

Fall 2017

# Elevations



## Airline industry and logistics expert Bill Wyatt to lead Salt Lake City Dept. of Airports



Mayor Jackie Biskupski has announced Bill Wyatt as her choice for the executive director of the Salt Lake City Department of Airports.

Bill has extensive experience in both the public and private sectors, most notably in his role as CEO of the Port of Portland. For the past 17 years, Bill oversaw the complex logistics of day-to-day operations of all Port activities as a customer-focused leader. He handled \$2 billion in capital construction projects, managed a \$330 million annual operating budget with fiscal prudence, developed a workforce of 800 employees, and maintained excellent relationships with many stakeholders, including elected officials, community partners, Delta and TSA.

“I have great appreciation for the enormous value airports serve in our communities,” Bill said. “I’m drawn by virtue to the ambitious opportunity in Salt Lake City, and I’m eager to join the team and get to work.”

“As the Salt Lake City International Airport undergoes the largest construction expansion in its history, it is critical that we have an individual at the table with extensive management and logistics experience,” said Mayor Biskupski. “I am confident that Bill’s expertise and knowledge will lead us well as we enter into an exciting new chapter of operations.”

*Continued on next page*



## The Summer of Steel

The summer of 2017 may become known as the summer of steel on the construction site for The New SLC. From June through September, construction crews erected 5,700 tons of steel, averaging 70 tons of steel per day. The result is that the steel for the South Concourse-West is complete and steel is starting to rise on the Terminal building and expected to continue for 34 weeks.

Sixteen cranes now populate the construction site and are being used to build the 672 concrete columns for the new parking garage. The new garage will be five levels with 3,600 parking stalls—twice as large as the current parking garage.



# SLC Ranks High in National Surveys

The SLC International Airport continues to receive high marks on everything from most reliable to customer service to on-time performance. Here are some recent rankings:

✈ Airports Council International (ACI) recognized SLC Airport with a 2017 Director General's Airport Service Quality Roll of Excellence. The honor recognizes airports which, in the opinion of passengers who were surveyed, have consistently delivered excellence in customer service.

✈ J.D Power ranked SLC Airport the 10<sup>th</sup> best large-size airport in the U.S. based on customer satisfaction. The 2017 North America Airport Satisfaction Study measures overall traveler satisfaction with mega, large and medium North American airports by examining terminal facilities, airport accessibility, security check, baggage claim, check-in/baggage check, food, beverage and retail. The study is based on responses from 34,695 North American travelers.

✈ ACI recognized SLC Airport for achieving Airport Carbon Accreditation during the past year. Airport Carbon Accreditation recognizes an airport's effort to manage and reduce CO<sub>2</sub> emissions through independent assessment and verification.

✈ *Business Review* named SLC Airport in the top 10 for being the most-reliable airport based on on-time performance. The recognition appeared in the magazine's September issue.



CLEAR launched at SLC International Airport on July 13, 2017. The identity platform, located in the Terminal 2 checkpoint, helps passengers through to the TSA physical screening checkpoint quicker. CLEAR is currently available in 24 U.S. airports.

## New Member Named to Airport Advisory Board

Salt Lake City Mayor Jackie Biskupski and the Salt Lake City Council have appointed Steve Price as a new member of the Salt Lake Airport Advisory Board. Price, who is the founder of Price Real Estate, has been named to a four-year term. The Airport Board advises Mayor Biskupski regarding the operation and management of the airports owned by Salt Lake City Corporation. For more information about the Airport Advisory Board and its members, go to [www.slcairport.com/about-the-airport/airport-board/](http://www.slcairport.com/about-the-airport/airport-board/)

## Wyatt (continued)

Salt Lake City International Airport in the midst of a more than \$3 billion Airport Redevelopment Program, which will address operational needs, seismic and security standards, and modernize facilities. No local tax dollars are being used for the redevelopment program. The airport serves over 23 million passengers a year from facilities designed 50 years ago to accommodate half as many travelers. Bill will oversee the massive project, which is scheduled to be completed in phases by 2024.

"I'm excited to be part of the most consequential airport project in the country," said Bill Wyatt. "Great institutions are made great because people are the foundation, and Salt

Lake City International Airport has an exceptional reputation."

The Department of Airports oversees a portfolio of three airports, including Salt Lake City International Airport, South Valley Regional Airport in West Jordan and Tooele Valley Airport in Erda. As director, Bill will manage operations, including more than 500 employees, 1,000 contracts and an annual budget of \$367 million.

