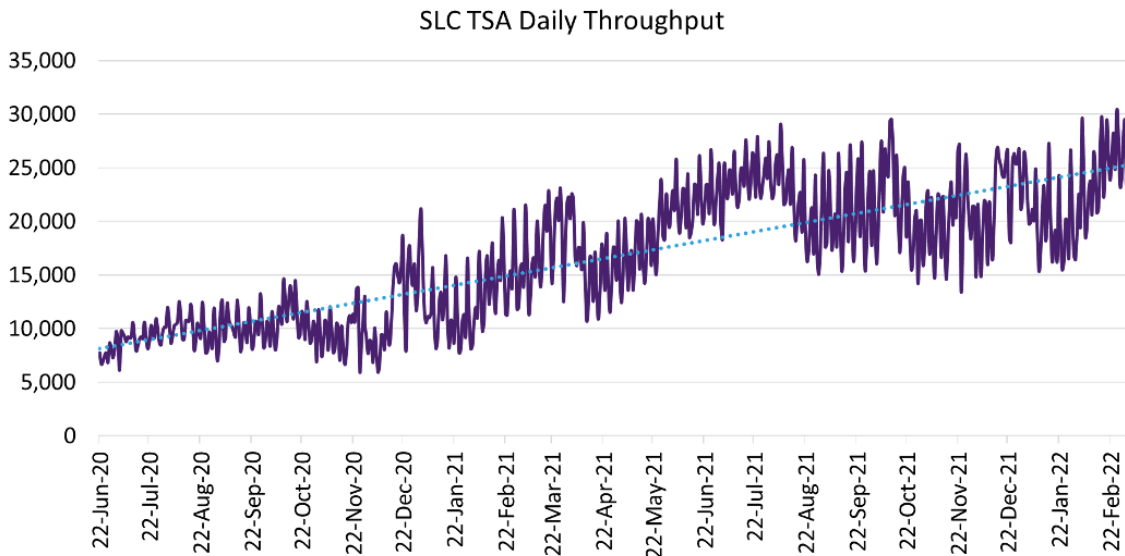




## State of the Industry

The aviation industry continues to be volatile. Over the last several months, airlines have adjusted their schedules as omicron, winter storms, staff shortages and ever-changing travel restrictions played havoc on companies and networks. More recently, the crisis in Ukraine and Russia is causing fuel prices to soar and some airspace to close, which is adding to the challenges the industry faces.

However, while the effects of Ukraine-Russia conflict on the industry are beginning to surface, current passenger demand is steadily increasing across many parts of the world, including at SLC. The rapid decline in COVID cases and easing of travel restrictions is spurring pent up demand for air travel, just as spring break nears and a busy summer season approaches. Many airlines have begun to see a significant uptick in bookings, particularly to/from parts of Europe and other international markets, which were in large part closed to travel last year.



## SLC Airport Update

SLC is currently benefitting from a return in travel, with the airport experiencing the highest throughput since the pandemic began. Passengers have come with their skis, anxious to hit the slopes before the season ends. Before long, skis will be replaced with hiking shoes, bikes and golf clubs as visitors from all over the world come to explore Utah's summer side. Likewise, local passengers are expected to take advantage of the borders reopening and venture out, reconnecting with loved ones and exploring the world.





## Air Service Update

New air service is on the way! In the last couple of months, SLC has welcomed two new carriers to the market—Spirit and Air Canada. Spirit will begin daily flights to Las Vegas, Los Angeles and Orlando this May, while Air Canada will resume thrice weekly flights to Toronto in June, after a five-year absence. The Air Canada flight will connect SLC with the airline’s global hub, providing not only nonstop access to Canada’s largest city, but robust one-stop access to other Canadian markets, Europe, Middle East, Africa and Asia. Also resuming this spring/summer, is Delta’s nonstop flights to Paris and London-Heathrow, which have not operated at SLC since the pandemic began, along with KLM’s flight to Amsterdam.

## New and Returning Flights

### Air Canada

Toronto Resumes June 3

### Alaska

Anchorage Begins June 16

### Delta

Paris Resumes March 7

London Resumes May 14

Toronto Resumes May 27

Vancouver Resumes June 6

### EW Discover

Frankfurt Begins May 23

### KLM

Amsterdam Resumes March 27

### Spirit

Las Vegas Begins May 26

Los Angeles Begins May 26

Orlando Begins May 26

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## Airport News & Notes

### SLC Participates in Routes America

Earlier this year, SLC air service development staff attended the annual Routes Americas Conference and exhibition in San Antonio. The conference, which focuses on building up air service in the North and South American regions, was attended by over 70 airlines and hundreds of airports, tourism entities and aviation industry vendors. SLC met one-on-one with more than 20 airlines and airports from around the world to discuss prospective route opportunities.

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## The New SLC-Phase 2

The Airport Redevelopment Program Phase 2 is moving along on schedule. The lid on the Central Tunnel has been poured and exterior finishes are already being installed on Concourse A-east.

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## SLC Named Best Airport by Size and Region

SLC has earned the 2021 Airport Service Quality (ASQ) award for the Best Airport by Size and Region (25 to 40 million passengers per year) in North America. The award is the result of passenger surveys, which show SLC provides passengers with a superior customer experience.



## ENR Awards Best of the Best

Airport Redevelopment Program Director Mike Williams has been named one of the "Top 25 Newsmakers," for 2021 by Engineering News Record (ENR). Mike will be recognized along with the other newsmakers at events taking place in New York City on March 31 and April 1, 2022.



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## USO Formally Opens

On the USO's 81st birthday on Feb. 4, the first USO center in Utah since WWII officially opened its doors at SLC International. The New SLC buildout provided the available space to accommodate a USO. The location provides a home away from home for military service members and their families serving, training and traveling throughout Utah.

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## Olympic Athletes Welcomed Home

After competing in a highly-successful Olympic Winter Games in Beijing, members of Team USA were welcomed home on Feb. 21 at SLC. Delta's charter flight #8870 landed at approx. 7 a.m. where more than 120 weary athletes were greeted with cheers, cowbells and embraces by family and friends.

