e-mail: james.udall@slcgov.com

Date of submission of plan: April 29, 2019

Airport Category: Large Hub Medium Hub Small Hub Non Hub

Contact Information

In the event of diversion or other irregular operation events, aircraft operators should contact the Airport Operations Manager at 801-575-2460 or the Airport Control Center at 801-575-2401 for assistance. Both numbers are staffed at all times.

Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays

Salt Lake City International Airport has some facility constraints and very limited equipment and personnel on hand to allow for the safe deplanement of passengers impacted by excessive tarmac delays. The airport will utilize this equipment to deplane passengers as soon as practicable after receiving requests from aircraft operators at the contact number listed above.

The airport will also provide information regarding airlines, ground handlers, fixed base operators, and other airport tenants who may have the necessary equipment and personnel to safely deplane passengers as soon as practicable after receiving such requests from aircraft operators.

Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency

The number of passenger loading bridges at Salt Lake City International Airport consists of two (2) passenger loading bridge gates which are controlled by the Salt Lake City Department of Airports. Fifty-two (52) additional passenger loading bridge gates are under preferential lease agreements to air carriers and are not fully controlled by the airport.

Salt Lake City International Airport will direct tenant air carriers to make preferential gates and other facilities available to an air carrier seeking to deplane at a gate, during those time periods when the tenant airline is not using, or not scheduled to use the gate, to the maximum extent practicable.

If a gate cannot be made available, or if the size of aircraft exceeds that of available gates, Salt Lake City International Airport has a limited number of remote parking locations available for the deplaning of passengers when said parking locations are not in use. The airport will facilitate shuttle bus transportation from remote parking locations to an appropriate location at the terminal.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection

Salt Lake City International Airport has defined sterile areas capable of accommodating limited numbers of international passengers. Established procedures will allow international passengers who have not yet cleared United States Customs and Border Protection to be deplaned into these sterile areas to the maximum extent practicable following excessive tarmac delays.

Public Access to the Emergency Contingency Plan

Salt Lake City International Airport will provide public access to its emergency contingency plan at: <http://www.slcairport.com>