"Not only will Bill oversee airport construction and run operations, but his ability to bring vision into action will be imperative in looking to the future," said Mayor Biskupski. "As we develop the Northwest Quadrant and examine our inland port, Bill is yet another expert at the table to help breakdown silos and cement Salt Lake City as the "Crossroads of the West."

The Mayor also thanked Russell Pack, who has been serving as interim executive director during the national search. "His willingness to step up again and lead operations smoothly is unmatched and will not be forgotten," Mayor Biskupski said.

Bill previously worked as Chief of Staff to Oregon Governor John Kitzhaber, as president of the Oregon Business Council, and as Executive Director of the Association for Portland Progress.

He currently serves as director of the Oregon Business Council, and as a board member of the Oregon Historical Society and Columbia River Maritime Museum. He is excited to relocate to Salt Lake City, and enjoys all things outdoors, including hiking, skiing and fishing.





## Road Detour Planned for October

On October 27 at 4:00 a.m., Terminal Drive entering the SLC Airport will divide into two separate sections in order to accommodate road construction. Terminal Drive will split in half with the left-hand lane going directly into the economy parking lot and the right-hand lanes leading to the parking garage, rental car return and Terminal curbs.

The detour is necessary to cordon off space needed to do infrastructure work to prepare for The New SLC entrance, which will include an elevated roadway for passenger drop-off. The good news is this road split will be for only eight months and will result in less congestion in 2020 when The New SLC opens for business.

## 2016 SLC Airport Summary Statistics

### Passengers

Domestic	11,206,824
International	375,693
Total Enplaned	11,582,517
Domestic	11,188,896
International	384,114
Total Deplaned	11,573,010
Total Passengers	23,155,527

### Operations

Passenger Aircraft	243,466
All Cargo Aircraft	20,038
General Aviation	49,441
Military	7,204
Total Aircraft Ops	320,149

### Landed Weight (lbs.)

Air Carrier	12,936,966,605
Cargo	1,084,332,508
Total Landed Weight	14,021,299,113

### Mail (lbs.)

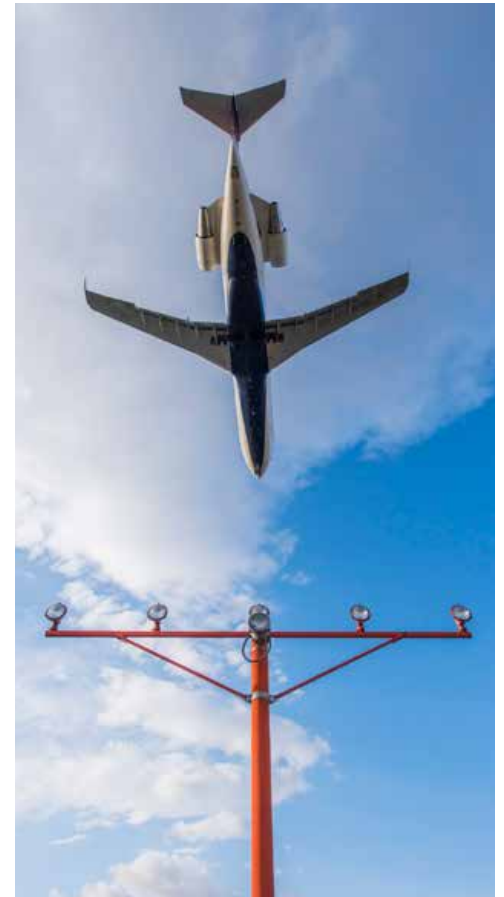
Enplaned	20,338,710
Deplaned	10,079,570
Total Mail	30,418,280

### Cargo (lbs.)

Enplaned	165,806,179
Deplaned	187,941,565
Total Cargo	353,747,744

## New Air Service Coming to SLC

On Dec. 21, 2017, Delta Air Lines is starting nonstop service to Milwaukee. Frontier will begin new nonstop flight to Las Vegas in spring 2018.



## Did you know?

- The SLC Airport has recycled 75,000 plus tons of construction material in 2016 as part of The New SLC construction.
- The west tunnel connecting the two new concourses will be 1,350 ft. long when completed.
- The new South Concourse will be the length of approx. 12 football fields when finished and will include 18 moving walkways.