

November 2013

Airport Holiday Travel Tips

During the holiday travel season, advance preparation will streamline the experience at Salt Lake City International Airport.

Passengers are urged to allow plenty of time to access the Airport. The recommended guideline is to be **in the terminal** at least 90 minutes before your scheduled departure time for domestic flights. Travelers should plan on at least two hours prior to their departure time for international flights.

Airport users should allow extra time to access parking. If the garage is full, you may be directed to alternative parking areas and it will take longer to access the terminals.

To expedite the process inside the terminal, it is beneficial to have a pre-printed boarding pass. Otherwise, passengers may encounter lines at the airline kiosks or ticket counters to obtain one.

The Transportation Security Administration (TSA) posts tips on its web site at: www.tsa.gov to help travelers prepare in advance to clear the security screening checkpoints and pack appropriately.

The TSA now offers the Pre-Check program which allows registered travelers an expedited screening process. Pre-Check lanes are available in both terminals at Salt Lake City International Airport. Visit their website for details and enrollment information.

Passengers are advised that they are permitted to carry liquids and gels in containers holding **three ounces** or less, placed in **one** clear, re-sealable, quart-size plastic bag and each passenger is limited to **one** plastic bag.

Those meeting passengers can wait, free of charge, in the Park 'N Wait lot on the right as you enter the Airport. Once the passenger has claimed their luggage, drivers can pull forward to the western most traffic lanes (to the left) in front of the terminals to pick them up. There is a flight information display board in the Park 'N Wait lot to assist in monitoring flight status. This process works best if the passenger calls the driver from a cell phone when they are on the curb, with luggage, ready to be picked up.

Other travel tips include:

- An additional security screening checkpoint is available in the International Terminal from 7:30-10:00 a.m. If the lines are long in the other terminals, this provides an alternative.
- There is a pedestrian walkway that leads from the economy (long-term) parking lot to the terminals. This provides an alternative to waiting for the shuttle buses if you have

portable luggage and prefer to walk. The path starts on the north end of the parking lot near sections 7A and 8A.

- → For domestic flights, consider checking in with a sky cap. They are located curbside in front of both terminals. Delta Air Lines passengers can also use the sky caps on the curb in the parking garage at the north end in front of Terminal Two. Check with the airline, in advance, to determine if they offer this service at Salt Lake City International Airport and they accept tips.
- Check with the airline regarding their fees for checked bags and overweight bags.
- → Wear slip-on shoes, remove your outermost garment, and take laptop computers and other electronic equipment out of carrying cases before approaching the checkpoint.
- → Passengers are limited to one carry-on bag and one personal item such as a purse, laptop computer, small backpack, etc. Each airline has restrictions on the size of carry-on bags.
- → Travelers are advised to wrap gifts upon arrival or ship packages in advance since they may be unwrapped in both checked and unchecked baggage if further inspection is required.
- → Place identification tags both inside and outside of your bag. Remove the destination tags the airlines attach to your bag after every trip.
- → Check the status of your flight on your airlines' web site or with their toll-free number before you depart. This is a particularly helpful practice during severe weather conditions.

For more information or follow-up, contact:

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