

News Release

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New Automated Passport Control Kiosks Arrive at Salt Lake City International Airport

The Salt Lake City International Airport has installed four new BorderXpress Automated Passport Control (APC) kiosks in the U.S. Customs and Border Protection (CBP) arrivals area in the International Terminal. APC self-service kiosks allow eligible international passengers to enter their customs and passport information electronically, in lieu of declaration forms. After verification by CBP officers, customers complete the process faster and often without waiting in lines.

"International travel to Salt Lake City is growing," comments Maureen Riley, Executive Director of the Salt Lake City Department of Airports. "We're excited to join the other major American airports that offer this time-saving technology to travelers."

"U.S. Customs and Border Protection remains committed to modernizing the international arrivals process by offering new and innovative technology systems," said Brian J. Humphrey, CBP Director of Field Operations in San Francisco. "APC kiosks have proven to reduce wait times for the ever-growing number of international visitors without compromising our important border protection mission."

The APC kiosks, developed by Vancouver Airport Authority, are available to U.S. and Canadian passport holders, U.S. Lawful Permanent Residents and international visitors from Visa Waiver Program countries. APC kiosks offer twelve language options, are free to use and do not require pre-registration or membership.

Easy-to-follow instructions guide the traveler through the process which includes scanning your passport, taking a photograph using the kiosk, answering customs declaration and biographic questions, and fingerprinting for Visa Waiver Program travelers. Travelers will then receive a receipt confirming their information and proceed to a CBP officer to complete their entry into the United States. The whole process takes about one minute. Travelers opting to use the kiosks will no longer have to complete a paper customs declaration form.

Last year, Salt Lake City International Airport handled approximately 136,000 international passengers (excluding those traveling from Canada) through its U.S. Customs area, which is a 31% increase from the previous year. Salt Lake City currently offers flights to and from nine international destinations, including Delta Air Lines' non-stop service to Amsterdam, Netherlands and a daily, non-stop flight to Paris, France.